

Aon to Acquire NFP

December 20, 2023



AON



Greg Case

Chief Executive Officer

Christa Davies

Chief Financial Officer

Eric Andersen

President

Conference Call and Webcast Details

Aon will host a conference call today, December 20, 2023 at 7:30am Central Time.

Interested parties can listen to the conference call via a live audio webcast at www.aon.com, or by dialing (877) 524-8416 (Toll Free, U.S. and Canada) or (412) 902-1028 (outside U.S.)

A replay of the conference call will be available for 30 days following the live conference call and can be accessed by dialing (877) 660-6853 (Toll Free, U.S. and Canada) or (201) 612-7415 (outside U.S.) using access code: 13743326. The replay will also be available at www.aon.com.

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Explanation of Non-GAAP Measures

This communication includes supplemental information not calculated in accordance with generally accepted accounting principles in the United States ("U.S. GAAP"), including organic revenue growth, free cash flow, adjusted operating income, adjusted operating margin, adjusted earnings per share, adjusted net income attributable to Aon shareholders, adjusted diluted net income per share, adjusted effective tax rate, adjusted other income (expense) – pensions, adjusted other income (expense), and adjusted income before income taxes that exclude the effects of intangible asset amortization and impairment, pension settlements, Accelerating Aon United Program expenses, capital expenditures, and certain other noteworthy items that affected results for the comparable periods. Organic revenue growth includes the impact of intercompany activity and excludes foreign exchange rate changes, acquisitions, divestitures, transfers between revenue lines, fiduciary investment income, and gains or losses on derivatives accounted for as hedges. Currency impact represents the effect on prior year period results if they were translated at current period foreign exchange rates. Reconciliations to the closest U.S. GAAP measure for each non-GAAP measure presented in this communication are provided in the attached appendices. Supplemental organic revenue growth information and additional measures that exclude the effects of certain items noted above do not affect net income or any other U.S. GAAP reported amounts. Free cash flow is cash flows from operating activity less capital expenditures. The adjusted effective tax rate excludes the applicable tax impact associated with expenses for estimated intangible asset amortization and impairment, and certain other noteworthy items. Management believes that these measures are important to make meaningful period-to-period comparisons and that this supplemental information is helpful to investors. Management also uses these measures to assess operating performance and performance for compensation. Non-GAAP measures should be viewed in addition to, not in lieu of, Aon's Consolidated Financial Statements. Industry peers provide similar supplemental information regarding their performance, although they may not make identical adjustments.

Aon to acquire NFP to unlock fast-growing middle market with Aon Business Services-enhanced distribution

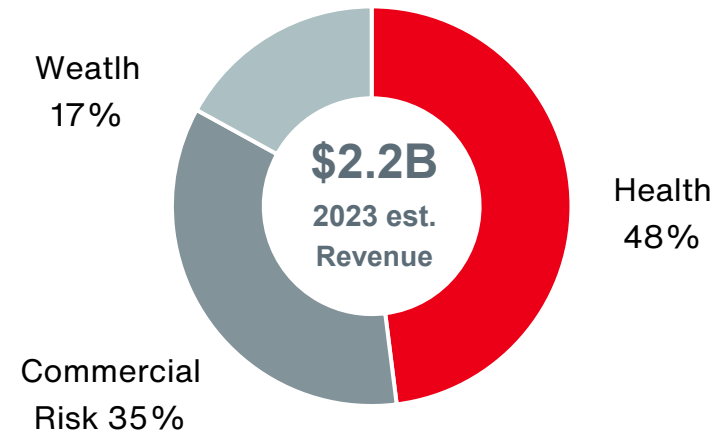
- **Our Aon United strategy and Aon Business Services platform have driven a long-term track record of results and enable us to now access new areas of opportunity to drive profitable growth in compelling ways**
- **NFP is an established Risk, Health, and Wealth broker with a strong growth profile in the middle market, led by an exceptional team who have brought together market-leading distribution talent under a one-firm culture**
 - The middle market is large, at over \$30B in Risk, Health, and Wealth, and growing quickly, with organic growth rates above mid-single-digits, and strong expected ongoing growth
 - NFP brings exceptional capabilities across P&C, Benefits, Wealth and Retirement with over \$2.2 billion of revenue, delivered by over ~7,700 colleagues, through a robust operational platform, aligned with a one-firm culture and commitment to client service
- **The combination will enhance NFP's strong existing client relationships and distribution, by bringing Aon's data and analytics-based content, capabilities, and expertise, delivered efficiently through our Aon Business Services platform**
 - Our Aon United strategy and complementary cultures will accelerate NFP's one firm focus and help them to win more, retain more, and do more with clients
 - Over the past decade, we've built our Aon Business Services platform, comprised of our technology, operations, data and analytics and other back-office functions, to enable us to innovate through data and analytics and effectively deliver content and capabilities across the portfolio
 - Given the investment in Aon Business Services, we are now in a position to deliver the same content and capabilities we deliver to large clients efficiently to middle market clients through NFP
- **The transaction is financially attractive given the expected contributions to revenue growth and long-term free cash flow generation**
 - Purchase price estimated to be \$13.4B¹ at the time of close, representing a ~15x multiple on seller-adjusted estimated EBITDA at closing
 - Drives adjusted EPS² accretion in 2027 and contributes to strong combined FCF² profile from ongoing strong revenue growth

1. Purchase price is estimated to be \$13.4B at the time of close, comprised of ~\$7B cash and ~\$6.4B Aon shares.

2. Adjusted EPS and free cash flow are non-GAAP financial measures, which should not be considered in isolation or as an alternative to GAAP financial measures.

NFP – Established Risk, Health and Wealth broker with strong growth profile, leading talent and distribution and one-firm culture

- Leading advisor with capabilities across Risk, Health and Wealth with more than 7,700 colleagues
- Founded in 1999 and is privately held, with \$2.2B 2023 estimated revenue diversified across solutions
- Predominantly US-based, with 88% of revenue in US, remainder in Canada and UK
- From 2019-2023, +6% average organic revenue growth with total revenue and adjusted EBITDA growing at +14% and +15% CAGR, respectively
- Attractive financial profile with strong margins and free cash flow generation
- Strong track record of successful M&A and integrations, with over 200 completed transactions since 2018
- Proven management team with deep knowledge of the industry and collaborative, one-firm focused culture



Risk: Property & Casualty

- #10 Property & Casualty Agency¹
- Highly recurring revenue and 90%+ client retention
- Place over \$5.0B of bound premium annually
- Capabilities across Commercial, Specialty Programs, Personal Risk and Specialty Sports

Health: Benefits & Life

- #7 Benefits Broker Globally²
- Highly recurring revenue and 90%+ client retention
- Capabilities across Retail Benefits, Life, Specialty/Wholesale and Executive Benefits

Wealth and Retirement

- Over \$50B of assets under management and \$400B of assets under advisement
- Highly recurring revenue and 95%+ client retention
- Diversified portfolio between 401K, HNW wealth management and investment consulting

Aon and NFP value serving clients through a connected firm, delivered on a consistent platform, which will be enhanced by Aon Business Services

Aon United

- Aon United, as articulated in our 3x3 plan, brings the best of our firm to clients, across Risk Capital and Human Capital
- Aon Business Services platform drives efficiency and operating leverage, service delivery excellence and innovation at scale



One NFP

- One NFP strategy focuses on coordinated delivery to clients from across the firm
- Integrated, collaborative go to market culture driving results
- Delivered through scaled operations, back-office functions, and sales support

Going further, faster together

- Similar “one firm” strategies designed to address client demand, with shared appreciation of the value of a connected go to market and delivery culture
- As an Aon Company, NFP will operate an independent but connected platform, supported by Aon Business Services
- The combination enables efficient distribution of Aon’s data, analytics, content and capabilities, through NFP’s strong distribution and existing robust platforms and operations

NFP's Strong Growth Drives Ongoing Value Creation

- NFP is a leading risk, health and wealth broker with a successful track record of growing organically and inorganically, which will drive ongoing growth going forward
- Strong track record of successful M&A and integrations, with over 200 completed transactions from 2018-2022
- Historically, NFP has acquired \$45-\$60 million of adjusted EBITDA per year, and this acquisition contemplates ongoing NFP M&A activity in the middle market

| Standalone Est. Financials (\$B) | 2023 | 2024 | 2025 |
|--|--------------|--------------|--------------|
| Total Revenue⁴ | \$2.2 | \$2.5 | \$2.9 |
| <i>Y-o-Y Growth</i> | | <i>14%</i> | <i>14%</i> |
| Adj. Operating Income⁵ | \$0.5 | \$0.6 | \$0.8 |
| Adj. Operating Margin | 23% | 25% | 26% |
| Adj. EBITDA⁶ | \$0.6 | \$0.7 | \$0.8 |

Expect NFP's total revenue to increase ~14% in 2024 and 2025 driven by a mix of organic and inorganic growth, building on 14% CAGR from 2019-2023

Expect adjusted operating income to grow similarly to revenue in 2024 and 2025

Transaction expected to close in 2024, but conservatively modeled with deal close on June 30, 2025

~\$13.4B

purchase price at close¹

~15x

seller-adjusted estimated EBITDA at closing²

\$2.8B value creation³
from synergies and capital structure

Impact to EPS⁷: Dilutive 2025, Breakeven 2026, Accretive 2027 and Long-Term⁸

FCF⁷: Adds over \$300M in 2026 and \$600M in 2027

1. Purchase price is estimated to be \$13.4B at the time of close, comprised of ~\$7BB cash and \$6.4B Aon shares.
2. Represents seller-adjusted estimated EBITDA at closing and reflects estimated reported EBITDA adjusted for certain one-time expenses and other discretionary adjustments as determined by NFP.
3. \$2.8 billion in value creation from the capitalized value of expected pre-tax synergies and capital structure, net of ~\$400 million in expected one-time transaction and integration costs.
4. Total revenue includes organic and inorganic expectations.
5. Adj. operating income reflects estimated reported EBITDA adjusted for certain one-time expenses less depreciation.
6. Adj. EBITDA reflects estimated reported EBITDA adjusted for certain one-time expenses.
7. Adjusted EPS and free cash flow are non-GAAP financial measures, which should not be considered in isolation or as an alternative to GAAP financial measures.
8. Accretion/dilution assumes 20 million Aon shares issued at close based on Aon's share price at signing.

Key Transaction Terms

Purchase Price & Consideration

- Acquisition of 100% of the equity interests of NFP with a fixed equity value at signing
- Purchase price is estimated to be \$13.4B at the time of close, comprised of ~\$7B cash and ~\$6.4B Aon shares¹, representing a ~15x multiple on seller-adjusted estimated EBITDA at closing
- Expect to fund cash portion with ~\$7B of new debt, with \$5B raised in 2024 and \$2B raised at close, across a range of maturities, subject to market conditions

Credit Rating

- Expect to maintain Aon's current credit ratings of Baa2 with Moody's and A- with S&P

Management & Organization Structure

- Following transaction close, NFP CEO Doug Hammond will continue to lead NFP
- NFP will operate as an independent but connected platform within Aon, supported by Aon Business Services, and going to market as NFP, an Aon company
- Revenue will be reported as part of Aon's Commercial Risk, Health, and Wealth Solution Lines

Timing

- Expect the transaction to close mid-2024 subject to regulatory requirements and other customary closing conditions, however, financial metrics are shown conservatively based on a June 30, 2025 closing date

Transaction Builds on Long Term Track Record of Financial Results and Ongoing Shareholder Value Creation

- *Further accelerates our Aon United strategy* through a complementary cultural and strategic combination
- *Enables Aon to efficiently and effectively address the fast-growing middle market*, consistent with our strategy of investing in priority areas, with growing client demand, attractive growth and margin characteristics, and those that we can enhance with Aon capabilities and ABS platform
- *Enables profitable organic and inorganic revenue growth* by enhancing NFP's go to market strategy and distribution with content and capabilities from Aon, delivered efficiently through Aon Business Services, contributing to ongoing guidance for mid-single-digit or greater organic revenue growth over the long-term
- *Builds on Aon's long-term, proven track record* of executing significant M&A and delivering on external commitments and contributes to ongoing progress against key financial metrics
- *Creates shareholder value by allocating capital at scale to high return opportunities*, and enables ongoing effective capital allocation, portfolio management, and shareholder value creation

Long Term Track Record of Performance (2010-2022)¹



1. The results presented on this page are non-GAAP measures that are reconciled to their corresponding U.S. GAAP measures in the Appendices of the presentation.

Appendix

Synergies and Deal Financials

Transaction is Accretive to EPS¹ in 2027 and adds \$300m of FCF¹ in 2026

| \$ millions | 2H 2025 | 2026 | 2027 | Long-Term |
|---|----------|-----------|------------------|----------------------|
| Net Revenue Synergy Impact | - | \$80 | \$175 | \$175+ |
| Cost Synergies | - | \$30 | \$50 | \$60+ |
| Integration Costs – Incurred in P&L | (\$20) | (\$10) | - | - |
| Interest Expense² | (\$230) | (\$410) | (\$340) | Decreasing over time |
| Impact to Adjusted EPS¹ | Dilutive | Breakeven | 2 – 5% Accretive | 5%+ Accretive |
| Deal & Integration Costs Adjusted Out (Impact FCF) | (\$270) | (\$50) | (\$10) | - |
| Impact to FCF^{1,3} | (\$70) | \$300 | \$600 | Growing over time |

Transaction is expected to be accretive to EPS¹ in 2027 and add to FCF¹ beginning in 2026 based on the following assumptions:

- Expect \$175m+ of net revenue synergies from cross-sell opportunities offset by modest revenue leakage
- Expect cost synergies to be \$60m+ and limited to back-office, including in finance, procurement, technology, and real estate
- Expect total integration costs of ~\$160m, with ~20% incurred in operating expenses
- After close, expect interest expense to increase as shown in the table, reflecting transaction-related debt issuance, and decrease over time as debt is repaid
- Accretion/dilution calculations assume ~20m shares issued at close based on Aon's share price at sign, subject to share price performance
- Expect deal costs of approximately \$200-250 million, largely incurred at the time of close, and approximately \$12.5 million of negative interest carry expense per quarter following transaction-related debt issuance
- We expect to update key financial metrics, as appropriate, at the time of close



1. Adjusted EPS and free cash flow are non-GAAP financial measures, which should not be considered in isolation or as an alternative to GAAP financial measures.
 2. As we've done in the past, Aon expects to continue to add incremental debt as EBITDA grows, and the associated interest expense is factored into Aon's standalone projections.
 3. NFP's ongoing capex is estimated to be ~2.8% of revenue.

Appendix A: Reconciliation of Non-GAAP Measures – Organic Revenue Growth

Aon Organic Revenue Reconciliation

| | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 |
|---|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| Total Revenue | | | | | | | | | | | | | |
| Current period revenue | 8,512 | 11,287 | 11,514 | 11,815 | 12,045 | 11,682 | 11,627 | 9,998 | 10,770 | 11,013 | 11,066 | 12,193 | 12,479 |
| Prior year period revenue | 7,595 | 8,512 | 11,287 | 11,514 | 11,815 | 12,045 | 11,682 | 9,409 | 9,998 | 10,770 | 11,013 | 11,066 | 12,193 |
| % change | 12% | 33% | 2% | 3% | 2% | (3)% | —% | 6% | 8% | 2% | —% | 10% | 2% |
| Less: Currency Impact ⁽¹⁾ | 1% | 2% | (1)% | (1)% | (1)% | (6)% | (2)% | —% | 1% | (3)% | —% | 2% | (4)% |
| Less Fiduciary Investment Income ⁽²⁾ | (1)% | —% | (1)% | —% | —% | —% | 1% | —% | —% | —% | —% | —% | 1% |
| Less: Acquisitions, Divestitures & Other | 12% | 29% | 1% | 1% | —% | —% | (2)% | 2% | 2% | (1)% | (1)% | (1)% | (1)% |
| Organic Revenue Growth ⁽³⁾ | —% | 2% | 3% | 3% | 3% | 3% | 3% | 4% | 5% | 6% | 1% | 9% | 6% |

1. Currency impact represents the effect on prior year period results if they were translated at current period foreign exchange rates.

2. Fiduciary investment income for the twelve months ended December 31 for the years 2022, 2021, 2020, 2019, 2018, 2017, 2016, 2015, 2014, 2013, 2012, 2011, and 2010 was \$76 million, \$8 million, \$27 million, \$74 million, \$53 million, \$32 million, \$22 million, \$21 million, \$26 million, \$28 million, \$38 million, \$52 million and \$55 million, respectively.

3. Organic revenue growth includes the impact of intercompany activity and excludes the impact of changes in foreign exchange rates, fiduciary investment income, acquisitions, divestitures, transfers between revenue lines, and gains or losses on derivatives accounted for as hedges.

Appendix B: Reconciliation of Non-GAAP Measures – Operating Income and Diluted Earnings Per Share

Aon plc

Reconciliation of Non-GAAP Measures - Operating Income and Diluted Earnings Per Share (Unaudited) ⁽¹⁾

| (millions, except percentages) | Three Months Ended December 31, | | | Twelve Months Ended December 31, | | |
|---|------------------------------------|----------|-------------|-------------------------------------|-----------|-------------|
| | 2022 | 2021 | % Change | 2022 | 2021 | % Change |
| Revenue | \$ 3,130 | \$ 3,080 | 2 % | \$ 12,479 | \$ 12,193 | 2 % |
| Operating income - as reported | \$ 1,012 | \$ 974 | 4 % | \$ 3,669 | \$ 2,090 | 76 % |
| Amortization and impairment of intangible assets | 26 | 35 | (26)% | 113 | 147 | (23)% |
| Transaction costs and other charges related to the combination and resulting termination ⁽²⁾ | — | — | — % | — | 1,436 | (100)% |
| Legal settlements ⁽³⁾ | — | — | — % | 58 | — | 100 % |
| Operating income - as adjusted | \$ 1,038 | \$ 1,009 | 3 % | \$ 3,840 | \$ 3,673 | 5 % |
| Operating margin - as reported | 32.3 % | 31.6 % | | 29.4 % | 17.1 % | |
| Operating margin - as adjusted | 33.2 % | 32.8 % | | 30.8 % | 30.1 % | |

| (millions, except per share data) | Three Months Ended December 31, | | | Twelve Months Ended December 31, | | |
|---|------------------------------------|----------|-------------|-------------------------------------|----------|-------------|
| | 2022 | 2021 | % Change | 2022 | 2021 | % Change |
| Operating income - as adjusted | \$ 1,038 | \$ 1,009 | 3 % | \$ 3,840 | \$ 3,673 | 5 % |
| Interest income | 3 | 2 | 50 % | 18 | 11 | 64 % |
| Interest expense | (110) | (85) | 29 % | (406) | (322) | 26 % |
| Other income (expense): | | | | | | |
| Other income (expense) - pensions - as adjusted ⁽⁴⁾ | — | 2 | (100)% | (9) | 21 | (143)% |
| Other income (expense) - other - as adjusted ⁽⁵⁾ | (26) | 19 | (237)% | 54 | 7 | 671 % |
| Total Other income (expense) - as adjusted | (26) | 21 | (224)% | 45 | 28 | 61 % |
| Income before income taxes - as adjusted | 905 | 947 | (4)% | 3,497 | 3,390 | 3 % |
| Income tax expense ⁽⁶⁾ | 81 | 116 | (30)% | 585 | 623 | (6)% |
| Net income - as adjusted | 824 | 831 | (1)% | 2,912 | 2,767 | 5 % |
| Less: Net income attributable to noncontrolling interests | 9 | 10 | (10)% | 57 | 53 | 8 % |
| Net income attributable to Aon shareholders - as adjusted | 815 | 821 | (1)% | 2,855 | 2,714 | 5 % |
| Diluted net income per share attributable to Aon shareholders - as adjusted | \$ 3.89 | \$ 3.71 | 5 % | \$ 13.39 | \$ 12.00 | 12 % |
| Weighted average ordinary shares outstanding - diluted | 209.3 | 221.2 | (5)% | 213.2 | 226.1 | (6)% |
| Effective Tax Rates ⁽⁶⁾ | | | | | | |
| U.S. GAAP | 6.1 % | 15.7 % | | 16.2 % | 32.3 % | |
| Non-GAAP | 9.0 % | 12.2 % | | 16.7 % | 18.4 % | |

- (1) Certain noteworthy items impacting operating income in 2022 and 2021 are described in this schedule. The items shown with the caption "as adjusted" are non-GAAP measures.
- (2) As part of the terminated combination with Willis Towers Watson ("WTW"), certain transaction costs were incurred by the Company in 2021. These costs may include advisory, legal, accounting, valuation, and other professional or consulting fees related to the combination, including planned divestitures that have been terminated, as well as certain compensation expenses and expenses related to further steps on our Aon United operating model as a result of the termination. Additionally, this includes a \$1 billion termination fee paid in connection with the termination of the combination.
- (3) In connection with certain legal settlements reached, a \$58 million charge was recognized in the second quarter of 2022.
- (4) To further its pension de-risking strategy the Company purchased an annuity for portions of its U.S. pension plans that will settle certain obligations. A non-cash settlement charge totaling \$170 million was recognized in the fourth quarter of 2022.
- (5) A gain of \$124 million was recorded for the year ended December 31, 2021 related to the disposal of the Aon Retiree Health Exchange™ business which was originally agreed upon in connection with the terminated combination with WTW. As a result of the termination of the combination, an amended agreement was executed to complete the transaction in the fourth quarter of 2021.
- (6) Adjusted items are generally taxed at the estimated annual effective tax rate, except for the applicable tax impact associated with certain transaction costs and other charges related to the combination and resulting termination, as well as certain legal and pension settlements, which are adjusted at the related jurisdictional rate. In addition, income tax expense for the year ended December 30, 2021 excludes the impact of remeasuring the net deferred tax liabilities in the U.K. as a result of the corporate income tax rate increase enacted in the second quarter of 2021.

Appendix B: Reconciliation of Non-GAAP Measures – Operating Income and Diluted Earnings Per Share¹ (Cont'd)

| <i>(millions, except per share data)</i> | Twelve Months Ended December 31, |
|---|-------------------------------------|
| | 2010 (as revised) |
| Operating income - as adjusted | \$ 1,650 |
| Interest income | 15 |
| Interest expense | (182) |
| Hewitt related costs | 14 |
| Interest expense – as adjusted | (168) |
| Other (expense) income – as adjusted | - |
| Income from continuing operations before income taxes - as adjusted | 1,497 |
| Income taxes ⁽²⁾ | 433 |
| Income from continuing operations – as adjusted | 1,064 |
| Less: Net income attributable to noncontrolling interests | 26 |
| Income from continuing operations attributable to Aon stockholders – as adjusted | 1,038 |
| Diluted earnings per share from continuing operations – as adjusted | \$ 3.48 |
| Weighted average common shares outstanding - diluted | 298.1 |

- (1) Certain noteworthy items impacting operating income in 2010 are described in this schedule. The items shown with the caption "as adjusted" are non-GAAP measures.
- (2) The effective tax rate for continuing operations is 28.4% for the twelve months ended December 31, 2010. All adjusting items are generally taxed at the effective tax rate. However, the twelve months ended December 31, 2010 U.S. GAAP effective tax rate was adjusted to 28.9% to exclude the impact of the 40% tax rate applied to the \$49 million U.S. pension expense adjustment for prior years recorded in the second quarter 2010.

Appendix C: Adjusted Operating Income and Margin and Reconciliation of Return on Invested Capital (ROIC)

Return on Invested Capital (ROIC) is a non-GAAP measure calculated as adjusted net operating profit after tax (NOPAT) divided by average invested capital (short-term debt, + long-term debt + total equity) and represents how well we are allocating our capital to generate returns. The metric for the historical periods shown below was calculated using financial results for total consolidated Aon, and therefore includes discontinued operations in connection with the sale of the outsourcing business completed on May 1, 2017, which will not be included on a going forward basis.

Aon Corporation

Continuing Operations - Externally Reported Financial Metrics

| | Cont. Ops Cont. Ops Cont. Ops Cont. Ops Cont. Ops Cont. Ops | | | | | | | | | | | | |
|---|---|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|-----------------|
| (millions) | FY'10 | FY'11 | FY'12 | FY'13 | FY'14 | FY'15 | FY'16 | FY'17 | FY'18 | FY'19 | FY'20 | FY'21 | FY'22 |
| Revenue - as reported | 8,512 | 11,287 | 11,514 | 11,815 | 12,045 | 11,682 | 11,627 | 9,998 | 10,770 | 11,013 | 11,066 | 12,193 | 12,479 |
| Consolidated operating income - as reported | 1,244 | 1,596 | 1,596 | 1,671 | 1,966 | 1,848 | 1,906 | 979 | 1,544 | 2,169 | 2,781 | 2,090 | 3,669 |
| <i>Consolidated operating margin - as reported</i> | <i>14.6%</i> | <i>14.1%</i> | <i>13.9%</i> | <i>14.1%</i> | <i>16.3%</i> | <i>15.8%</i> | <i>16.4%</i> | <i>9.8%</i> | <i>14.3%</i> | <i>19.7%</i> | <i>25.1%</i> | <i>17.1%</i> | <i>29.4%</i> |
| Restructuring | 172 | 113 | 101 | 174 | - | - | - | 497 | 485 | 451 | - | - | - |
| Pension adjustment | 49 | - | - | - | - | - | - | - | - | - | - | - | - |
| Hewitt related costs | 40 | 47 | - | - | - | - | - | - | - | - | - | - | - |
| Transactions/Headquarter relocation costs | - | 3 | 24 | 5 | - | - | 15 | - | - | - | 123 | 1,436 | - |
| Legacy receivable write-off | - | 18 | - | - | - | - | - | - | - | - | - | - | - |
| Anti-bribery, regulatory and compliance initiative | 9 | - | - | - | - | - | - | 28 | - | - | - | - | - |
| Legacy Litigation | - | - | - | - | 35 | 176 | - | - | 75 | 13 | - | - | - |
| Pension settlement | - | - | - | - | - | - | 220 | 128 | - | - | - | - | - |
| Legal settlement | - | - | - | - | - | - | - | - | - | - | - | - | 58 |
| Amortization of Intangible Assets | 154 | 362 | 423 | 395 | 352 | 314 | 277 | 704 | 593 | 392 | 246 | 147 | 113 |
| Total Adjustments | 424 | 543 | 548 | 574 | 387 | 490 | 512 | 1,357 | 1,153 | 856 | 369 | 1,583 | 171 |
| Consolidated operating income - as adjusted | \$ 1,668 | \$ 2,139 | \$ 2,144 | \$ 2,245 | \$ 2,353 | \$ 2,338 | \$ 2,418 | \$ 2,336 | \$ 2,697 | \$ 3,025 | \$ 3,150 | \$ 3,673 | \$ 3,840 |
| <i>Consolidated operating margin - as adjusted</i> | <i>19.6%</i> | <i>19.0%</i> | <i>18.6%</i> | <i>19.0%</i> | <i>19.5%</i> | <i>20.0%</i> | <i>20.8%</i> | <i>23.4%</i> | <i>25.0%</i> | <i>27.5%</i> | <i>28.5%</i> | <i>30.1%</i> | <i>30.8%</i> |
| <i>Adjusted Effective tax rate (%)</i> | <i>28.9%</i> | <i>27.3%</i> | <i>26.1%</i> | <i>25.4%</i> | <i>18.9%</i> | <i>17.9%</i> | <i>16.8%</i> | <i>14.9%</i> | <i>15.6%</i> | <i>17.5%</i> | <i>17.6%</i> | <i>18.4%</i> | <i>16.7%</i> |
| NOPAT (Adj. OI*(1-Adj. Tax Rate)) | \$ 1,186 | \$ 1,555 | \$ 1,584 | \$ 1,675 | \$ 1,908 | \$ 1,919 | \$ 2,012 | \$ 1,988 | \$ 2,276 | \$ 2,496 | \$ 2,596 | \$ 2,997 | \$ 3,199 |
| Short-term debt and current portion of long-term debt | 492 | 337 | 452 | 703 | 783 | 562 | 336 | 299 | 251 | 712 | 448 | 1,164 | 945 |
| Long-term debt | 4,014 | 4,155 | 3,713 | 3,686 | 4,799 | 5,138 | 5,869 | 5,667 | 5,993 | 6,627 | 7,281 | 8,228 | 9,825 |
| Total Debt | 4,506 | 4,492 | 4,165 | 4,389 | 5,582 | 5,700 | 6,205 | 5,966 | 6,244 | 7,339 | 7,729 | 9,392 | 10,770 |
| Total Shareholder's Equity | 8,251 | 8,078 | 7,762 | 8,145 | 6,571 | 6,002 | 5,475 | 4,583 | 4,151 | 3,375 | 3,495 | 1,061 | (529) |
| Noncontrolling interest | 55 | 42 | 43 | 50 | 60 | 57 | 57 | 65 | 68 | 74 | 88 | 97 | 100 |
| End of Period Total Invested Capital | 12,812 | 12,612 | 11,970 | 12,584 | 12,213 | 11,759 | 11,737 | 10,614 | 10,463 | 10,788 | 11,312 | 10,550 | 10,341 |
| Average Total Invested Capital | 10,126 | 12,712 | 12,291 | 12,277 | 12,399 | 11,986 | 11,748 | 11,176 | 10,539 | 10,626 | 11,050 | 10,931 | 10,446 |
| ROIC (NOPAT/Average Total Invested Capital) | 11.7% | 12.2% | 12.9% | 13.6% | 15.4% | 16.0% | 17.1% | 17.8% | 21.6% | 23.5% | 23.5% | 27.4% | 30.6% |

Appendix D: Reconciliation of Free Cash Flow & Free Cash Flow Margin

Free Cash Flow Margin is a non-GAAP measure calculated as Free Cash Flow (defined as Cash Flows from Operations less Capital Expenditures) / Total Revenue and represents our conversion rate of revenue into cash. The metric for the historical periods shown below was calculated using financial results for total consolidated Aon, and therefore includes discontinued operations in connection with the sale of the outsourcing business completed on May 1, 2017, which will not be included on a going forward basis.

| <i>(\$ millions)</i> | FY'10 | FY'11 | FY'12 | FY'13 | FY'14 | FY'15 | FY'16 | FY'17 | FY'18 | FY'19 | FY'20 | FY'21 | FY'22 |
|--|-------------|-------------|--------------|--------------|--------------|--------------|--------------|-------------|--------------|--------------|--------------|--------------|--------------|
| Revenue - as reported | 8,512 | 11,287 | 11,514 | 11,815 | 12,045 | 11,682 | 11,627 | 9,998 | 10,770 | 11,013 | 11,066 | 12,193 | 12,479 |
| Cash Provided by Operating Activities ¹ | 876 | 1,112 | 1,534 | 1,753 | 1,812 | 2,009 | 2,326 | 669 | 1,686 | 1,835 | 2,783 | 2,182 | 3,219 |
| Capital Expenditures | (180) | (241) | (269) | (229) | (256) | (290) | (222) | (183) | (240) | (225) | (141) | (137) | (196) |
| Free Cash Flow - as Reported | 696 | 871 | 1,265 | 1,524 | 1,556 | 1,719 | 2,104 | 486 | 1,446 | 1,610 | 2,642 | 2,045 | 3,023 |
| Free Cash Flow Margin | 8.2% | 7.7% | 11.0% | 12.9% | 12.9% | 14.7% | 18.1% | 4.9% | 13.4% | 14.6% | 23.9% | 16.8% | 24.2% |

1. In Q4'15, we reclassified certain cash flows related to employee shares withheld for taxes. This resulted in reclassifying \$94M and \$115M for the FY'11 and FY'12, respectively, from "Accounts payable and accrued liabilities" and "Other assets and liabilities" within Cash Flows From Operating Activities, to "Issuance of shares for employee benefit plans" within Cash Flows From Financing Activities.

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