TAKING JAZZ SAFETY TO NEW HEIGHTS

Jazz Safety has been recognized with multiple awards and enjoys an incredible safety record envied by many in the aviation community. Jazz was selected as the winner of the gold medal as Canada's Safest Employer in 2017, and the silver medal in 2018.

Throughout our successes, we continually strive and push for safety excellence at Jazz – always. In 2018 the Safety, Quality and Environment (SQE) department focused on refining processes to ensure maximum efficiency and maximum value. The department's investigative processes, audit processes and corrective action processes were all redeveloped to achieve the best result and have the greatest impact in a shorter time period.

The data collection and analysis processes were also redeveloped to ensure clarity and enhanced management oversight of trending and emerging safety issues, allowing management to apply mitigations that were more effective. These processes needed enhancements to ensure the department was positioned for a significant change coming in 2019.

This year, SQE will be deploying an entirely new safety management system (SMS) software solution. The software is called "Coruson" and was developed by an external company called Ideagen. This software represents a significant investment into Jazz Safety Management.

Some incredible features will be deployed, including a major enhancement to employee reporting. All Jazz employees will be able to file SMS reports directly from their mobile device through an app. This new reporting feature can be done while offline, and when the device is connected again, the report will be sent directly to Jazz's Safety Management team for risk assessment and investigation. The SMS forms are being redeveloped to include "smart" features that will make the reporting experience far more simplistic than it is today.

Some of the other enhancements with the new system include:
- Risk Assessment (RA) features including best practice RA templates
- The ability to assess controls for effectiveness
- Target risk numbers for identified hazard events
- Complete history traceability of event types and corrective actions
- Mobile forms for multiple functions
- Enhanced investigation workflows
- Single sign on capabilities via mobile devices and computers
- Enhanced and automated Document Control processes
- Mobile audit capabilities

Jazz SQE and business unit management are currently developing managed lists, creating forms, and testing. Jazz employees will receive additional communications prior to the launch date and SQE will be engage employees at all levels during the launch to ensure a seamless transition for all of our Jazz colleagues.

The SMS culture at Jazz is recognized worldwide as an example of success. These changes are designed to move Jazz to a more risk-based approach to safety management. We are excited to provide the tools our employees need to effectively participate and engage in that success.

Together, we will build an advanced and world class standard safety system.