

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-Q

Quarterly Report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the quarterly period ended September 30, 2020

OR

Transition Report pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the transition period from _____ to _____

Commission file number 001-34470

ECHO GLOBAL LOGISTICS, INC.

(Exact Name of Registrant as Specified in its Charter)

Delaware

(State or Other Jurisdiction of
Incorporation or Organization)

20-5001120

(I.R.S. Employer Identification No.)

**600 West Chicago Avenue
Suite 725**

**Chicago, Illinois 60654
Phone: (800) 354-7993**

(Address (including zip code) and telephone number (including area code)
of registrant's principal executive offices)

Title of Each Class	Trading Symbol(s)	Name of Each Exchange on Which Registered
Common stock, par value \$0.0001 per share	ECHO	NASDAQ Global Select Market

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes: No:

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes: No:

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, smaller reporting company, or an emerging growth company. See definitions of "large accelerated filer," "accelerated filer," "smaller reporting company," and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer Non-accelerated filer
Smaller reporting company Emerging growth company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes: No:

As of October 28, 2020, the registrant had 26,607,989 shares of Common Stock, par value \$0.0001 per share, outstanding.

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PART I. FINANCIAL INFORMATION**Item 1. Consolidated Financial Statements****Echo Global Logistics, Inc. and Subsidiaries**
Consolidated Statements of Operations
(Unaudited)

(In thousands, except per share data)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Revenue	\$ 691,495	\$ 561,441	\$ 1,757,262	\$ 1,653,300
Costs and expenses:				
Transportation costs	591,048	464,460	1,478,864	1,356,949
Selling, general and administrative expenses	80,533	77,722	235,667	238,055
Depreciation and amortization	9,655	9,594	29,251	28,855
Income from operations	10,259	9,665	13,480	29,441
Interest expense	(1,014)	(2,821)	(5,200)	(9,789)
Income before provision for income taxes	9,245	6,844	8,280	19,652
Income tax expense	(2,427)	(2,001)	(3,444)	(6,245)
Net income	\$ 6,818	\$ 4,843	\$ 4,836	\$ 13,407
Earnings per common share:				
Basic	\$ 0.26	\$ 0.18	\$ 0.19	\$ 0.50
Diluted	\$ 0.26	\$ 0.18	\$ 0.18	\$ 0.50

Note: Amounts may not foot due to rounding.

See accompanying notes.

Echo Global Logistics, Inc. and Subsidiaries
Consolidated Balance Sheets

(In thousands, except share data)	September 30, 2020 (Unaudited)	December 31, 2019
Assets		
Current assets:		
Cash and cash equivalents	\$ 47,579	\$ 34,626
Accounts receivable, net of allowance for doubtful accounts of \$5,271 and \$4,255 at September 30, 2020 and December 31, 2019, respectively	432,525	286,989
Income taxes receivable	—	2,473
Prepaid expenses	8,607	8,999
Other current assets	3,026	3,106
Total current assets	491,736	336,193
Noncurrent assets:		
Property and equipment, net of accumulated depreciation of \$149,759 and \$130,320 at September 30, 2020 and December 31, 2019, respectively	52,689	58,620
Goodwill	309,589	309,589
Intangible assets, net of accumulated amortization of \$89,939 and \$81,656 at September 30, 2020 and December 31, 2019, respectively	89,479	97,762
Operating lease assets	17,315	19,638
Other noncurrent assets	3,653	4,863
Total noncurrent assets	472,724	490,473
Total assets	\$ 964,460	\$ 826,666
Liabilities and stockholders' equity		
Current liabilities:		
Accounts payable	\$ 330,365	\$ 187,524
Due to seller, current	429	937
Accrued expenses	45,524	35,229
Other current liabilities	4,125	6,719
Taxes payable	1,171	—
Total current liabilities	381,614	230,409
Noncurrent liabilities:		
Long-term debt, net	143,934	—
Convertible notes, net	—	156,298
Due to seller, noncurrent	—	770
Other noncurrent liabilities	650	641
Deferred income taxes	23,132	23,761
Noncurrent operating lease liabilities	28,657	31,475
Total noncurrent liabilities	196,373	212,945
Total liabilities	577,987	443,353
Stockholders' equity:		
Common stock, par value \$0.0001 per share, 100,000,000 shares authorized, 31,718,589 shares issued and 25,951,489 shares outstanding at September 30, 2020; 31,507,247 shares issued and 26,229,809 shares outstanding at December 31, 2019	3	3
Treasury stock, 5,767,100 and 5,277,438 shares at September 30, 2020 and December 31, 2019, respectively	(118,679)	(109,239)
Additional paid-in capital	364,364	356,600
Retained earnings	140,784	135,948
Total stockholders' equity	386,473	383,312
Total liabilities and stockholders' equity	\$ 964,460	\$ 826,666

Note: Amounts may not foot due to rounding.

See accompanying notes.

Echo Global Logistics, Inc. and Subsidiaries
Consolidated Statements of Cash Flows
(Unaudited)

(In thousands)	Nine Months Ended September 30,	
	2020	2019
Operating activities		
Net income	\$ 4,836	\$ 13,407
Adjustments to reconcile net income to net cash provided by operating activities:		
Deferred income taxes	(513)	2,370
Noncash stock compensation expense	9,225	7,762
Noncash interest expense	1,711	5,762
Change in contingent consideration due to seller	(325)	543
Depreciation and amortization	29,251	28,855
Change in assets:		
Accounts receivable	(145,536)	22,674
Income taxes receivable	3,635	3,015
Prepaid expenses and other assets	505	(386)
Change in liabilities:		
Accounts payable	142,497	(5,243)
Accrued expenses and other liabilities	8,586	(9,363)
Payment of contingent consideration in excess of amounts established in purchase accounting	(507)	(1,097)
Net cash provided by operating activities	53,367	68,298
Investing activities		
Purchases of property and equipment	(15,144)	(18,854)
Payments for acquisitions, net of cash acquired	—	(33)
Net cash used in investing activities	(15,144)	(18,887)
Financing activities		
Payments of contingent consideration due to seller	(447)	(1,206)
Proceeds from exercise of stock options	405	37
Employee tax withholdings related to net share settlements of equity-based awards	(1,676)	(2,082)
Purchases of treasury stock	(10,349)	(26,108)
Purchases of Convertible Notes	(88,961)	(33,915)
Settlement of Convertible Notes	(69,242)	—
Proceeds from borrowing on ABL facility	170,000	25,000
Repayments of amounts borrowed on ABL facility	(25,000)	(25,000)
Net cash used in financing activities	(25,269)	(63,275)
Increase (Decrease) in cash and cash equivalents	12,953	(13,863)
Cash and cash equivalents, beginning of period	34,626	40,281
Cash and cash equivalents, end of period	\$ 47,579	\$ 26,418

Note: Amounts may not foot due to rounding.

Supplemental disclosure of cash flow information

Cash paid during the period for interest	\$ 3,967	\$ 3,172
Cash paid during the period for income taxes	303	4,238
Cash received during the period for income taxes refunded	\$ —	\$ 3,348

See accompanying notes.

Echo Global Logistics, Inc. and Subsidiaries
Consolidated Statements of Stockholders' Equity
(Unaudited)

(In thousands, except share data)	Common Stock		Treasury Stock		Additional Paid-In Capital	Retained Earnings	Total
	Shares	Amount	Shares	Amount			
Balance at December 31, 2019	31,507,247	\$ 3	(5,277,438)	\$ (109,239)	\$ 356,600	\$ 135,948	\$ 383,312
Share compensation expense	—	—	—	—	4,608	—	4,608
Exercise of stock options	32,000	0	—	—	381	—	381
Common stock issued for vested restricted stock	247,224	0	—	—	(0)	—	—
Common shares withheld and retired to satisfy employee tax withholding obligations upon vesting of restricted stock	(82,802)	(0)	—	—	(1,541)	—	(1,541)
Repurchase of convertible notes, net of deferred taxes	—	—	—	—	(190)	—	(190)
Purchases of treasury stock	—	—	(489,662)	(9,440)	—	—	(9,440)
Net loss	—	—	—	—	—	(2,933)	(2,933)
Balance at March 31, 2020	31,703,669	3	(5,767,100)	(118,679)	359,857	133,015	374,197
Share compensation expense	—	—	—	—	2,319	—	2,319
Common stock issued for vested restricted stock	8,105	0	—	—	(0)	—	—
Common shares withheld and retired to satisfy employee tax withholding obligations upon vesting of restricted stock	(2,584)	(0)	—	—	(51)	—	(51)
Net income	—	—	—	—	—	951	951
Balance at June 30, 2020	31,709,190	3	(5,767,100)	(118,679)	362,126	133,967	377,417
Share compensation expense	—	—	—	—	2,298	—	2,298
Exercise of stock options	2,000	0	—	—	24	—	24
Common stock issued for vested restricted stock	10,528	0	—	—	(0)	—	—
Common shares withheld and retired to satisfy employee tax withholding obligations upon vesting of restricted stock	(3,129)	0	—	—	(84)	—	(84)
Net income	—	—	—	—	—	6,818	6,818
Balance at September 30, 2020	31,718,589	\$ 3	(5,767,100)	\$ (118,679)	\$ 364,364	\$ 140,784	\$ 386,473

Note: Amounts may not foot due to rounding.

Echo Global Logistics, Inc. and Subsidiaries
Consolidated Statements of Stockholders' Equity
(Unaudited)

	Common Stock		Treasury Stock		Additional Paid-In Capital	Retained Earnings	Total
	Shares	Amount	Shares	Amount			
(In thousands, except share data)							
Balance at December 31, 2018	31,345,220	\$ 3	(3,947,460)	\$ (79,571)	\$ 348,397	\$ 121,102	\$ 389,932
Share compensation expense	—	—	—	—	2,806	—	2,806
Exercise of stock options	3,000	0	—	—	37	—	37
Common stock issued for vested restricted stock	215,071	0	—	—	(0)	—	—
Common stock issued for vested performance shares	13,267	0	—	—	(0)	—	—
Common shares withheld and retired to satisfy employee tax withholding obligations upon vesting of restricted stock	(81,936)	(0)	—	—	(1,978)	—	(1,978)
Repurchase of convertible notes, net of deferred taxes	—	—	—	—	36	—	36
Purchases of treasury stock	—	—	(452,350)	(10,629)	—	—	(10,629)
Net income	—	—	—	—	—	3,497	3,497
Balance at March 31, 2019	31,494,622	3	(4,399,810)	(90,199)	349,298	124,599	383,700
Share compensation expense	—	—	—	—	2,425	—	2,425
Common stock issued for vested restricted stock	5,789	0	—	—	(0)	—	—
Common shares withheld and retired to satisfy employee tax withholding obligations upon vesting of restricted stock	(2,252)	(0)	—	—	(49)	—	(49)
Repurchase of convertible notes, net of deferred taxes	—	—	—	—	66	—	66
Purchases of treasury stock	—	—	(701,773)	(15,480)	—	—	(15,480)
Net income	—	—	—	—	—	5,067	5,067
Balance at June 30, 2019	31,498,159	3	(5,101,583)	(105,679)	351,739	129,666	375,729
Share compensation expense	—	—	—	—	2,531	—	2,531
Common stock issued for vesting of restricted stock	7,019	0	—	—	(0)	—	—
Common shares withheld and retired to satisfy employee tax withholding obligations upon vesting of share-based awards	(2,551)	0	—	—	(55)	—	(55)
Net income	—	—	—	—	—	4,843	4,843
Balance at September 30, 2019	31,502,627	\$ 3	(5,101,583)	\$ (105,679)	\$ 354,216	\$ 134,509	\$ 383,049

Note: Amounts may not foot due to rounding.

See accompanying notes.

Echo Global Logistics, Inc. and Subsidiaries
Notes to Unaudited Consolidated Financial Statements
Nine Months Ended September 30, 2020 and 2019

1. Summary of Significant Accounting Policies

Basis of Presentation

The consolidated financial statements include the accounts of Echo Global Logistics, Inc. and its subsidiaries (the "Company" or "Echo"). All significant intercompany accounts and transactions have been eliminated in the consolidation. The consolidated statements of operations include the results of entities or assets acquired from the effective date of the acquisition for accounting purposes.

The preparation of the consolidated financial statements is in conformity with the rules and regulations of the Securities and Exchange Commission ("SEC") and accounting principles generally accepted in the United States ("U.S. GAAP") for interim financial information. Certain information and footnote disclosures normally included in financial statements prepared in accordance with U.S. GAAP have been condensed or omitted pursuant to such rules or regulations. In the opinion of management, the accompanying unaudited financial statements reflect all adjustments considered necessary for a fair presentation of the results for the period and those adjustments are of a normal recurring nature. The operating results for the nine months ended September 30, 2020 are not necessarily indicative of the results expected for the full year 2020. These interim consolidated financial statements should be read in conjunction with the consolidated financial statements and notes thereto included in the Company's audited financial statements for the year ended December 31, 2019.

Preparation of Financial Statements and Use of Estimates

The preparation of consolidated financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosures of contingent liabilities as of the date of the financial statements and the reported amounts of revenue and expenses during the reporting periods. Actual results can differ from those estimates.

Adoption of ASC Topic 326, "Financial Instruments - Credit Loss"

On January 1, 2020, the Company adopted Accounting Standards Update ("ASU") 2016-13, *Financial Instruments - Credit Losses Topic 326*, using the prospective approach. Results for reporting periods beginning on or after January 1, 2020 are presented under Topic 326. Prior period amounts are not adjusted and continue to be reported in accordance with the accounting standards in effect for those periods.

The Company is exposed to potential credit losses related to its trade receivables, which the Company categorizes as either Transactional or Managed Transportation. For its Transactional trade receivables, the Company utilizes historical loss information to develop an estimate for future expected credit losses. For its Managed Transportation trade receivables, the Company estimates its potential future expected credit losses on a customer specific basis. The Company considers current economic conditions and forecasts when determining its credit loss estimate based on the aging schedule. The Company transacts with customers in a variety of industries and adjusts its estimate accordingly if it becomes aware of financial difficulties for a specific customer.

The Company extends credit to certain clients as part of its business model. These clients are subject to an approval process prior to any extension of credit or increase in their current credit limit. The Company reviews each credit request and considers, among other factors, payment history, current billing status, recommendations by various rating agencies and capitalization. Clients that satisfy the credit review may receive a line of credit or an increase in their existing credit amount. The Company believes this review and approval process helps mitigate the risk of client defaults on extensions of credit and any potential credit losses. Additionally, the Company maintains a credit insurance policy for certain accounts.

Echo Global Logistics, Inc. and Subsidiaries
Notes to Unaudited Consolidated Financial Statements
Nine Months Ended September 30, 2020 and 2019

The following table summarizes the components of the allowance as of September 30, 2020 (in thousands):

	Allowance for Doubtful Accounts
Balance at December 31, 2019	\$ 4,255
Provision, charged to expense	2,101
Write-offs	(2,476)
Recoveries	1,391
Balance at September 30, 2020	\$ 5,271

Fair Value of Financial Instruments

The carrying values of the Company's financial instruments, which consist of cash and cash equivalents, accounts receivable and accounts payable, approximate their fair values due to their short-term nature. The fair values due to seller liabilities are determined based on the likelihood of the Company making contingent earn-out payments (see Note 4). The fair value of the liability component of the Notes (as defined in Note 11) was determined using the discounted cash flow analysis discussed in Note 11.

2. Recent Accounting Pronouncements

Recently adopted accounting pronouncements

In June 2016, the Financial Accounting Standards Board ("FASB") issued ASU 2016-13, *Financial Instruments - Credit Losses (Topic 326)*, which replaces the incurred loss methodology previously employed to measure credit losses for most financial assets and requires the use of a forward-looking expected loss model. This update requires financial assets to be measured at amortized costs less a reserve and equal to the net amount expected to be collected.

The Company adopted this standard on January 1, 2020 using the prospective approach. The comparative information has not been restated and continues to be reported under the accounting standards in effect for those periods. At September 30, 2020, the Company reported \$432.5 million of accounts receivable, net of allowance of \$5.3 million. Changes in the allowance were not material for three and nine months ended September 30, 2020. The Company fully describes the adoption and impact of this standard in Note 1. As part of the adoption of this standard, the Company implemented changes to its accounting policies, practices and internal controls over financial reporting.

In August 2018, the FASB issued ASU 2018-13, *Fair Value Measurement*, which modifies the disclosure requirements on fair value measurements in Topic 820, Fair Value Measurement. This new accounting standard was effective for annual periods beginning after December 15, 2019. The Company adopted the standard on January 1, 2020. The adoption of this new standard did not have a material impact on the Company's consolidated financial statements.

Recently issued accounting pronouncements not yet adopted

In August 2020, the FASB issued ASU 2020-06, *Debt with Conversion and Other Options*, which is intended to simplify the accounting for certain financial instruments with characteristics of liabilities and equity, including convertible instruments and contracts on an entity's own equity. The guidance is effective for interim and annual periods beginning after December 15, 2021. Early adoption is permitted. The guidance is to be applied using either a full retrospective or modified retrospective method. The Company anticipates that the adoption of this guidance will not have a material impact on its consolidated financial statements.

In March 2020, the FASB issued ASU 2020-04, *Reference Rate Reform*, which provides companies with optional guidance, including expedients and exceptions for applying U.S. GAAP to contracts and other transactions affected by reference rate reform, such as the London Interbank Offered Rate (LIBOR). This new standard was effective upon issuance and generally can be applied to applicable contract modifications through December 31, 2022. The Company is evaluating the effects that the adoption of this guidance will have on its disclosures.

Echo Global Logistics, Inc. and Subsidiaries
Notes to Unaudited Consolidated Financial Statements
Nine Months Ended September 30, 2020 and 2019

3. Revenue

Revenue Recognition

Revenue is recognized when control of the promised goods or services is transferred to our customers, in an amount that reflects the consideration the Company expects to receive in exchange for its services. The Company generates revenue from two different client types: Transactional and Managed Transportation. Most clients are categorized as Transactional clients. For its Transactional business, the Company provides brokerage and transportation management services on a shipment-by-shipment basis. Carrier selection, dispatch, load management and tracking are integrated services that occur within the brokerage and transportation management performance obligation. For the brokerage and transportation management services performance obligation, revenue is recognized as the client's shipment travels from origin to destination by a third-party carrier. The Company is the principal in these transactions and recognizes revenue on a gross and relative transit time basis.

The Company categorizes a client as a Managed Transportation client if there is an agreement with the client for the provision of services, typically for a multi-year term. Brokerage and transportation management services is typically the performance obligation for the Company's Managed Transportation clients. For this performance obligation, revenue is recognized gross as the Company is the principal in these transactions, and is recognized as the Managed Transportation client's shipment travels from origin to destination on a relative transit time basis. Other performance obligations for Managed Transportation clients may include transportation management services, which includes the integrated services of dispatch, tracking and carrier payment. For these types of transactions, revenue is recorded on a net basis, as the Company does not have latitude in carrier selection or establish rates with the carrier. The Company also performs project-based services, such as compliance management, customized re-billing services and freight studies for certain Managed Transportation clients.

The following table presents the Company's revenue disaggregated by client type (in thousands):

Client Type	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Transactional	\$ 533,853	\$ 433,319	\$ 1,359,021	\$ 1,273,687
Managed Transportation	157,641	128,123	398,241	379,613
Revenue	\$ 691,495	\$ 561,441	\$ 1,757,262	\$ 1,653,300

Note: Amounts may not foot due to rounding.

Revenue recognized per shipment varies depending on the transportation mode. The primary modes of shipment in which the Company transacts are truckload and less than truckload. Other transportation modes include intermodal, small parcel, domestic air, expedited and international.

The following table presents the Company's revenue disaggregated by mode (in thousands):

Mode	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Truckload	\$ 488,158	\$ 368,859	\$ 1,208,131	\$ 1,085,431
Less than truckload	175,460	167,604	474,962	487,590
Other revenue	27,876	24,978	74,170	80,279
Revenue	\$ 691,495	\$ 561,441	\$ 1,757,262	\$ 1,653,300

Note: Amounts may not foot due to rounding.

Commissions

The Company recognizes commission expense when incurred because the amortization period is less than one year. Commission expense is recognized on a relative transit time basis, which aligns with the Company's revenue recognition policy.

Echo Global Logistics, Inc. and Subsidiaries
Notes to Unaudited Consolidated Financial Statements
Nine Months Ended September 30, 2020 and 2019

Variable Consideration

Certain customers may receive rebates based on the terms of their agreement with the Company, which are accounted for as variable consideration. Rebates are estimated based on the expected amount to be provided to customers and reduce revenue recognized. The Company also estimates for possible additional fees based on a portfolio approach.

4. Fair Value Measurement

The Company applies ASC Topic 820, *Fair Value Measurements and Disclosures* ("ASC Topic 820"), for its financial assets and financial liabilities. The guidance requires disclosures about assets and liabilities measured at fair value. The Company's financial liabilities primarily relate to contingent earn-out payments due to sellers in connection with various acquisitions. The fair value due to seller liabilities at September 30, 2020 and December 31, 2019 is \$0.4 million and \$1.7 million, respectively. The potential earn-out payments and performance periods are defined in the individual purchase agreements for each acquisition. Earnings before interest, taxes, depreciation and amortization ("EBITDA") is the performance target defined and measured to determine the earn-out payment due, if any, after each defined measurement period.

ASC Topic 820 includes a fair value hierarchy that is intended to increase consistency and comparability in fair value measurements and related disclosures. The fair value hierarchy is based on observable or unobservable inputs to valuation techniques that are used to measure fair value. Observable inputs reflect assumptions market participants would use in pricing an asset or liability based on market data obtained from independent sources while unobservable inputs reflect a reporting entity's pricing based upon its own market assumptions. The fair value hierarchy consists of the following three levels:

- Level 1: Inputs are quoted prices in active markets for identical assets or liabilities.
- Level 2: Inputs are quoted prices for similar assets or liabilities in an active market, quoted prices for identical or similar assets or liabilities in markets that are not active, and inputs other than quoted prices that are observable and market-corroborated inputs, which are derived principally from or corroborated by observable market data.
- Level 3: Inputs that are derived from valuation techniques in which one or more significant inputs or value drivers are unobservable.

The significant inputs used to derive the fair value of the amounts due to seller include financial forecasts of future operating results, the probability of reaching the forecast and an appropriate discount rate for each contingent liability. Probabilities are estimated by reviewing financial forecasts and assessing the likelihood of reaching the required performance measures based on factors specific to each acquisition as well as the Company's historical experience with similar arrangements. If an acquisition reaches the required performance measure, the estimated probability would be increased to 100% and would still be classified as a contingent liability on the balance sheet. If the measure is not reached, the probability would be reduced to reflect the amount earned, if any, depending on the terms of the agreement. Discount rates used in determining the fair value of the contingent consideration due to seller ranged from 2% to 3%. Historical results of the respective acquisitions serve as the basis for the financial forecasts used in the valuation.

Quantitative factors are also considered in these forecasts, including acquisition synergies, growth and sales potential, and potential operational efficiencies gained. Changes to the significant inputs used in determining the fair value of the contingent consideration due to seller could result in a change in the fair value of the contingent consideration. However, the correlation and inverse relationship between higher projected financial results to the discount rate applied and probability of meeting the financial targets mitigates the effect of any changes to the unobservable inputs.

Echo Global Logistics, Inc. and Subsidiaries
Notes to Unaudited Consolidated Financial Statements
Nine Months Ended September 30, 2020 and 2019

The following tables set forth the Company's financial liabilities measured at fair value on a recurring basis and the basis of measurement at September 30, 2020 and December 31, 2019 (in thousands):

	Fair Value Measurements as of September 30, 2020			
	Total	Level 1	Level 2	Level 3
Liabilities:				
Contingent consideration due to seller	\$ (429)	—	—	\$ (429)

	Fair Value Measurements as of December 31, 2019			
	Total	Level 1	Level 2	Level 3
Liabilities:				
Contingent consideration due to seller	\$ (1,707)	—	—	\$ (1,707)

The following table provides a reconciliation of the beginning and ending balances for the liabilities measured at fair value using significant unobservable inputs (Level 3) (in thousands):

	Due to Seller Liability
Balance at December 31, 2019	\$ (1,707)
Change in fair value of contingent consideration due to seller	325
Payment of contingent consideration due to seller	953
Balance at September 30, 2020	<u>\$ (429)</u>

For the three months ended September 30, 2020 and 2019, the Company recognized a benefit of \$279 thousand and incurred expense of \$53 thousand, respectively. For the nine months ended September 30, 2020 and 2019, the Company recognized a benefit of \$325 thousand and incurred expense of \$543 thousand, respectively. These changes in fair value resulted from using revised forecasts that took into account the most recent performance of each acquired business.

During the nine months ended September 30, 2020 and 2019, the Company made contingent earn-out payments of \$1.0 million and \$2.3 million, respectively, to the sellers of businesses acquired by the Company.

5. Intangibles and Goodwill

The balance of goodwill was \$309.6 million as of September 30, 2020 and December 31, 2019, as no changes occurred during the period.

The following is a summary of amortizable intangible assets as of September 30, 2020 and December 31, 2019 (in thousands):

	September 30, 2020			December 31, 2019		
	Cost	Accumulated Amortization	Net	Cost	Accumulated Amortization	Net
Customer relationships	\$ 150,239	\$ (74,352)	\$ 75,887	\$ 150,239	\$ (67,317)	\$ 82,922
Carrier relationships	18,300	(5,741)	12,559	18,300	(4,934)	13,366
Non-compete agreements	5,239	(4,206)	1,033	5,239	(3,765)	1,474
Trade names	5,640	(5,640)	—	5,640	(5,640)	—
	<u>\$ 179,418</u>	<u>\$ (89,939)</u>	<u>\$ 89,479</u>	<u>\$ 179,418</u>	<u>\$ (81,656)</u>	<u>\$ 97,762</u>

Note: Amounts may not foot due to rounding.

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The customer relationships are being amortized using an accelerated method over their estimated weighted-average useful life of 14.8 years, as an accelerated method best approximates the distribution of cash flows generated by the acquired customer relationships. The carrier relationships, non-compete agreements and trade names are being amortized using the straight-line method over their estimated weighted-average useful lives of 17.0 years, 6.7 years and 4.0 years, respectively. Amortization expense related to intangible assets was \$2.7 million and \$2.8 million for the three months ended September 30, 2020 and 2019, respectively. Amortization expense was \$8.3 million and \$9.0 million for the nine months ended September 30, 2020 and 2019, respectively.

The estimated amortization expense for the next five years and thereafter is as follows (in thousands):

Remainder of 2020	\$	2,691
2021		10,362
2022		10,005
2023		9,501
2024		8,897
Thereafter		48,023
Total	\$	89,479

6. Accrued Expenses and Other Liabilities

The components of accrued expenses at September 30, 2020 and December 31, 2019 were as follows (in thousands):

	September 30, 2020	December 31, 2019
Accrued compensation	\$ 30,025	\$ 21,192
Accrued rebates	2,855	3,119
Accrued employee benefits	5,034	4,235
Accrued professional service fees	1,533	1,395
Accrued interest	177	881
Other	5,900	4,407
Total accrued expenses	\$ 45,524	\$ 35,229

Note: Amounts may not foot due to rounding.

The other current liabilities of \$4.1 million and \$6.7 million at September 30, 2020 and December 31, 2019, respectively, consist primarily of the current portion of the Company's operating lease liabilities. The other noncurrent liabilities of \$0.7 million and \$0.6 million at September 30, 2020 and December 31, 2019, respectively, consist of the long-term portion of the Company's uncertain tax liability.

7. Income Taxes

The following table shows the Company's effective income tax rate for the three and nine months ended September 30, 2020 and 2019 (in thousands):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Income before provision for income taxes	\$ 9,245	\$ 6,844	\$ 8,280	\$ 19,652
Income tax expense	\$ (2,427)	\$ (2,001)	\$ (3,444)	\$ (6,245)
Effective tax rate	26.3 %	29.2 %	41.6 %	31.8 %

The difference in the Company's effective tax rate for each of the three and nine months ended September 30, 2020 and 2019 from the Company's statutory federal tax rate of 21% was primarily due to state taxes; non-deductible expenses, primarily executive stock-based compensation; offset in part by the impact of certain tax credits.

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8. Earnings Per Share

Basic earnings per common share is calculated by dividing net income by the weighted average number of common shares outstanding. Diluted earnings per common share is calculated by dividing net income by the weighted average shares outstanding plus share equivalents that would arise from the exercise of share options, and the vesting of restricted stock, restricted stock units and performance shares. The computation of basic and diluted earnings per common share for the three and nine months ended September 30, 2020 and 2019 is as follows (in thousands, except share and per share data):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Numerator:				
Net income	\$ 6,818	\$ 4,843	\$ 4,836	\$ 13,407
Denominator:				
Denominator for basic earnings per common share - weighted-average shares	25,945,114	26,398,136	25,963,524	26,778,897
Effect of dilutive securities:				
Employee stock awards	509,145	85,837	321,805	131,675
Denominator for dilutive earnings per common share	26,454,259	26,483,973	26,285,329	26,910,572
Basic earnings per common share	\$ 0.26	\$ 0.18	\$ 0.19	\$ 0.50
Diluted earnings per common share	\$ 0.26	\$ 0.18	\$ 0.18	\$ 0.50

For the three and nine months ended September 30, 2020, the Company excluded in the aggregate 967 and 58,070 unvested restricted stock, restricted stock units, and performance and market-based shares, respectively, from the calculation of diluted earnings per common share because the effect was anti-dilutive. There were no employee stock options excluded from calculation of diluted earnings per common share.

For the three and nine months ended September 30, 2019, there were no unvested performance and market-based shares, no employee stock options and no unvested restricted stock excluded from the calculation of diluted earnings per common share.

As of September 30, 2020, the Notes (as defined in Note 11) were fully settled and did not have a dilutive impact on diluted earnings per common share. As of September 30, 2019, none of the conditions allowing holders of the Notes to convert were met and no conversion spread existed. As such, the Notes did not have a dilutive impact on diluted earnings per common share for the three and nine months ended September 30, 2019.

9. Stock-Based Compensation Plans

The Company recorded \$2.3 million and \$9.2 million in total stock-based compensation expense with corresponding income tax benefits of \$0.6 million and \$2.3 million for the three and nine months ended September 30, 2020, respectively. For the three and nine months ended September 30, 2019, the Company recorded \$2.5 million and \$7.8 million in total stock-based compensation expense with corresponding income tax benefits of \$0.6 million and \$1.9 million, respectively.

During each of the nine months ended September 30, 2020 and 2019, the Company did not grant any stock options.

The Company granted 3,069 and 379,852 shares of restricted stock to various employees during the nine months ended September 30, 2020 and 2019, respectively.

The Company granted 381,759 restricted stock units to various employees during the nine months ended September 30, 2020. There were no restricted stock units granted during the nine months ended September 30, 2019.

The Company has a performance and market-based stock incentive plan for certain executives with vesting requirements based on specific financial and market-based performance measurements. The Company granted 139,191 and 105,543 shares of performance and market-based stock during the nine months ended September 30, 2020 and 2019, respectively.

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10. Contingencies

In the normal course of business, the Company is subject to potential claims and disputes related to its business, including claims for freight lost or damaged in transit. Some of these matters may be covered by the Company's insurance and risk management programs or may result in claims or adjustments with the Company's carriers. No such matters are currently expected to have a material adverse effect on the Company's financial position, results of operations or cash flows.

In July 2016, the Company received an unfavorable appeals assessment regarding a state activity-based tax matter of \$1.3 million, including penalties and interest, for the state tax audit period from January 1, 2010 to June 30, 2014. The Company appealed the assessment further, and on July 23, 2020, received an unfavorable decision from the state tax board. The Company continues to believe the assessment is without merit and will continue to defend its position through the judicial court system. The Company estimates that the additional potential liability related to this matter for the remaining open tax periods is between \$3.5 million and \$4.5 million, including potential penalties and interest. The Company has not recorded any potential loss related to this matter as of September 30, 2020.

11. Long-Term Debt

ABL Facility

On October 23, 2018, the Company entered into Amendment No. 2 to its Revolving Credit and Security Agreement (the "Second Amendment"), which amends the terms of its existing Revolving Credit and Security Agreement, dated as of June 1, 2015, by and among the Company, the lenders party thereto, and PNC Bank, National Association, as administrative agent (as amended by the Second Amendment, the "Amended Credit Agreement"). The Amended Credit Agreement provides for a senior secured revolving credit facility in an initial aggregate principal amount of up to \$350 million (the "Amended ABL Facility"), with an extended maturity date of October 23, 2023. The initial aggregate principal amount under the Amended ABL Facility may be increased from time to time by an additional \$150 million to a maximum aggregate principal amount of \$500 million; provided that certain requirements are satisfied. The Company's obligations under the Amended ABL Facility are secured, on a first lien priority basis, by certain working capital assets.

Interest is payable at a rate per annum equal to, at the option of the Company, any of the following, plus, in each case, an applicable margin: (a) a base rate determined by reference to the highest of (1) the federal funds effective rate, plus 0.50%, (2) the base commercial lending rate of PNC Bank, National Association and (3) a daily LIBOR rate, plus 1.00%; or (b) a LIBOR rate determined by reference to the costs of funds for deposits in the relevant currency for the interest period relevant to such borrowing adjusted for certain additional costs. The applicable margin is 0.25% to 0.50% for borrowings at the base rate and 1.25% to 1.50% for borrowings at the LIBOR rate, in each case, based on the excess availability under the Amended ABL Facility.

The terms of the Amended ABL Facility include various covenants, including a covenant that requires the Company to maintain a consolidated fixed charge coverage ratio at any time (a) a specified default occurs or (b) excess availability falls below certain specified levels.

The Company incurred issuance costs of \$0.8 million in 2018 related to the Amended ABL Facility. In 2015, the Company incurred issuance costs of \$3.1 million related to the ABL Facility. If the Company has an amount outstanding on the ABL Facility, these issuance costs are presented on the consolidated balance sheet as a reduction to the carrying amount of the debt and amortized to interest expense using straight-line amortization over the 5-year life of the Amended ABL Facility. If the Company has no outstanding draw on the ABL Facility, the unamortized issuance costs are presented as a deferred asset on the consolidated balance sheet. For each of the three months ended September 30, 2020 and 2019, the Company recorded \$0.1 million of interest expense related to ABL Facility issuance costs. For the nine months ended September 30, 2020 and 2019, the Company recorded \$0.3 million of interest expense related to ABL Facility issuance costs.

Under the Amended ABL Facility, the Company is required to pay a commitment fee in respect to the unutilized commitments under the Amended ABL Facility, calculated at a rate of 0.25%. The Company recognized interest expense related to the commitment fee and borrowings on the ABL Facility of \$0.9 million and \$0.3 million for the three months ended September 30, 2020 and 2019, respectively. The Company recognized interest expense related to the commitment fee and borrowings on the ABL Facility of \$2.2 million and \$0.8 million for the nine months ended September 30, 2020 and 2019, respectively.

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The Company drew a total of \$170.0 million on the ABL Facility, primarily to repay in full the existing 2.50% convertible senior notes due 2020 (the "Notes"), for nine months ended September 30, 2020, of which \$145.0 million is outstanding as of September 30, 2020. As there is an outstanding amount drawn on the ABL as of September 30, 2020, the unamortized issuance costs are presented as a reduction to the carrying amount of the debt on the consolidated balance sheet. The Company drew \$25.0 million on the ABL Facility during the nine months ended September 30, 2019, all of which was repaid as of September 30, 2019. No amounts were outstanding on the ABL Facility as of September 30, 2019. As there was no outstanding draw on the ABL Facility at September 30, 2019, the unamortized issuance costs are presented as a deferred asset on the consolidated balance sheets. Since June 1, 2015, the Company has been in compliance with all covenants related to the ABL Facility.

The issuance of letters of credit under the ABL Facility reduces available borrowings. As of September 30, 2020, there were \$0.7 million of letters of credit outstanding. The total draw allowed on the ABL Facility at September 30, 2020, as determined by the working capital assets pledged as collateral, was \$316.9 million. After adjusting for the letters of credit and the amount outstanding on the Amended ABL Facility, the Company's remaining availability under the ABL Facility at September 30, 2020 was \$171.1 million.

Convertible Senior Notes

On May 1, 2020, the Company paid the Notes remaining outstanding principal balance of \$69.2 million and related accrued interest of \$0.9 million using the Amended ABL Facility. The Company accounted for these transactions in accordance with ASC 470-20, *Debt with Conversion and Other Options*. At the maturity date, the fair value of the Notes was equal to the par value, resulting in no gain or loss on the extinguishment of debt.

During the nine months ended September 30, 2020, the Company repurchased \$89.1 million par value of the Notes for \$89.0 million, resulting in the recognition of a loss of \$0.2 million for the nine months ended September 30, 2020. The loss is primarily for the write-off of the unamortized debt discount related to the Notes, which was included in interest expense in the Company's respective consolidated statements of operations. None of the Notes were repurchased for the three months ended September 30, 2020 and September 30, 2019, respectively. During the nine months ended September 30, 2019, the Company repurchased \$34.3 million par value of the Notes for \$33.9 million and recognized a loss of \$0.7 million for the nine months ended September 30, 2019. The losses were primarily for the write-off of the unamortized debt discount related to the Notes, which were included in interest expense in the Company's respective consolidated statements of operations.

As of September 30, 2020 and December 31, 2019, the carrying amounts of the Notes on the consolidated balance sheets were calculated as follows (in thousands):

	September 30, 2020	December 31, 2019
Convertible senior notes, principal amount	\$ —	\$ 158,295
Unamortized debt discount	—	(1,667)
Unamortized debt issuance costs	—	(330)
Convertible senior notes, net	<u>\$ —</u>	<u>\$ 156,298</u>

Note: Amounts may not foot due to rounding.

For the three and nine months ended September 30, 2020 and 2019, interest expense related to the Notes consisted of the following (in thousands):

	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Contractual coupon interest	\$ —	\$ 989	\$ 1,063	\$ 3,254
Debt discount amortization	—	1,208	1,196	3,934
Loss on extinguishment of debt	—	—	166	711
Debt issuance cost amortization	—	239	236	778
Interest expense, Notes	<u>\$ —</u>	<u>\$ 2,436</u>	<u>\$ 2,662</u>	<u>\$ 8,677</u>

Note: Amounts may not foot due to rounding.

Item 2. Management's Discussion and Analysis of Financial Condition and Results of Operations

Certain statements in this Quarterly Report on Form 10-Q are "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933, as amended (the "Securities Act"), and Section 21E of the Securities Exchange Act of 1934, as amended (the "Exchange Act"). These statements involve a number of risks, uncertainties and other factors, including the impact the outbreak of the novel coronavirus (COVID-19) pandemic could have on the Company's business and financial results, that could cause our actual results, performance or achievements to be materially different from any future results, performance or achievements expressed or implied by these forward-looking statements. Factors which could materially affect such forward-looking statements can be found in the section entitled "Risk Factors" in our Annual Report on Form 10-K for the year ended December 31, 2019 and elsewhere in this Form 10-Q. Investors are urged to consider these factors carefully in evaluating any forward-looking statements and are cautioned not to place undue reliance on such forward-looking statements. The forward-looking statements made herein are only made as of the date hereof and we undertake no obligation to publicly update such forward-looking statements to reflect subsequent events or circumstances.

Overview

We are a leading provider of technology-enabled transportation and supply chain management solutions. We utilize a proprietary technology platform to compile and analyze data from our multi-modal network of transportation providers to satisfy the transportation and logistics needs of our clients. This model enables us to quickly adapt to and offer efficient and cost-effective solutions for our clients' shipping needs. We focus primarily on arranging transportation by truckload ("TL") and less than truckload ("LTL") carriers. We also offer intermodal (which involves moving a shipment by rail and truck), small parcel, domestic air, expedited and international transportation services. Our core logistics services include carrier selection, dispatch, load management and tracking.

We procure transportation and provide logistics services for clients across a wide range of industries, such as manufacturing, construction, food and beverage, consumer products and retail. Our clients fall into two categories: Transactional and Managed Transportation. We provide brokerage and transportation management services to our Transactional clients on a shipment-by-shipment basis, typically with individual or spot market pricing. We typically enter into multi-year agreements with our Managed Transportation clients, generally with terms of one to three years, to satisfy some, or substantially all, of their transportation management needs. As part of our value proposition, we also provide core logistics services to these clients.

In December 2019, a coronavirus (COVID-19) outbreak was reported in China, and, in March 2020, the World Health Organization declared it a pandemic. Since that time, the coronavirus has spread throughout the United States, including in the regions and communities in which we operate. In response to the pandemic, government authorities have imposed mandatory closures, work-from-home orders and social distancing protocols. Our employees were able to move to remote working as necessary with minimal business interruption in response to these orders and protocols.

These responsive measures have severely disrupted economic and commercial activity tied to the production and sale of goods, which have impacted supply chains and routes, and, as a result, transportation and supply chain companies such as ours have experienced uncertainty and volatility. While these disruptions did not have a significant impact on our results as of September 30, 2020, we are closely monitoring the impact of the COVID-19 global outbreak, and there remains significant uncertainty related to the public health situation globally. Although we can not predict the magnitude, it is possible that there is a period of decreased volumes and revenue and possible adverse effects on our operating results.

Results of Operations

The following table represents certain results of operations data:

(Unaudited, in thousands except per share data)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Consolidated statements of operations data:				
Revenue	\$ 691,495	\$ 561,441	\$ 1,757,262	\$ 1,653,300
Transportation costs	591,048	464,460	1,478,864	1,356,949
Net revenue ⁽¹⁾	100,446	96,982	278,399	296,350
Operating expenses:				
Commissions	29,789	29,065	83,628	90,147
Selling, general and administrative expenses	51,022	48,603	152,364	147,364
Contingent consideration (benefit) expense	(279)	53	(325)	543
Depreciation and amortization	9,655	9,594	29,251	28,855
Total operating expenses	90,188	87,316	264,918	266,910
Income from operations	10,259	9,665	13,480	29,441
Interest expense	(1,014)	(2,821)	(5,200)	(9,789)
Income before provision for income taxes	9,245	6,844	8,280	19,652
Income tax expense	(2,427)	(2,001)	(3,444)	(6,245)
Net income	\$ 6,818	\$ 4,843	\$ 4,836	\$ 13,407
Earnings per common share:				
Basic	\$ 0.26	\$ 0.18	\$ 0.19	\$ 0.50
Diluted	\$ 0.26	\$ 0.18	\$ 0.18	\$ 0.50
Shares used in per share calculations (in thousands):				
Basic	25,945	26,398	25,964	26,779
Diluted	26,454	26,484	26,285	26,911

Note: Amounts may not foot due to rounding.

⁽¹⁾ Net revenue is a non-GAAP measure of profitability calculated as revenue less transportation costs. Net revenue is one of the primary operational and financial measures used by management to evaluate the business. We believe net revenue is useful to investors because it provides information about the Company's ability to profitably source and sell transportation services for which the freight is transported by third-party carriers. The following table presents a reconciliation of net revenue to revenue, the most comparable GAAP measure:

(Unaudited, in thousands)	Three Months Ended September 30,		Nine Months Ended September 30,	
	2020	2019	2020	2019
Revenue	\$ 691,495	\$ 561,441	\$ 1,757,262	\$ 1,653,300
Transportation costs	591,048	464,460	1,478,864	1,356,949
Net revenue	\$ 100,446	\$ 96,982	\$ 278,399	\$ 296,350

Note: Amounts may not foot due to rounding.

Revenue

We generate revenue through the sale of brokerage and transportation management services to our clients. For our brokerage and transportation management services, revenue is recognized as the client's shipment travels from origin to destination by a third-party carrier. Our revenue for nine months ended September 30, 2020 was \$1.8 billion, an increase of 6.3%, from \$1.7 billion in the comparable period of 2019.

Our revenue is generated from two different types of clients: Transactional and Managed Transportation. Most of our clients are categorized as Transactional. We provide services to our Transactional clients on a shipment-by-shipment basis. We categorize a client as a Managed Transportation client if we have a contract with the client for the provision of services on a recurring basis. Our contracts with Managed Transportation clients typically have a multi-year term and are often on an exclusive basis for a specific transportation mode or point of origin and may apply to one or more modes used by the client. In several cases, we provide substantially all of a Managed Transportation client's transportation and logistics requirements. Our Managed Transportation accounts typically generate higher dollar amounts and volume than our Transactional relationships. For the nine months ended September 30, 2020 and 2019, Transactional clients accounted for 77.3% and 77.0% of our revenue, respectively, and Managed Transportation clients accounted for 22.7% and 23.0% of our revenue, respectively. We expect to continue to grow both our Transactional and Managed Transportation client base in the future, although the rate of growth for each type of client will vary depending on opportunities in the marketplace.

Revenue recognized per shipment will vary depending on the transportation mode, fuel prices, shipment weight, density and mileage of the product shipped. The primary modes of shipment that we transact in are TL and LTL. Other transportation modes also include intermodal, small parcel, domestic air, expedited and international. Material shifts in the percentages of our revenue by transportation mode could have a significant impact on our revenue growth. For the nine months ended September 30, 2020, TL accounted for 68.8% of our revenue, LTL accounted for 27.0% of our revenue and other transportation modes accounted for 4.2% of our revenue. For the nine months ended September 30, 2019, TL accounted for 65.7% of our revenue, LTL accounted for 29.5% of our revenue and other transportation modes accounted for 4.9% of our revenue.

The transportation industry has historically been subject to seasonal sales fluctuations as shipments generally are lower during and after the winter holiday season because many companies ship goods and stock inventories prior to this season. While we experience some seasonality, differences in our revenue between periods have been driven primarily by growth in our client base and changes in the market environment.

Transportation costs and net revenue

We act primarily as a service provider to add value and expertise in the procurement and execution of transportation and logistics services for our clients. Our pricing structure is primarily variable, although we have entered into a limited number of fixed-fee arrangements that represent an insignificant portion of our revenue. Net revenue equals revenue minus transportation costs. Our transportation costs consist primarily of the direct cost of transportation paid to the carrier.

Net revenue is a non-GAAP measure of profitability and is a useful measure of the Company's ability to profitably source and sell transportation services for which the freight is transported by third-party carriers. As such, discussion of the Company's results and its profitability of operations often center on changes in its net revenue. Management considers this measure to be an important performance measurement of our success in the marketplace. Our transportation costs are typically lower for an LTL shipment than for a TL shipment, while our net revenue margin is typically higher for an LTL shipment than for a TL shipment. Material shifts in the percentage of our revenue by transportation mode could have a significant impact on our net revenue. The discussion of our results of operations below focuses on changes in our net revenue and expenses as a percentage of net revenue. Net revenue for the nine months ended September 30, 2020 was \$278.4 million, a decrease of 6.1% from \$296.4 million in the comparable period of 2019.

Operating expenses

Our costs and expenses, excluding transportation costs, consist of commissions paid to our sales personnel; selling, general and administrative expenses to run our business; changes in our contingent consideration; and depreciation and amortization.

Commissions paid to our sales personnel, including employees and agents, are a significant component of our operating expenses. These commissions are based on the net revenue we collect from the clients for which such sales personnel have primary responsibility. For the nine months ended September 30, 2020 and 2019, our commission expense was \$83.6 million and \$90.1 million, respectively. Commission expense decreased to 30.0% of our net revenue as of September 30, 2020, as compared to 30.4% in the prior year. The percentage of net revenue paid as commissions will vary depending on the type of client, composition of the sales team and mode of transportation. Commission expense, stated as a percentage of net revenue, could increase or decrease in the future depending on the composition and sources of our revenue growth.

We accrue for commission expense when we recognize the related revenue on a relative transit time basis. Some of our sales personnel receive a monthly advance to provide them with a more consistent income stream. Cash paid to our sales personnel in advance of commissions earned is recorded as a prepaid expense. As our sales personnel earn commissions, a portion of their commission payment is withheld and offset against their prepaid commission balance, if any.

Selling, general and administrative expenses, excluding commission expense and changes to contingent consideration, consist of compensation costs for our sales, operations, information systems, finance and administrative support employees as well as occupancy costs, professional fees, stock compensation and other general and administrative expenses. For the nine months ended September 30, 2020 and 2019, our selling, general and administrative expenses were \$152.4 million and \$147.4 million, respectively. For the nine months ended September 30, 2020 and 2019, selling, general and administrative expenses as a percentage of net revenue were 54.7% and 49.7%, respectively.

Our contingent consideration (benefit) expense is the change in the fair value of our contingent consideration liabilities. The contingent consideration liabilities presented on our consolidated balance sheets reflect the fair value of expected earn-out payments that may be paid to the sellers of certain acquired businesses upon the achievement of certain performance measures. The fair values of the contingent consideration liabilities are evaluated on a quarterly basis, and the change in fair value is included in selling, general and administrative expenses in our consolidated statements of operations. For the nine months ended September 30, 2020, we recorded a benefit of \$0.3 million, and for nine months ended September 30, 2019, we recorded contingent consideration expense of \$0.5 million.

Our depreciation expense is primarily attributable to depreciation of computer hardware and software, equipment, leasehold improvements, furniture and fixtures and internally developed software. For the nine months ended September 30, 2020 and 2019, depreciation expense was \$21.0 million and \$19.9 million, respectively.

Our amortization expense is attributable to amortization of intangible assets acquired from business combinations, including customer and carrier relationships, trade names and non-compete agreements. For the nine months ended September 30, 2020 and 2019, amortization expense was \$8.3 million and \$9.0 million, respectively.

Interest expense

The interest expense included in our consolidated statements of operations consists of interest expense related to our 2.50% convertible senior notes due 2020 issued in May 2015 (the "Notes"), the interest expense related to our ABL Facility and the recognized loss on extinguishment of debt upon our repurchase of the Notes. As of September 30, 2020, the principal balance of the Notes was settled. In October 2018, we entered into Amendment No. 2 to the ABL Facility (the "Amended ABL Facility") which provides for a senior secured revolving credit facility in an initial aggregate principal amount of up to \$350 million. We amortized the debt discount and issuance costs related to the Notes over the 5-year life of the Notes using the effective interest method. We amortize the issuance costs related to our ABL Facility and the Amended ABL Facility over the remaining 5-year life of the Amended ABL facility using straight-line amortization, as the amount drawn on the line (and thus the interest rate and commitment fee paid by Echo) will fluctuate from period to period. Interest expense was \$5.2 million and \$9.8 million for the nine months ended September 30, 2020 and 2019, respectively.

Comparison of the three months ended September 30, 2020 and 2019

Revenue

Revenue for the three months ended September 30, 2020 was \$691.5 million, an increase of 23.2% from \$561.4 million in the comparable period of 2019. The increase in revenue was primarily attributable to an increase of 13.9% in revenue per shipment, along with an increase of 8.2% in volume.

Revenue from Transactional clients for the three months ended September 30, 2020 was \$533.9 million, an increase of 23.2% from \$433.3 million in the comparable period of 2019. The increase in Transactional revenue was primarily driven by an increase in TL revenue per shipment and TL volume. Revenue from Transactional clients was 77.2% of our revenue for the three months ended September 30, 2020 and 2019.

Revenue from Managed Transportation clients for the three months ended September 30, 2020 was \$157.6 million, an increase of 23.0% from \$128.1 million in the comparable period of 2019. The increase in Managed Transportation revenue was driven by an increase in TL revenue per shipment and an increase in both TL and LTL volume. Revenue from Managed Transportation clients was 22.8% of our revenue for the three months ended September 30, 2020 and 2019.

Transportation costs

Transportation costs for the three months ended September 30, 2020 was \$591.0 million, an increase of 27.3% from \$464.5 million in the comparable period of 2019. Our transportation costs as a percentage of revenue increased to 85.5% for the three months ended September 30, 2020 from 82.7% in the comparable period of 2019. The increase in transportation costs was driven by a 17.6% increase in carrier rates per shipment and an 8.2% increase in volume.

Net revenue

Net revenue for the three months ended September 30, 2020 was \$100.4 million, an increase of 3.6% from \$97.0 million in the comparable period of 2019. The increase in net revenue was primarily driven by an 8.2% increase in volume. Net revenue margins decreased to 14.5% for the three months ended September 30, 2020, from 17.3% in the comparable period of 2019, due to lower TL and LTL margins, as well as a shift in mode mix towards TL.

Operating expenses

Commission expense for the three months ended September 30, 2020 was \$29.8 million, an increase of 2.5% from \$29.1 million in the comparable period of 2019, due to higher net revenue. For the three months ended September 30, 2020, commission expense was 29.7% of net revenue, compared to 30.0% in the comparable period of 2019.

Selling, general and administrative expenses for three months ended September 30, 2020 was \$51.0 million, an increase of 5.0% from \$48.6 million in the comparable period in 2019. The increase was the result of higher operational support headcount and incentive compensation. As a percentage of net revenue, selling, general and administrative expenses increased to 50.8% for the three months ended September 30, 2020, from 50.1% in the comparable period of 2019.

The contingent consideration fair value adjustment resulted in a benefit of \$0.3 million for the three months ended September 30, 2020, but resulted in expense of \$0.1 million for the three months ended September 30, 2019. The activity for both periods was the result of adjustments made to the fair value of the contingent liabilities due to financial performance of acquired businesses and the time value of money. The fair value of the contingent consideration liabilities reflects the updated probabilities and assumptions as of September 30, 2020.

Depreciation expense for the three months ended September 30, 2020 was \$7.0 million, an increase of 2.5% from \$6.8 million in the comparable period of 2019. The increase in depreciation expense is primarily due to depreciation of internally developed software and computer equipment.

Amortization expense for the three months ended September 30, 2020 was \$2.7 million, a decrease of 3.8% from \$2.8 million in the comparable period of 2019. The decrease in amortization expense was primarily attributable to the complete amortization of a few of our previously acquired intangible assets, along with the accelerated method of amortization of our acquired customer relationships.

Income from operations

Income from operations for the three months ended September 30, 2020 was \$10.3 million, compared to \$9.7 million in the comparable period of 2019. The increase in income from operations was primarily due to higher net revenue.

Interest expense

Interest expense was \$1.0 million for the three months ended September 30, 2020, a decrease of 64.1% from \$2.8 million in the comparable period of 2019. The decrease in interest expense is primarily due to the settlement of the Notes on May 1, 2020 and lower interest rates on the ABL Facility compared to the Notes during three months ended September 30, 2020.

Income tax expense

We recognized income tax expense of \$2.4 million and \$2.0 million for the three months ended September 30, 2020 and 2019, respectively. Our effective tax rate for the three months ended September 30, 2020 was 26.3%, compared to an effective tax rate of 29.2% in the comparable period of 2019. The difference in our effective tax rate for each of the three months ended September 30, 2020 and 2019 from the statutory federal tax rate of 21% was primarily due to state taxes; non-deductible expenses, primarily executive stock-based compensation; offset in part by the impact of certain tax credits.

Net income

Net income for the three months ended September 30, 2020 was \$6.8 million, compared to \$4.8 million in the comparable period of 2019, due to the items previously discussed.

Comparison of the nine months ended September 30, 2020 and 2019

Revenue

Revenue for the nine months ended September 30, 2020 was \$1.8 billion, an increase of 6.3% from \$1.7 billion in the comparable period of 2019. The increase in revenue was primarily attributable to an increase of 4.1% in revenue per shipment, along with an increase of 2.1% in volume.

Revenue from Transactional clients for the nine months ended September 30, 2020 was \$1.4 billion, an increase of 6.7% from \$1.3 billion in the comparable period of 2019. The increase in Transactional revenue was driven by an increase in volume in both TL and LTL mode and increase in revenue per shipment in the TL mode, partially offset by a decrease in revenue per shipment in the LTL mode. Revenue from Transactional clients was 77.3% of our revenue for the nine months ended September 30, 2020, an increase from 77.0% of our revenue in the comparable period of 2019.

Revenue from Managed Transportation clients for the nine months ended September 30, 2020 was \$398.2 million, an increase of 4.9% from \$379.6 million in the comparable period of 2019. The increase in Managed Transportation revenue was driven by an increase in revenue per shipment, partially offset by a decrease in volume. Revenue from Managed Transportation clients was 22.7% of our revenue for the nine months ended September 30, 2020, a decrease from 23.0% of revenue in the comparable period of 2019.

Transportation costs

Transportation costs for the nine months ended September 30, 2020 was \$1.5 billion, an increase of 9.0% from \$1.4 billion in the comparable period of 2019. Our transportation costs as a percentage of revenue increased to 84.2% for the nine months ended September 30, 2020 from 82.1% in the comparable period of 2019. The increase in transportation costs was primarily driven by an increase of 6.7% in carrier rates per shipment and 2.1% increase in the total number of shipments.

Net revenue

Net revenue for the nine months ended September 30, 2020 was \$278.4 million, a decrease of 6.1% from \$296.4 million in the comparable period of 2019. The decrease in net revenue was primarily driven by a decrease of 8.0% in net revenue per shipment, partially offset by an increase of 2.1% in the total number of shipments. Net revenue margins decreased to 15.8% for the nine months ended September 30, 2020, from 17.9% in the comparable period of 2019, due to a decrease in TL margins.

Operating expenses

Commission expense for the nine months ended September 30, 2020 was \$83.6 million, a decrease of 7.2% from \$90.1 million in the comparable period of 2019, due to lower net revenue. For the nine months ended September 30, 2020, commission expense was 30.0% of net revenue, compared to 30.4% in the comparable period of 2019.

Selling, general and administrative expenses for the nine months ended September 30, 2020 was \$152.4 million, an increase of 3.4% from \$147.4 million in the comparable period in 2019. As a percentage of net revenue, selling, general and administrative expenses increased to 54.7% for the nine months ended September 30, 2020, as compared to 49.7% in the comparable period of 2019. The increase in selling, general and administrative expense was primarily attributable to an increase in stock compensation expense due to accelerated expense recognition from the inclusion of new retirement provisions in our latest equity awards.

The contingent consideration fair value adjustment resulted in income of \$0.3 million for the nine months ended September 30, 2020, compared to expense of \$0.5 million for the nine months ended September 30, 2019. The change for both periods was the result of adjustments made to the fair value of the contingent liabilities due to financial performance of previous acquisition owners and the time value of money. The fair value of the contingent consideration liabilities reflects the updated probabilities and assumptions as of September 30, 2020.

Depreciation expense for the nine months ended September 30, 2020 was \$21.0 million, an increase of 5.6% from \$19.9 million in the comparable period of 2019. The increase in depreciation expense is primarily due to depreciation of internally developed software and computer equipment.

Amortization expense for the nine months ended September 30, 2020 was \$8.3 million, a decrease of 8.0% from \$9.0 million in the comparable period of 2019. The decrease in amortization expense was primarily attributable to the complete amortization of a few of our previously acquired intangible assets, along with the accelerated method of amortization of our acquired customer relationships.

Income from operations

Income from operations for the nine months ended September 30, 2020 was \$13.5 million, compared to \$29.4 million in the comparable period of 2019. The decrease in income from operations was primarily due to lower net revenue.

Interest expense

Interest expense was \$5.2 million for the nine months ended September 30, 2020, a decrease of 46.9% from \$9.8 million in the comparable period of 2019. The decrease in interest expense is primarily due to settlement of the Notes on May 1, 2020 and lower interest rates on the ABL Facility compared to the Notes during nine month ended September 30, 2020.

Income tax expense

We recognized income tax expense of \$3.4 million and \$6.2 million for the nine months ended September 30, 2020 and 2019, respectively. Our effective tax rate for the nine months ended September 30, 2020 was 41.6%, compared to an effective tax rate of 31.8% in the comparable period of 2019. The difference in our effective tax rate for each of the nine months ended September 30, 2020 and 2019 from the statutory federal tax rate of 21% was primarily due to state taxes; non-deductible expenses including executive stock-based compensation; deficiencies and forfeitures related to share-based payment awards; offset in part by the impact of certain tax credits.

Net income

Net income for the nine months ended September 30, 2020 was \$4.8 million, compared to net income of \$13.4 million in the comparable period of 2019, due to the items previously discussed.

Liquidity and Capital Resources

As of September 30, 2020, we had \$47.6 million in cash and cash equivalents, \$110.1 million in working capital and \$171.1 million available under our ABL Facility.

Cash provided by operating activities

During the nine months ended September 30, 2020 and 2019, net cash provided by operating activities was \$53.4 million and \$68.3 million, respectively. We generated \$44.2 million and \$58.7 million in cash from net income (adjusted for noncash operating items) for the nine months ended September 30, 2020 and 2019, respectively. For the nine months ended September 30, 2020, the cash flow generation from net income was also increased by \$9.2 million primarily due to changes in

working capital. The 2019 increase of \$9.6 million was due to changes in working capital, along with the receipt of the income tax receivable.

Cash used in investing activities

During the nine months ended September 30, 2020 and 2019, net cash used in investing activities was \$15.1 million and \$18.9 million, respectively. During the nine months ended September 30, 2020 and 2019, the primary investing activities were the internal development of computer software and the purchases of property and equipment.

Cash used in financing activities

During the nine months ended September 30, 2020, net cash used in financing activities was \$25.3 million, of which the primary financing activities were the purchases of treasury stock and our Notes, settlement of our Notes, and borrowings on our ABL Facility. During the nine months ended September 30, 2019, net cash used in financing activities was \$63.3 million, of which the primary financing activities were the purchases of treasury stock and our Notes. We drew \$170.0 million on our ABL Facility, primarily to settle our Notes, and repaid \$25.0 million during the nine months ended September 30, 2020. We drew \$25.0 million on our ABL Facility during the nine months ended September 30, 2019, all of which was repaid as of September 30, 2019.

ABL Facility

On October 23, 2018, we entered into Amendment No. 2 to the Revolving Credit and Security Agreement, which amended the terms of the Revolving Credit and Security Agreement, dated as of June 1, 2015, as amended, by and among the Company, the lenders party thereto, and PNC Bank, National Association, as administrative agent (as amended, restated or otherwise modified the "Amended Credit Agreement"). The Amended Credit Agreement provides for a senior secured revolving credit facility in an initial aggregate principal amount of up to \$350 million (the "Amended ABL Facility"), and a maturity date of October 23, 2023. The initial aggregate principal amount under the Amended ABL Facility may be increased from time to time by an additional \$150 million to a maximum aggregate principal amount of \$500 million; provided that certain requirements are satisfied. Our obligations under the Amended ABL Facility are secured, on a first lien priority basis, by certain of our working capital assets.

At September 30, 2020, the outstanding balance on the Amended ABL Facility was \$145.0 million. The issuance of letters of credit under the ABL Facility also reduces available borrowings. At September 30, 2020, there were \$0.7 million of letters of credit outstanding. The total draw allowed under the ABL Facility at September 30, 2020, as determined by the working capital assets pledged as collateral, was \$316.9 million. After adjusting for the letters of credit and the amount outstanding on the Amended ABL Facility, our remaining availability under the ABL Facility at September 30, 2020 was \$171.1 million.

Anticipated uses of cash

Our priority is to continue to grow our revenue and net revenue. We anticipate that our operating expenses and planned expenditures will constitute material uses of cash, and we expect to use available cash to expand our sales force, to enhance our technology, to acquire or make strategic investments in complementary businesses, and for working capital and other general corporate purposes.

In 2020, we also expect to use available cash of approximately \$6 million to \$8 million for capital expenditures for the remainder of 2020.

We may also opt to use cash to repurchase up to \$60.2 million of our common stock under the remaining authority under our repurchase program. The timing and amount of any common stock repurchases will be determined based on market conditions and other factors. In addition, we may elect to use cash to reduce the amount outstanding on our Amended ABL facility. We expect our use of cash for working capital purposes and other purposes to be offset by the cash flow generated from operating activities during the same period.

Historically, our average accounts receivable life-cycle has been longer than our average accounts payable life-cycle, meaning that we have used cash to pay carriers in advance of collecting from our clients. We elect to provide this benefit to foster strong relationships with our clients and carriers. As our business grows, we expect this use of cash to continue. The amount of cash we use will depend on the growth of our business.

Off-Balance Sheet Arrangements

We do not have any off-balance sheet arrangements.

Recent Accounting Pronouncements

The discussion of recent accounting pronouncements in Note 2, Recent Accounting Pronouncements, to the Consolidated Financial Statements (Unaudited) included in this Quarterly Report on Form 10-Q is incorporated herein by reference.

Changes in Critical Accounting Policies

We adopted ASC Topic 326 on January 1, 2020. Results for reporting periods beginning on or after January 1, 2020 are presented under ASC Topic 326, of which prior amounts are not adjusted and continue to be reported in accordance with the accounting standards in effect for those periods. The changes in our accounting policies for credit losses under the new standard are discussed in Note 1, Summary of Significant Accounting Policies, to the Consolidated Financial Statements (Unaudited) included in this Quarterly Report on Form 10-Q is incorporated herein by reference.

Item 3. Quantitative and Qualitative Disclosures About Market Risk

Commodity Risk

We pass through fluctuations in fuel prices to our clients. As a result, we believe that there is no material risk exposure to fluctuations in fuel prices.

Interest Rate Risk

We have exposure to changes in interest rates under our Amended ABL Facility. Borrowings bear interest at one of the following, plus an applicable margin: (1) the federal funds rate, (2) the base commercial lending rate of PNC Bank, or (3) the LIBOR rate, based on the Company's election for each tranche of borrowing. The interest rate on our line of credit fluctuates based on the rates described above. Assuming the \$350 million ABL Facility was fully drawn, a 1.0% increase in the interest rate selected would increase our annual interest expense by \$3.5 million.

Our interest income is sensitive to changes in the general level of U.S. interest rates, in particular because all of our investments are in cash equivalents. Due to the short-term nature of our investments, we believe that there is no material risk exposure.

We do not use derivative financial instruments for speculative trading purposes.

Impact of Inflation

We believe that our results of operations are not materially impacted by moderate changes in the inflation rate. Inflation and changing prices did not have a material impact on our operations for the three and nine months ended September 30, 2020 and 2019.

Item 4. Controls and Procedures

Evaluation of Disclosure Controls and Procedures

Our management, with the participation of our Chief Executive Officer and Chief Financial Officer, evaluated the effectiveness of our disclosure controls and procedures as of September 30, 2020. The term "disclosure controls and procedures," as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act, means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms. Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving their objectives, and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based on the evaluation of our disclosure controls and procedures as of September 30, 2020, our Chief Executive Officer and Chief Financial Officer concluded that, as of such date, the Company's disclosure controls and procedures were effective at the reasonable assurance level.

Internal Control over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Exchange Act Rules 13a-15(f) and 15d-15(f). Our internal control system was designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of the consolidated financial statements for external purposes in accordance with generally accepted accounting principles. Based on its evaluation, management concluded that our internal control over financial reporting was effective as of September 30, 2020.

Changes in Internal Control over Financial Reporting

There have been no changes in our internal control over financial reporting (as defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act) during the quarterly period ended September 30, 2020 that have materially affected, or are reasonably likely to materially affect, our internal control over financial reporting.

PART II. OTHER INFORMATION**Item 1. Legal Proceedings**

Management does not believe that the outcome of any of the legal proceedings to which the Company is a party will have a material adverse effect on its financial position or results of operations.

Item 1A. Risk Factors

Other than the revision to the risk factor set forth below, there have been no material changes from the risk factors described in Item 1A of our Annual Report on Form 10-K for the year ended December 31, 2019.

The coronavirus pandemic has significantly impacted worldwide economic conditions and could have an adverse effect on our operations, and the operations of our shippers and carriers, which may harm our business.

In December 2019, a coronavirus (COVID-19) outbreak was reported in China, and, in March 2020, the World Health Organization declared it a pandemic. Since that time, the coronavirus has spread throughout the United States, including in the regions and communities in which we operate. In response to the pandemic, government authorities have imposed mandatory closures, work-from-home orders and social distancing protocols. Our employees were able to move to remote working as necessary with minimal business interruption in response to these orders and protocols.

These responsive measures have severely disrupted economic and commercial activity tied to the production and sale of goods, which have impacted supply chains and routes, and, as a result, transportation and supply chain companies such as ours have experienced slowdowns and reduced demand. While these disruptions did not have a significant impact on our results as of September 30, 2020, we are closely monitoring the impact of the COVID-19 global outbreak, although there remains significant uncertainty related to the public health situation globally. Although we can not predict the magnitude, it is possible that there is a period of decreased volumes and revenue and possible adverse effects on our operating results.

The extent of the impact of COVID-19 on our operational and financial performance will depend on the effect on our shippers and carriers – all of which are uncertain and cannot be predicted. Given the ongoing and dynamic nature of the circumstances, the significance of the impact on us is yet uncertain; however, a material adverse effect on our shippers and carriers could negatively impact our operating results and reduce the available liquidity on our Amended ABL Facility, which could require us to obtain additional sources of capital.

Item 2. Unregistered Sales of Equity Securities and Use of Proceeds**Recent Sales of Unregistered Securities**

During the three months ended September 30, 2020, we did not issue any unregistered securities.

Issuer Purchases of Equity Securities

The table below gives information on a monthly basis regarding purchases made by us of our common stock and the number of shares delivered to us by employees to satisfy the mandatory tax withholding requirement upon vesting of restricted stock during the third quarter of 2020 (in thousands, except share and per share data).

Date	Total Number of Shares Purchased	Average Price Paid Per Share	Total Number of Shares Purchased as Part of Publicly Announced Program ⁽¹⁾	Maximum Number (or Approximate Dollar Value) of Shares that May Yet Be Purchased Under Program ⁽¹⁾
7/1/20-7/31/20	73	\$ 23.46	—	\$ 60,189
8/1/20-8/31/20	1,365	\$ 26.75	—	\$ 60,189
9/1/20-9/30/20	1,691	\$ 27.04	—	\$ 60,189
Total	3,129	\$ 26.83	—	

⁽¹⁾ On May 1, 2017, the Board of Directors authorized a repurchase program for up to an aggregate of \$50 million of the Company's outstanding common stock and Notes prior to its expiration on April 30, 2019. On November 1, 2018, the Board of Directors amended the repurchase program to add an additional \$50 million of capacity and extend the expiration date to October 31, 2020, which was later amended on April 30, 2019 to add additional \$50 million of capacity through October 31, 2020. Most recently, on July 31, 2020, the Board of Directors amended the ongoing repurchase program to add an additional

\$50 million of capacity and extend the expiration date to July 31, 2022. As of September 30, 2020, \$60.2 million remained available under the repurchase plan, as amended. The timing and amount of any repurchases will be determined based on market conditions and other factors, and the program may be discontinued or suspended at any time.

Item 6. Exhibits

A list of exhibits included as part of this Form 10-Q is set forth in an Exhibit Index.

EXHIBIT INDEX

Number	Description
31.1	Certification of Chief Executive Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
31.2	Certification of Chief Financial Officer pursuant to Section 302 of the Sarbanes-Oxley Act of 2002.
32.1	Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
32.2	Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
101.INS**	XBRL Instance Document - the instance document does not appear in the Interactive Data File because its XBRL tags are embedded within the Inline XBRL document
101.SCH**	XBRL Taxonomy Extension Schema Document
101.CAL**	XBRL Taxonomy Extension Calculation Linkbase Document
101.DEF**	XBRL Taxonomy Extension Definition Linkbase Document
101.LAB**	XBRL Taxonomy Extension Label Linkbase Document
101.PRE**	XBRL Taxonomy Extension Presentation Linkbase Document
104	Cover Page Interactive Data File (formatted in Inline XBRL and contained in Exhibit 101)

** Submitted electronically with this Quarterly Report on Form 10-Q

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

Date: October 29, 2020

ECHO GLOBAL LOGISTICS, INC.

/s/ DOUGLAS R. WAGGONER

By: Douglas R. Waggoner
Chairman and Chief Executive Officer

Date: October 29, 2020

/s/ PETER M. ROGERS

By: Peter M. Rogers
Chief Financial Officer

CERTIFICATION OF CHIEF EXECUTIVE OFFICER**Echo Global Logistics, Inc.****Pursuant to****Section 302 of the Sarbanes-Oxley Act of 2002**

I, Douglas R. Waggoner, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Echo Global Logistics, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting.
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: October 29, 2020

/s/ DOUGLAS R. WAGGONER

Douglas R. Waggoner

Chairman and Chief Executive Officer

CERTIFICATION OF CHIEF FINANCIAL OFFICER**Echo Global Logistics, Inc.****Pursuant to****Section 302 of the Sarbanes-Oxley Act of 2002**

I, Peter M. Rogers, certify that:

1. I have reviewed this Quarterly Report on Form 10-Q of Echo Global Logistics, Inc.;
2. Based on my knowledge, this report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this report;
3. Based on my knowledge, the financial statements, and other financial information included in this report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this report;
4. The registrant's other certifying officer and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and have:
 - a) designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this report is being prepared;
 - b) designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles;
 - c) evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this report our conclusions about the effectiveness of the disclosure controls and procedures, as of the end of the period covered by this report based on such evaluation; and
 - d) disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting.
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
 - a) all significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
 - b) any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: October 29, 2020

/s/ PETER M. ROGERS

Peter M. Rogers

Chief Financial Officer

CERTIFICATION OF CHIEF EXECUTIVE OFFICER
Pursuant to 18 U.S.C. Section 1350
As adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

I, Douglas R. Waggoner, Chief Executive Officer of Echo Global Logistics, Inc. (the "Company"), hereby certify, that:

- (1) The Company's Quarterly Report on Form 10-Q for the period ended September 30, 2020 (the "Form 10-Q") fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Form 10-Q fairly presents, in all material aspects, the financial condition and results of operations of the Company.

Date: October 29, 2020

/s/ DOUGLAS R. WAGGONER

Douglas R. Waggoner
Chairman and Chief Executive Officer

CERTIFICATION OF CHIEF FINANCIAL OFFICER
Pursuant to 18 U.S.C. Section 1350
As adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002

I, Peter M. Rogers, Chief Financial Officer of Echo Global Logistics, Inc. (the "Company"), hereby certify, that:

- (1) The Company's Quarterly Report on Form 10-Q for the period ended September 30, 2020 (the "Form 10-Q") fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934, as amended; and
- (2) The information contained in the Form 10-Q fairly presents, in all material aspects, the financial condition and results of operations of the Company.

Date: October 29, 2020

/s/ PETER M. ROGERS

Peter M. Rogers
Chief Financial Officer