

**UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
WASHINGTON D.C. 20549**

**Form 10-Q**

**QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended March 31, 2024

OR

**TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

Commission File Number  
001-36462

**Heritage Insurance Holdings, Inc.**

(Exact name of Registrant as specified in its charter)

Delaware  
(State of Incorporation)

45-5338504  
(IRS Employer  
Identification No.)

1401 N. Westshore Blvd  
Tampa, FL 33607  
(Address, including zip code, of principal executive offices)

(727) 362-7200  
(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class                        | Trading Symbol(s) | Name of each exchange on which registered |
|--|-------------------|---|
| Common Stock, par value \$0.0001 per share | HRTG              | New York Stock Exchange                   |

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically every Interactive Data File required to be submitted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, a smaller reporting company or an emerging growth company. See the definitions of "large accelerated filer", "accelerated filer", "smaller reporting company" and "emerging growth company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer  Accelerated filer  Emerging growth company   
Non-accelerated filer  Smaller reporting company

If an emerging growth company, indicate by check mark if the registrant has elected not to use the extended transition period for complying with any new or revised financial accounting standards provided pursuant to Section 13(a) of the Exchange Act.

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

The aggregate number of shares of the Registrant's Common Stock outstanding on May 2, 2024 was 30,636,496.

**HERITAGE INSURANCE HOLDINGS, INC.**  
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## FORWARD-LOOKING STATEMENTS

Statements in this Quarterly Report on Form 10-Q (“Form 10-Q”) or in documents incorporated by reference that are not historical facts are “forward-looking statements” within the meaning of the Private Securities Litigation Reform Act of 1995. These forward-looking statements include statements, expectations or beliefs regarding: (i) our core strategy and ability to fully execute our business plan; (ii) our growth, including by geographic expansion, new lines of business, additional policies and new products and services, competitive strengths, proprietary capabilities, processes and new technology, results of operations and liquidity; (iii) strategic initiatives and their impact on shareholder value; (iv) projections, predictions, expectations, estimates or forecasts as to our business, financial and operational results and future economic performance; (v) management’s goals and objectives, including intentions to pursue certain business and the handling of certain claims; (vi) projections of revenue, earnings, capital structure, reserves, liquidity and other financial items; (vii) rising costs of materials and labor; (viii) the supply of catastrophe reinsurance and its costs; (ix) assumptions underlying our critical accounting policies and estimates; (x) assumptions underlying statements regarding us and our business; (xi) the impact of legislation; (xii) claims and related expenses, and our reinsurers’ obligations; (xiii) pending legal proceedings and their effect on our financial position; (xiv) future policy count reduction rates in select geographies; and (xv) other similar expressions concerning matters that are not historical facts. These forward-looking statements are subject to risks and uncertainties that could cause actual results and events to differ. A detailed discussion of these and other risks and uncertainties that could cause actual results and events to differ materially from such forward-looking statements is included throughout this filing and particularly in Item 1A: “Risk Factors” set forth in our 2023 Annual Report on Form 10-K and Item 2 “Management’s Discussion and Analysis of Financial Condition and Results of Operations” set forth in this quarterly report on Form 10-Q. All forward-looking statements included in this document are based on information available to us on the date hereof, and we assume no obligation to revise or publicly release any revision to any such forward-looking statement, except as may otherwise be required by law.

These statements are based on current expectations, estimates and projections about the industry and market in which we operate, and management’s beliefs and assumptions. Without limiting the generality of the foregoing, words such as “may,” “will,” “expect,” “believe,” “anticipate,” “intend,” “could,” “would,” “estimate,” or “continue” or the negative variations thereof or comparable terminology are intended to identify forward-looking statements. Forward-looking statements are not guarantees of future performance and involve certain known and unknown risks and uncertainties that could cause actual results to differ materially from those expressed or implied by such statements. The risks and uncertainties include, without limitation:

- the possibility that actual losses may exceed reserves, which are based on estimates;
  - the concentration of our business in coastal states, which could be impacted by hurricane losses or other significant weather-related events such as northeastern winter storms;
  - our exposure to catastrophic weather events;
  - our failure to adequately assess and price the risks we underwrite;
  - the fluctuation in our results of operations, including as a result of factors outside of our control;
  - increased costs of reinsurance, non-availability of reinsurance, non-collectability of reinsurance and our ability to obtain reinsurance on terms and at a cost acceptable to us;
  - inherent uncertainty of our models and our reliance on such models as a tool to evaluate risk;
  - increased competition, competitive pressures, industry developments and market conditions;
  - continued and increased impact of abusive and unwarranted claims;
  - our inability to effectively manage our growth and integrate acquired companies;
  - our failure to execute our diversification strategy;
  - our reliance on independent agents to write insurance policies for us on a voluntary basis and our ability to attract and retain agents;
  - the failure of our claims department to effectively manage or remediate claims;
  - the failure of policy renewals to meet our expectations;
  - our inability to maintain our financial stability rating;
  - our ability to access sufficient liquidity or obtain additional financing to fund our operations and expand our business;
  - our inability to generate investment income;
  - effects of emerging claim and coverage issues relating to legal, judicial, environmental and social conditions;
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- the failure of our risk mitigation strategies or loss limitation methods;
- lack of effectiveness of exclusions and loss limitation methods in the insurance policies we assume or write;
- the regulation of our insurance operations;
- changes in regulations and our failure to meet increased regulatory requirements, including minimum capital and surplus requirements;
- climate change, health crisis, severe weather conditions and other catastrophe events;
- litigation or regulatory actions;
- regulation limiting rate increases or that require us to participate in loss sharing or assessments;
- the terms of our indebtedness, including restrictions that limit our flexibility in operating our business, and our inability to comply with the financial and other covenants of our debt facilities;
- our ability to maintain effective internal controls over financial reporting;
- certain characteristics of our common stock;
- failure of our information technology systems or those of our key service providers and unsuccessful development and implementation of new technologies;
- a lack of redundancy in our operations; and
- our failure to attract and retain qualified employees and independent agents or our loss of key personnel.

Additional risks and uncertainties not currently known to us or that we currently deem to be immaterial also may materially adversely affect our business, financial condition or operating results. The forward-looking statements speak only as of the date on which they are made, and, except as required by law, we undertake no obligation to update any forward-looking statement to reflect events or circumstances after the date on which the statement is made or to reflect the occurrences of anticipated events. In addition, we cannot assess the impact of each factor on our business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in the forward-looking statements. Consequently, you should not place undue reliance on forward-looking statements.

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**PART I – FINANCIAL INFORMATION**

**Item 1 – Financial Statements**

**HERITAGE INSURANCE HOLDINGS, INC.**  
**Condensed Consolidated Balance Sheets**  
(Amounts in thousands, except per share and share amounts)

|  | <u>March 31, 2024</u> | <u>December 31, 2023</u> |
|--|-----------------------|--------------------------|
|  | <i>(unaudited)</i>    |                          |
| <b>ASSETS</b>  |                       |                          |
| Fixed maturities, available-for-sale, at fair value (amortized cost of \$690,345 and \$606,646)  | \$ 644,113            | \$ 560,682               |
| Equity securities, at fair value, (cost \$1,936 and \$1,666)   | 1,936                 | 1,666                    |
| Other investments, net   | 6,886                 | 7,067                    |
| <b>Total investments</b>   | <b>652,935</b>        | <b>569,415</b>           |
| Cash and cash equivalents  | 386,100               | 463,640                  |
| Restricted cash  | 11,365                | 9,699                    |
| Accrued investment income  | 4,583                 | 4,068                    |
| Premiums receivable, net   | 94,326                | 89,490                   |
| Reinsurance recoverable on paid and unpaid claims, net of allowance for credit losses of \$197   | 565,694               | 482,429                  |
| Prepaid reinsurance premiums   | 176,726               | 294,222                  |
| Income tax receivable  | 3,375                 | 13,354                   |
| Deferred income tax asset, net   | 15,509                | 11,111                   |
| Deferred policy acquisition costs, net   | 104,217               | 102,884                  |
| Property and equipment, net  | 32,767                | 33,218                   |
| Right-of-use lease asset, finance  | 16,971                | 17,606                   |
| Right-of-use lease asset, operating  | 6,662                 | 6,835                    |
| Intangibles, net   | 41,009                | 42,555                   |
| Other assets   | 17,895                | 12,674                   |
| <b>Total Assets</b>  | <b>\$ 2,130,134</b>   | <b>\$ 2,153,200</b>      |
| <b>LIABILITIES AND STOCKHOLDERS' EQUITY</b>  |                       |                          |
| Unpaid losses and loss adjustment expenses   | \$ 843,687            | \$ 845,955               |
| Unearned premiums  | 691,174               | 675,921                  |
| Reinsurance payable  | 102,538               | 159,823                  |
| Long-term debt, net  | 123,007               | 119,732                  |
| Advance premiums   | 37,019                | 23,900                   |
| Accrued compensation   | 3,876                 | 9,461                    |
| Lease liability, finance   | 19,830                | 20,386                   |
| Lease liability, operating   | 7,868                 | 8,076                    |
| Accounts payable and other liabilities   | 66,200                | 69,666                   |
| <b>Total Liabilities</b>   | <b>\$ 1,895,199</b>   | <b>\$ 1,932,920</b>      |
| <b>Commitments and contingencies (Note 17)</b>   |                       |                          |
| <b>Stockholders' Equity:</b>   |                       |                          |
| Common stock, \$0.0001 par value, 50,000,000 shares authorized, 42,868,170 shares issued and 30,636,496 outstanding at March 31, 2024 and 42,450,612 shares issued and 30,218,938 outstanding at December 31, 2023 | 3                     | 3                        |
| Additional paid-in capital   | 360,956               | 360,310                  |
| Accumulated other comprehensive loss, net of taxes   | (35,466)              | (35,250)                 |
| Treasury stock, at cost, 12,231,674 shares at each March 31, 2024 and December 31, 2023  | (130,900)             | (130,900)                |
| Retained earnings  | 40,342                | 26,117                   |
| <b>Total Stockholders' Equity</b>  | <b>234,935</b>        | <b>220,280</b>           |
| <b>Total Liabilities and Stockholders' Equity</b>  | <b>\$ 2,130,134</b>   | <b>\$ 2,153,200</b>      |

*See accompanying notes to unaudited condensed consolidated financial statements.*

**HERITAGE INSURANCE HOLDINGS, INC.**  
**Condensed Consolidated Statements of Operations and Other Comprehensive Income**  
**(Unaudited)**  
**(Amounts in thousands, except per share and share amounts)**

|   | <i>For the Three Months Ended</i> |                   |
|---|-----------------------------------|-------------------|
|   | <i>March 31,</i>                  |                   |
|   | <u>2024</u>                       | <u>2023</u>       |
| <b>REVENUES:</b>  |                                   |                   |
| Gross premiums written  | \$ 356,684                        | \$ 310,309        |
| Change in gross unearned premiums   | (15,295)                          | 6,713             |
| Gross premiums earned   | 341,389                           | 317,022           |
| Ceded premiums  | (161,963)                         | (150,993)         |
| Net premiums earned   | 179,426                           | 166,029           |
| Net investment income   | 8,551                             | 5,582             |
| Net realized (losses) gains   | (1)                               | 1,898             |
| Other revenue   | 3,326                             | 3,412             |
| <b>Total revenues</b>   | <u>191,302</u>                    | <u>176,921</u>    |
| <b>EXPENSES:</b>  |                                   |                   |
| Losses and loss adjustment expenses   | 102,035                           | 97,452            |
| Policy acquisition costs, net of ceding commission income <sup>(1)</sup>            | 46,929                            | 40,324            |
| General and administrative expenses, net of ceding commission income <sup>(2)</sup> | 19,634                            | 19,054            |
| <b>Total expenses</b>   | <u>168,598</u>                    | <u>156,830</u>    |
| <b>Operating income</b>   | <u>22,704</u>                     | <u>20,091</u>     |
| Interest expense, net   | 2,830                             | 2,881             |
| <b>Income before income taxes</b>   | <u>19,874</u>                     | <u>17,210</u>     |
| Provision for income taxes  | 5,649                             | 3,202             |
| <b>Net income</b>   | <u>\$ 14,225</u>                  | <u>\$ 14,008</u>  |
| <b>OTHER COMPREHENSIVE INCOME</b>   |                                   |                   |
| Change in net unrealized (losses) gains on investments                              | (284)                             | 12,143            |
| Reclassification adjustment for net realized investment losses                      | 1                                 | 2                 |
| Income tax benefit (expense) related to items of other comprehensive income (loss)  | 67                                | (2,855)           |
| <b>Total comprehensive income</b>   | <u>\$ 14,009</u>                  | <u>\$ 23,298</u>  |
| <b>Weighted average shares outstanding</b>  |                                   |                   |
| Basic   | <u>30,376,682</u>                 | <u>25,558,305</u> |
| Diluted   | <u>30,435,945</u>                 | <u>25,617,568</u> |
| <b>Earnings per share</b>   |                                   |                   |
| Basic   | \$ 0.47                           | \$ 0.55           |
| Diluted   | \$ 0.47                           | \$ 0.55           |

(1) Policy acquisition costs includes \$9.3 million and \$12.9 million of ceding commission income for the three months ended March 31, 2024 and 2023, respectively.

(2) General and administration includes \$3.0 million and \$4.3 million of ceding commission income for the three months ended March 31, 2024 and 2023, respectively.

*See accompanying notes to unaudited condensed consolidated financial statements.*

**HERITAGE INSURANCE HOLDINGS, INC.**  
**Condensed Consolidated Statements of Stockholders' Equity**  
**(Unaudited)**  
**(Amounts in thousands, except share amounts)**

|   | <i>Common<br/>Shares</i> | <i>Par Value</i> | <i>Additional<br/>Paid-In<br/>Capital</i> | <i>Retained<br/>Earnings</i> | <i>Treasury<br/>Shares</i> | <i>Accumulated<br/>Other<br/>Comprehensiv<br/>e Loss</i> | <i>Total<br/>Stockholders'<br/>Equity</i> |
|---|--------------------------|------------------|---|------------------------------|----------------------------|--|---|
| <b>Balance at December 31, 2023</b>                   | 30,218,938               | \$ 3             | \$ 360,310                                | \$ 26,117                    | \$ (130,900)               | \$ (35,250)  | \$ 220,280                                |
| Net unrealized change in investments, net of tax      | —                        | —                | —   | —                            | —                          | (216)  | (216)                                     |
| Issuance of restricted stock                          | 417,558                  | —                | —   | —                            | —                          | —  | —   |
| Stock-based compensation on restricted stock          | —                        | —                | 595                                       | —                            | —                          | —  | 595                                       |
| Additional costs associated to public offering        | —                        | —                | (3)                                       | —                            | —                          | —  | (3)                                       |
| Unallocated dividends on restricted stock forfeitures | —                        | —                | 54  | —                            | —                          | —  | 54  |
| Net Income  | —                        | —                | —   | 14,225                       | —                          | —  | 14,225                                    |
| <b>Balance at March 31, 2024</b>                      | <u>30,636,496</u>        | <u>\$ 3</u>      | <u>\$ 360,956</u>                         | <u>\$ 40,342</u>             | <u>\$ (130,900)</u>        | <u>\$ (35,466)</u>                                       | <u>\$ 234,935</u>                         |

|  | <i>Common<br/>Shares</i> | <i>Par Value</i> | <i>Additional<br/>Paid-In<br/>Capital</i> | <i>Retained<br/>Deficit</i> | <i>Treasury<br/>Shares</i> | <i>Accumulated<br/>Other<br/>Comprehensiv<br/>e Loss</i> | <i>Total<br/>Stockholders'<br/>Equity</i> |
|--|--------------------------|------------------|---|-----------------------------|----------------------------|--|---|
| <b>Balance at December 31, 2022</b>              | 25,539,433               | \$ 3             | \$ 334,711                                | \$ (19,190)                 | \$ (130,900)               | \$ (53,585)  | \$ 131,039                                |
| Net unrealized change in investments, net of tax | —                        | —                | —   | —                           | —                          | 9,290  | 9,290                                     |
| Shares tendered for income taxes withholding     | (4,200)                  | —                | (8)                                       | —                           | —                          | —  | (8)                                       |
| Restricted stock vested                          | 25,000                   | —                | —   | —                           | —                          | —  | —   |
| Forfeiture on restricted stock                   | (1,482)                  | —                | —   | —                           | —                          | —  | —   |
| Stock-based compensation on restricted stock     | —                        | —                | 395                                       | —                           | —                          | —  | 395                                       |
| Net Income                                       | —                        | —                | —   | 14,008                      | —                          | —  | 14,008                                    |
| <b>Balance at March 31, 2023</b>                 | <u>25,558,751</u>        | <u>\$ 3</u>      | <u>\$ 335,098</u>                         | <u>\$ (5,182)</u>           | <u>\$ (130,900)</u>        | <u>\$ (44,295)</u>                                       | <u>\$ 154,724</u>                         |

*See accompanying notes to unaudited condensed consolidated financial statements.*

**HERITAGE INSURANCE HOLDINGS, INC.**  
**Condensed Consolidated Statements of Cash Flows**  
**(Unaudited)**  
**(Amounts in thousands)**

|  | <i>For the Three Months Ended March 31,</i> |             |
|--|---|-------------|
|  | <i>2024</i>                                 | <i>2023</i> |
| <b>OPERATING ACTIVITIES</b>  |   |             |
| Net income   | \$ 14,225                                   | \$ 14,008   |
| Adjustments to reconcile net income (loss) to net cash provided by (used in) operating activities: |   |             |
| Stock-based compensation   | 595   | 395         |
| Bond amortization and accretion  | (739)                                       | (279)       |
| Amortization of original issuance discount on debt   | 213   | 117         |
| Depreciation and amortization  | 2,226                                       | 2,127       |
| Allowance for bad debt (recovery)  | (798)                                       | 27          |
| Expected credit allowance on reinsurance   | —   | 152         |
| Net realized losses (gains)  | 1   | (1,898)     |
| Deferred income taxes  | (4,330)                                     | (3,976)     |
| Changes in operating assets and liabilities:   |   |             |
| Accrued investment income  | (515)                                       | 281         |
| Premiums receivable, net   | (4,038)                                     | 11,947      |
| Prepaid reinsurance premiums   | 117,496                                     | 118,217     |
| Reinsurance recoverable on paid and unpaid claims  | (83,265)                                    | 123,063     |
| Income taxes receivable  | 9,979                                       | 7,854       |
| Deferred policy acquisition costs, net   | (1,333)                                     | 1,582       |
| Right of use leased asset, net   | 808   | 414         |
| Other assets   | (5,221)                                     | (3,835)     |
| Unpaid losses and loss adjustment expenses   | (2,268)                                     | (150,815)   |
| Unearned premiums  | 15,253                                      | (6,777)     |
| Reinsurance payable  | (57,285)                                    | (103,903)   |
| Accrued interest   | (479)                                       | (87)        |
| Accrued compensation   | (5,585)                                     | (1,245)     |
| Advance premiums   | 13,119                                      | 13,126      |
| Leased liabilities, net  | (764)                                       | (345)       |
| Other liabilities  | (2,987)                                     | (5,204)     |
| Net cash provided by operating activities  | 4,308                                       | 14,946      |
| <b>INVESTING ACTIVITIES</b>  |   |             |
| Fixed maturity securities sales, maturities and paydowns   | 29,770                                      | 145,070     |
| Fixed maturity securities purchases  | (112,746)                                   | (110,251)   |
| Sale on other investments  | —   | 4,000       |
| Return on other investments  | 180   | 119         |
| Equity securities reinvestments of dividends   | (270)                                       | —           |
| Cost of property and equipment acquired  | (229)                                       | (2,413)     |
| Net cash (used in) provided by investing activities  | (83,295)                                    | 36,525      |
| <b>FINANCING ACTIVITIES</b>  |   |             |
| Repayment of term note   | (2,375)                                     | (2,375)     |
| Mortgage loan (payments) adjustments   | (63)  | 15          |
| Proceeds from loan agreement   | 5,500                                       | —           |
| Tax withholdings on share-based compensation awards  | —   | (8)         |
| Additional costs associated with public offering   | (3)   | —           |
| Dividends forfeited (paid)   | 54  | (11)        |
| Net cash provided by (used in) financing activities  | 3,113                                       | (2,379)     |
| (Decrease) increase in cash, cash equivalents, and restricted cash                                 | (75,874)                                    | 49,092      |
| Cash, cash equivalents and restricted cash, beginning of period                                    | 473,339                                     | 287,572     |
| Cash, cash equivalents and restricted cash, end of period  | \$ 397,465                                  | \$ 336,664  |
| <b>SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION</b>  |   |             |
| Income taxes paid (refund)   | \$ —  | \$ (676)    |
| Interest paid  | \$ 2,400                                    | \$ 2,376    |

Reconciliation of cash, cash equivalents, and restricted cash to condensed consolidated balance sheets.

|                           | <u>March 31, 2024</u> | <u>December 31, 2023</u> |
|---------------------------|-----------------------|--------------------------|
|                           | <i>(In thousands)</i> |                          |
| Cash and cash equivalents | \$ 386,100            | \$ 463,640               |
| Restricted cash           | 11,365                | 9,699                    |
| Total                     | <u>\$ 397,465</u>     | <u>\$ 473,339</u>        |

Restricted cash represents funds held to meet regulatory requirements in certain states in which the Company operates as well as deposits related to reinsurance transactions using catastrophe bonds.

*See accompanying notes to unaudited condensed consolidated financial statements.*

**HERITAGE INSURANCE HOLDINGS, INC.**  
**Notes to Unaudited Condensed Consolidated Financial Statements**

**NOTE 1. BASIS OF PRESENTATION AND SIGNIFICANT ACCOUNTING POLICIES**

***Basis of Presentation***

The condensed consolidated financial statements include the accounts of Heritage Insurance Holdings, Inc. (together with its subsidiaries, the “Company”). These statements have been prepared in accordance with generally accepted accounting principles (“GAAP”) for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. Certain financial information that is normally included in annual consolidated financial statements prepared in accordance with GAAP, but that is not required for interim reporting purposes, has been omitted. In the opinion of the Company’s management, all material intercompany transactions and balances have been eliminated and all adjustments consisting of normal recurring accruals which are necessary for a fair statement of the financial condition and results of operations for the interim periods have been reflected. The accompanying interim condensed consolidated financial statements and related footnotes should be read in conjunction with the Company’s audited consolidated financial statements and related footnotes included in the Company’s Annual Report on Form 10-K for the year ended December 31, 2023 filed on March 13, 2024 (the “2023 Form 10-K”).

***Significant accounting policies***

The accounting policies of the Company are set forth in Note 1 to the condensed consolidated financial statements contained in the Company’s 2023 Form 10-K.

***Reclassification***

The Company reclassified certain amounts in the 2023 consolidated statement of cash flows and to conform to the 2024 presentation, relating to amounts specific to investing activities.

***Accounting Pronouncements not yet adopted***

The Company has documented the summary of its significant accounting policies in its Notes to the Audited Consolidated Financial Statements contained in the Company’s 2023 Form 10-K. There have been no material changes to the Company’s accounting policies since the filing of that report.

No other new accounting pronouncements issued, but not yet adopted, have had, or are expected to have, a material impact on the Company’s results of operations or financial position.

**NOTE 2. INVESTMENTS**

***Securities Available-for-Sale***

The amortized cost, gross unrealized gains and losses, and fair value of the Company’s debt securities available-for-sale are as follows for the periods presented:

| <u>March 31, 2024</u>                                | <u>Cost or Adjusted /<br/>Amortized Cost</u> | <u>Gross Unrealized<br/>Gains</u> | <u>Gross Unrealized<br/>Losses</u> | <u>Fair Value</u> |
|--|--|-----------------------------------|------------------------------------|-------------------|
| <i>Debt Securities Available-for-sale</i>            |  |                                   |                                    |                   |
| <i>(In thousands)</i>                                |  |                                   |                                    |                   |
| U.S. government and agency securities <sup>(1)</sup> | \$ 114,288                                   | \$ 242                            | \$ 1,276                           | \$ 113,254        |
| States, municipalities and political subdivisions    | 319,595                                      | 33                                | 30,795                             | 288,833           |
| Corporate bonds                                      | 230,139                                      | 570                               | 12,002                             | 218,707           |
| Mortgage-backed securities <sup>(1)</sup>            | 19,275                                       | —                                 | 2,853                              | 16,422            |
| Asset-backed securities                              | 2,993  | —                                 | 151                                | 2,842             |
| Other  | 4,055  | —                                 | —                                  | 4,055             |
| <b>Total</b>   | <u>\$ 690,345</u>                            | <u>\$ 845</u>                     | <u>\$ 47,077</u>                   | <u>\$ 644,113</u> |

(1) Includes securities at March 31, 2024 with a carrying amount of \$23.6 million and \$19.8 million that were pledged as collateral for the advance agreements entered into with a financial institution in 2018 and 2024, respectively. The Company is permitted to withdraw or exchange any portion of the pledged collateral over the minimum requirement at any time.

| <u>December 31, 2023</u>                             | <u>Cost or Adjusted /<br/>Amortized Cost</u> | <u>Gross Unrealized<br/>Gains</u> | <u>Gross Unrealized<br/>Losses</u> | <u>Fair Value</u> |
|--|--|-----------------------------------|------------------------------------|-------------------|
| <i>(in thousands)</i>                                |  |                                   |                                    |                   |
| <b>Debt Securities Available-for-sale</b>            |  |                                   |                                    |                   |
| U.S. government and agency securities <sup>(1)</sup> | \$ 81,540                                    | \$ 417                            | \$ 1,295                           | \$ 80,662         |
| States, municipalities and political subdivisions    | 319,896                                      | 104                               | 31,018                             | 288,982           |
| Corporate bonds                                      | 178,213                                      | 475                               | 11,858                             | 166,830           |
| Mortgage-backed securities                           | 22,695                                       | —                                 | 2,769                              | 19,926            |
| Asset-backed securities                              | 247  | —                                 | 20                                 | 227               |
| Other  | 4,055  | —                                 | —                                  | 4,055             |
| <b>Total</b>   | <u>\$ 606,646</u>                            | <u>\$ 996</u>                     | <u>\$ 46,960</u>                   | <u>\$ 560,682</u> |

(1) Includes securities at December 31, 2023 with a carrying amount of \$26.3 million that were pledged as collateral for the advance agreement entered into with a financial institution in 2018. The Company is permitted to withdraw or exchange any portion of the pledged collateral over the minimum requirement at any time.

The Company evaluated the available for sale investments that were in an unrealized loss position at March 31, 2024 and determined that the unrealized losses were caused by rising interest rates in previous periods, resulting in no credit loss allowance recorded for the quarter ended March 31, 2024.

#### Net Realized (Losses) Gains

The following table presents net realized losses on the Company's debt securities available-for-sale for the three months ended March 31, 2024 and 2023, respectively:

| <u>Three Months Ended March 31,</u>       | <u>2024</u>               |                           | <u>2023</u>               |                           |
|---|---------------------------|---------------------------|---------------------------|---------------------------|
|   | <u>Gains<br/>(Losses)</u> | <u>Fair Value at Sale</u> | <u>Gains<br/>(Losses)</u> | <u>Fair Value at Sale</u> |
| <i>(In thousands)</i>                     |                           |                           |                           |                           |
| <b>Debt Securities Available-for-Sale</b> |                           |                           |                           |                           |
| Total realized gains                      | \$ —                      | \$ —                      | \$ —                      | \$ —                      |
| Total realized losses                     | (1)                       | 46                        | (2)                       | 356                       |
| Net realized losses                       | <u>\$ (1)</u>             | <u>\$ 46</u>              | <u>\$ (2)</u>             | <u>\$ 356</u>             |

The following table presents the reconciliation of net realized (losses) gains on the Company's investments reported for the three months ended March 31, 2024 and 2023, respectively:

|   | <u>As of March 31,</u> |                 |
|---|------------------------|-----------------|
|   | <u>2024</u>            | <u>2023</u>     |
| Gross realized gains on sales of available-for-sale securities  | \$ —                   | \$ —            |
| Gross realized losses on sales of available-for-sale securities | (1)                    | (2)             |
| Gross realized gains on sale of other investments               | —                      | 1,900           |
| <b>Net realized (losses) gains</b>                              | <u>\$ (1)</u>          | <u>\$ 1,898</u> |

The table below summarizes the Company's debt securities at March 31, 2024 by contractual maturity periods. Actual results may differ as issuers may have the right to call or prepay obligations, with or without penalties, prior to the contractual maturity of those obligations.

|  | <u>At March 31, 2024</u>          |                         |                   |                         |
|--|-----------------------------------|-------------------------|-------------------|-------------------------|
|  | <u>Cost or Amortized<br/>Cost</u> | <u>Percent of Total</u> | <u>Fair Value</u> | <u>Percent of Total</u> |
| <i>(In thousands)</i>                  |                                   |                         |                   |                         |
| <b>Maturity dates:</b>                 |                                   |                         |                   |                         |
| Due in one year or less                | \$ 95,446                         | 13.9%                   | \$ 94,240         | 14.6%                   |
| Due after one year through five years  | 391,043                           | 56.6%                   | 368,877           | 57.3%                   |
| Due after five years through ten years | 175,371                           | 25.4%                   | 155,892           | 24.2%                   |
| Due after ten years                    | 28,485                            | 4.1%                    | 25,104            | 3.9%                    |
| Total                                  | <u>\$ 690,345</u>                 | <u>100.0%</u>           | <u>\$ 644,113</u> | <u>100.0%</u>           |

#### Net Investment Income

The following table summarizes the Company's net investment income by major investment category for the three months ended March 31, 2024 and 2023, respectively:

|   | <i>Three Months Ended March 31,</i> |       |             |       |
|---|-------------------------------------|-------|-------------|-------|
|   | <i>2024</i>                         |       | <i>2023</i> |       |
|   | <i>(In thousands)</i>               |       |             |       |
| Debt securities                                 | \$                                  | 4,556 | \$          | 3,023 |
| Equity securities                               |                                     | 296   |             | 33    |
| Cash and cash equivalents                       |                                     | 4,218 |             | 2,204 |
| Other investments                               |                                     | 151   |             | 730   |
| Net investment income                           |                                     | 9,221 |             | 5,990 |
| Less: Investment expenses                       |                                     | 670   |             | 408   |
| Net investment income, less investment expenses | \$                                  | 8,551 | \$          | 5,582 |

The following tables present, for all debt securities available-for-sale in an unrealized loss position (including securities pledged) and for which no credit loss allowance has been established to date, the aggregate fair value and gross unrealized loss by length of time the security has continuously been in an unrealized loss position at March 31, 2024 and December 31, 2023, respectively:

| <i>March 31, 2024</i>                             | <i>Less Than Twelve Months</i> |                                |                   | <i>Twelve Months or More</i> |                                |                   |
|---|--------------------------------|--------------------------------|-------------------|------------------------------|--------------------------------|-------------------|
|   | <i>Number of Securities</i>    | <i>Gross Unrealized Losses</i> | <i>Fair Value</i> | <i>Number of Securities</i>  | <i>Gross Unrealized Losses</i> | <i>Fair Value</i> |
| <b><i>Debt Securities Available-for-sale</i></b>  |                                |                                |                   |                              |                                |                   |
| U.S. government and agency securities             | 13                             | \$ 55                          | \$ 35,215         | 25                           | \$ 1,221                       | \$ 30,386         |
| States, municipalities and political subdivisions | 7                              | 34                             | 5,789             | 382                          | 30,761                         | 274,766           |
| Corporate bonds                                   | 26                             | 50                             | 18,677            | 184                          | 11,952                         | 125,818           |
| Mortgage-backed securities                        | 8                              | —                              | 5                 | 124                          | 2,853                          | 16,416            |
| Asset-backed securities                           | —                              | —                              | —                 | 26                           | 151                            | 2,806             |
| Other   | —                              | —                              | —                 | —                            | —                              | —                 |
| <b>Total</b>                                      | <b>54</b>                      | <b>\$ 139</b>                  | <b>\$ 59,686</b>  | <b>741</b>                   | <b>\$ 46,938</b>               | <b>\$ 450,192</b> |

| <i>December 31, 2023</i>                          | <i>Less Than Twelve Months</i> |                                |                   | <i>Twelve Months or More</i> |                                |                   |
|---|--------------------------------|--------------------------------|-------------------|------------------------------|--------------------------------|-------------------|
|   | <i>Number of Securities</i>    | <i>Gross Unrealized Losses</i> | <i>Fair Value</i> | <i>Number of Securities</i>  | <i>Gross Unrealized Losses</i> | <i>Fair Value</i> |
| <b><i>Debt Securities Available-for-sale</i></b>  |                                |                                |                   |                              |                                |                   |
| U.S. government and agency securities             | 3                              | \$ 14                          | \$ 2,962          | 32                           | \$ 1,281                       | \$ 42,305         |
| States, municipalities and political subdivisions | 5                              | 21                             | 3,875             | 382                          | 30,997                         | 274,876           |
| Corporate bonds                                   | 10                             | 24                             | 6,398             | 188                          | 11,834                         | 128,771           |
| Mortgage-backed securities                        | 10                             | —                              | 7                 | 138                          | 2,769                          | 19,810            |
| Asset-backed securities                           | —                              | —                              | —                 | 24                           | 20                             | 373               |
| Other   | —                              | —                              | —                 | —                            | —                              | —                 |
| <b>Total</b>                                      | <b>28</b>                      | <b>\$ 59</b>                   | <b>\$ 13,242</b>  | <b>764</b>                   | <b>\$ 46,901</b>               | <b>\$ 466,135</b> |

The Company's unrealized losses on debt securities have not been recognized because the securities are of a high credit quality with investment grade ratings. After reviewing the Company's portfolio, if (i) the Company does not have the intent to sell, or (ii) it is more likely than not it will not be required to sell the security before its anticipated recovery, then the Company's intent is to hold the investment securities to recovery, or maturity if necessary to recover the decline in valuation as prices accrete to par. However, the Company's intent may change prior to maturity due to certain types of events, which include, but are not limited to, changes in the financial markets, the Company's analysis of an issuer's credit metrics and prospects, changes in tax laws or the regulatory environment, or as a result of significant unforeseen changes in liquidity needs. As such, the Company may, from time to time, sell invested assets subsequent to the balance sheet date that it did not intend to sell at the balance sheet date. Conversely, the Company may not sell invested assets that the Company asserted it intended to sell at the balance sheet date. Such changes in intent are due to unforeseen events occurring subsequent to the balance sheet date.

#### ***Other Investments***

##### ***Non-Consolidated Variable Interest Entities ("VIEs")***

The Company makes passive investments in limited partnerships ("LPs"), which are accounted for using the equity method, with income reported in earnings through net realized and unrealized gains and losses. The Company also holds a passive investment

in a Real Estate Investment Trust (“REIT”), which is accounted for using the measurement alternative method, and reported at cost less impairment (if any), plus or minus changes from observable price changes.

The following table summarizes the carrying value and maximum loss exposure of the Company’s non-consolidated VIEs at March 31, 2024 and December 31, 2023, respectively:

|  | <i>As of March 31, 2024</i> |                              | <i>As of December 31, 2023</i> |                              |
|--|-----------------------------|------------------------------|--------------------------------|------------------------------|
|  | <i>Carrying Value</i>       | <i>Maximum Loss Exposure</i> | <i>Carrying Value</i>          | <i>Maximum Loss Exposure</i> |
| Investments in non-consolidated VIEs - Equity method           | \$ 1,738                    | \$ 1,738                     | \$ 1,819                       | \$ 1,819                     |
| Investments in non-consolidated VIEs - Measurement alternative | \$ 5,148                    | \$ 5,148                     | \$ 5,248                       | \$ 5,248                     |
| <b>Total non-consolidated VIEs</b>                             | <b>\$ 6,886</b>             | <b>\$ 6,886</b>              | <b>\$ 7,067</b>                | <b>\$ 7,067</b>              |

No agreements exist requiring the Company to provide additional funding to any of the non-consolidated VIEs in excess of the Company’s initial investment.

### NOTE 3. FAIR VALUE OF FINANCIAL MEASUREMENTS

Fair value is determined based on the exchange price that would be received to sell an asset or paid to transfer a liability in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants at the measurement date.

The Company is required to use an established hierarchy for fair value measurements based upon the inputs to the valuation and degree to which they are observable or not observable in the market. The three levels in the hierarchy are as follows:

- **Level 1** – Unadjusted quoted prices are available in active markets for identical assets/liabilities as of the reporting date.
- **Level 2** – Valuations based on observable inputs, such as quoted prices for similar assets or liabilities at the measurement date; quoted prices in the markets that are not active; or other inputs that are observable, either directly or indirectly.
- **Level 3** – Pricing inputs are unobservable and significant to the overall fair value measurement, and the determination of fair value requires significant management judgment or estimation.

The highest priority is assigned to Level 1 inputs and the lowest priority to Level 3 inputs. At March 31, 2024 and December 31, 2023, there were no transfers in or out of Level 1, 2, and 3.

The following table presents information about the Company’s assets measured at fair value on a recurring basis. The Company assesses the levels for the investments at each measurement date, and transfers between levels are recognized on the actual date of the event or change in circumstances that caused the transfer in accordance with the Company’s accounting policy regarding the recognitions of transfers between levels of the fair value hierarchy.

The tables below present the balances of the Company’s invested assets measured at fair value on a recurring basis:

| <i>March 31, 2024</i>                             | <i>Total</i> | <i>Quoted Prices in Active Markets for Identical Assets (Level 1)</i> | <i>Significant Other Observable Inputs (Level 2)</i> | <i>Significant Unobservable Inputs (Level 3)</i> |
|---|--------------|---|--|--|
| <i>(in thousands)</i>                             |              |   |  |  |
| <b>Financial assets:</b>                          |              |   |  |  |
| Cash and cash equivalents                         | \$ 386,100   | \$ 386,100  | \$ —   | \$ —   |
| Restricted cash                                   | \$ 11,365    | \$ 11,365   | \$ —   | \$ —   |
| <b>Debt Securities Available-for-sale</b>         |              |   |  |  |
| U.S. government and agency securities             | \$ 113,254   | \$ —  | \$ 113,254   | \$ —   |
| States, municipalities and political subdivisions | 288,833      | —   | 288,833  | —  |
| Corporate bonds                                   | 218,707      | —   | 218,707  | —  |
| Mortgage-backed securities                        | 16,422       | —   | 16,422   | —  |
| Asset-backed securities                           | 2,842        | —   | 2,842  | —  |
| Other   | 4,055        | —   | 4,055  | —  |
| Total debt securities                             | \$ 644,113   | \$ —  | \$ 644,113   | \$ —   |
| <b>Equity Securities</b>                          |              |   |  |  |
| Common stock                                      | 1,936        | 1,936   | —  | —  |
| Total debt securities and equity securities       | \$ 646,049   | \$ 1,936  | \$ 644,113   | \$ —   |

| <u>December 31, 2023</u>                          | <u>Total</u> | <u>Quoted Prices in<br/>Active Markets for<br/>Identical Assets<br/>(Level 1)</u> | <u>Significant Other<br/>Observable Inputs<br/>(Level 2)</u> | <u>Significant<br/>Unobservable Inputs<br/>(Level 3)</u> |
|---|--------------|---|--|--|
| <b>Financial assets:</b>                          |              |   |  |  |
| <i>(in thousands)</i>                             |              |   |  |  |
| Cash and cash equivalents                         | \$ 463,640   | \$ 463,640  | \$ —   | \$ —   |
| Restricted cash                                   | \$ 9,699     | \$ 9,699  | \$ —   | \$ —   |
| <b>Debt Securities Available-for-sale</b>         |              |   |  |  |
| U.S. government and agency securities             | \$ 80,662    | \$ —  | \$ 80,662  | \$ —   |
| States, municipalities and political subdivisions | 288,982      | —   | 288,982  | —  |
| Corporate bonds                                   | 166,830      | —   | 166,830  | —  |
| Mortgage-backed securities                        | 19,926       | —   | 19,926   | —  |
| Asset-backed securities                           | 227          | —   | 227  | —  |
| Other   | 4,055        | —   | 4,055  | —  |
| Total debt securities                             | \$ 560,682   | \$ —  | \$ 560,682   | \$ —   |
| <b>Equity Securities</b>                          |              |   |  |  |
| Common stock                                      | 1,666        | 1,666   | —  | —  |
| Total debt securities and equity securities       | \$ 562,348   | \$ 1,666  | \$ 560,682   | \$ —   |

#### **Financial Instruments excluded from the fair value hierarchy**

The carrying value of premium receivables, accounts payable, accrued expense, revolving loans and borrowings under the Company's senior secured credit facility approximate their fair value. The rate at which revolving loans and borrowings under the Company's senior secured credit facility bear interest resets periodically at market interest rates.

#### **Non-recurring fair value measurements**

Assets and liabilities that are measured at fair value on a non-recurring basis include intangible assets which are recognized at fair value during the period in which an acquisition is completed, from updated estimates and assumptions during the measurement period, or when they are considered to be impaired. For the three months ended March 31, 2024, there were no assets or liabilities that were measured at fair value on a non-recurring basis.

Certain of the Company's investments, in accordance with GAAP for the type of investment, are measured using methodologies other than fair value.

#### **NOTE 4. OTHER COMPREHENSIVE INCOME**

The following table summarizes other comprehensive income and discloses the tax impact of each component of other comprehensive (loss) gains for the three months ended March 31, 2024 and 2023, respectively:

|   | <i>For the Three Months Ended March 31,</i> |              |                  |                  |                   |                  |
|---|---|--------------|------------------|------------------|-------------------|------------------|
|   | <u>2024</u>                                 |              |                  | <u>2023</u>      |                   |                  |
|   | <u>Pre-tax</u>                              | <u>Tax</u>   | <u>After-tax</u> | <u>Pre-tax</u>   | <u>Tax</u>        | <u>After-tax</u> |
|   | <i>(in thousands)</i>                       |              |                  |                  |                   |                  |
| <b>Other comprehensive income</b>                                     |   |              |                  |                  |                   |                  |
| Change in unrealized (losses) gains on investments, net               | \$ (284)                                    | \$ 67        | \$ (217)         | \$ 12,143        | \$ (2,855)        | \$ 9,288         |
| Reclassification adjustment of realized losses included in net income | 1   | —            | 1                | 2                | —                 | 2                |
| <b>Effect on other comprehensive income</b>                           | <u>\$ (283)</u>                             | <u>\$ 67</u> | <u>\$ (216)</u>  | <u>\$ 12,145</u> | <u>\$ (2,855)</u> | <u>\$ 9,290</u>  |

#### **NOTE 5. LEASES**

The Company has entered into operating and financing leases primarily for real estate and vehicles. The Company will determine whether an arrangement is a lease at inception of the agreement. The operating leases have terms of one to ten years, and often include one or more options to renew. These renewal terms can extend the lease term from two to ten years and are included in the lease term when it is reasonably certain that the Company will exercise the option. The Company considers these options in determining the lease term used in establishing the Company's right-of-use assets and lease obligations. The Company's lease agreements do not contain any material residual value guarantees or material restrictive covenants.

Because the rate implicit in each operating lease is not readily determinable, the Company uses its incremental borrowing rate to determine present value of the lease payments. The Company used the implicit rates within the finance leases.

Components of the Company's lease costs were as follows (in thousands):

|  | <b>For The Three Months Ended March 31,</b> |               |
|--|---|---------------|
|  | <b>2024</b>                                 | <b>2023</b>   |
| Operating lease cost, included in General & Administrative expenses on the Consolidated Statements of Operations   | \$ 403                                      | \$ 393        |
| <b>Finance lease cost:</b>   |   |               |
| Amortization of assets, included in General & Administrative expenses on the Consolidated Statements of Operations | 635   | 645           |
| Interest on lease liabilities, included in Interest expense on the Consolidated Statements of Operations           | 206   | 227           |
| <b>Total finance lease cost</b>  | <b>\$ 841</b>                               | <b>\$ 872</b> |
| Variable lease cost, included in General & Administrative expenses on the Consolidated Statements of Operations    | \$ 368                                      | \$ 409        |
| Short-term lease cost, included in General & Administrative expenses on the Consolidated Statements of Operations  | \$ 24                                       | \$ 30         |

Supplemental balance sheet information related to the Company's operating and financing leases were as follows (in thousands):

|                         | <b>March 31, 2024</b> | <b>December 31, 2023</b> |
|-------------------------|-----------------------|--------------------------|
| <b>Operating Leases</b> |                       |                          |
| Right of use assets     | \$ 6,662              | \$ 6,835                 |
| Lease liability         | \$ 7,868              | \$ 8,076                 |
| <b>Finance Leases</b>   |                       |                          |
| Right of use assets     | \$ 16,971             | \$ 17,606                |
| Lease liability         | \$ 19,830             | \$ 20,386                |

Weighted-average remaining lease term and discount rate for the Company's operating and financing leases for the periods presented below were as follows:

|  | <b>March 31, 2024</b> | <b>December 31, 2023</b> |
|--|-----------------------|--------------------------|
| <b>Weighted-average remaining lease term</b> |                       |                          |
| Operating lease                              | 5.31 yrs.             | 5.57 yrs.                |
| Finance lease                                | 6.92 yrs.             | 7.16 yrs.                |
| <b>Weighted-average discount rate</b>        |                       |                          |
| Operating lease                              | 5.44 %                | 5.17 %                   |
| Finance lease                                | 4.14 %                | 4.15 %                   |

Maturities of lease liabilities by fiscal year for the Company's operating and financing leases were as follows (in thousands):

|                                    | <b>Financing Lease</b> | <b>Operating Lease</b> |
|------------------------------------|------------------------|------------------------|
| 2024 - remaining                   | \$ 2,346               | \$ 1,319               |
| 2025                               | 3,173                  | 1,655                  |
| 2026                               | 3,216                  | 1,636                  |
| 2027                               | 3,190                  | 1,599                  |
| 2028                               | 3,270                  | 1,633                  |
| 2029 and thereafter                | 7,651                  | 1,213                  |
| Total lease payments               | 22,846                 | 9,055                  |
| Less: imputed interest             | (3,016)                | (1,187)                |
| Present value of lease liabilities | <u>\$ 19,830</u>       | <u>\$ 7,868</u>        |

Supplemental cash flow information related to the Company's operating and financing leases were as follows (in thousands):

|                                       | <b>March 31, 2024</b> | <b>March 31, 2023</b> |
|---------------------------------------|-----------------------|-----------------------|
| <b>Operating Leases</b>               |                       |                       |
| Lease liability payments              | \$ 560                | \$ 541                |
| <b>Finance Leases</b>                 |                       |                       |
| Lease liability payments              | \$ 211                | \$ 261                |
| <b>Total lease liability payments</b> | <u>\$ 771</u>         | <u>\$ 802</u>         |

**NOTE 6. PROPERTY AND EQUIPMENT, NET**

Property and equipment, net consisted of the following at March 31, 2024 and December 31, 2023:

|   | <i>March 31, 2024</i> | <i>December 31, 2023</i> |
|---|-----------------------|--------------------------|
|   | <i>(In thousands)</i> |                          |
| Land  | \$ 2,582              | \$ 2,582                 |
| Building  | 9,599                 | 9,599                    |
| Software in progress                            | 14,667                | 14,450                   |
| Computer hardware and software                  | 10,729                | 10,717                   |
| Office furniture and equipment                  | 1,484                 | 1,484                    |
| Tenant and leasehold improvements               | 10,876                | 10,876                   |
| Vehicle fleet                                   | 515                   | 515                      |
| Total, at cost                                  | <u>50,452</u>         | <u>50,223</u>            |
| Less: accumulated depreciation and amortization | <u>(17,685)</u>       | <u>(17,005)</u>          |
| Property and equipment, net                     | <u>\$ 32,767</u>      | <u>\$ 33,218</u>         |

The Company has capitalized certain costs related to a new policy, billing and claims system which is anticipated to be placed into service in early 2025.

Depreciation and amortization expense for property and equipment was approximately \$680,200 and \$539,000 for the three months ended March 31, 2024 and 2023, respectively. The Company owns real estate consisting of 13 acres of land, two buildings with a gross area of 88,378 square feet and a parking garage. The carrying value of the property is approximately \$9.6 million with accumulated depreciation of approximately \$2.6 million at March 31, 2024.

**NOTE 7. INTANGIBLE ASSETS, NET**

At March 31, 2024 and December 31, 2023, intangible assets were \$41.0 million and \$42.6 million, respectively. The Company has determined the useful life of its intangible assets to range between 2.5-15 years. Intangible assets include \$1.3 million relating to insurance licenses which is classified as an indefinite lived intangible and is subject to annual impairment testing.

The Company's intangible assets consist of brand, agent relationships, renewal rights, customer relations, trade names and insurance licenses.

Amortization expense of the Company's intangible assets for each of the respective three month periods ended March 31, 2024 and 2023 was \$1.5 million and \$1.6 million, respectively. No impairment in the value of amortizing or non-amortizing intangible assets was recognized during the three months ended March 31, 2024 or 2023.

Estimated annual pretax amortization of intangible assets for each of the next five years and thereafter is as follows (in thousands):

| <i>Year</i>      | <i>Amount</i>    |
|------------------|------------------|
| 2024 – remaining | \$ 4,638         |
| 2025             | \$ 6,183         |
| 2026             | \$ 6,033         |
| 2027             | \$ 5,836         |
| 2028             | \$ 3,913         |
| Thereafter       | \$ 13,090        |
| Total            | <u>\$ 39,694</u> |

**NOTE 8. EARNINGS PER SHARE**

The following table sets forth the computation of basic and diluted earnings per share ("EPS") for the periods indicated.

|   | <i>Three Months Ended March 31,</i> |                   |
|---|-------------------------------------|-------------------|
|   | <i>2024</i>                         | <i>2023</i>       |
| <b>Basic and Diluted</b>  |                                     |                   |
| Net income available to common shareholders — basic and diluted | \$ 14,225                           | \$ 14,008         |
| <b>Common Shares</b>  |                                     |                   |
| <b>Basic</b>  |                                     |                   |
| Weighted average shares outstanding                             | 30,376,682                          | 25,558,305        |
| <b>Diluted</b>  |                                     |                   |
| Weighted average shares outstanding                             | 30,376,682                          | 25,558,305        |
| 5.875% Convertible Notes  | 59,263                              | 59,263            |
| <b>Total</b>  | <b>30,435,945</b>                   | <b>25,617,568</b> |
| Net income per common share                                     |                                     |                   |
| <b>Basic</b>  | \$ 0.47                             | \$ 0.55           |
| <b>Diluted</b>  | \$ 0.47                             | \$ 0.55           |

#### NOTE 9. DEFERRED REINSURANCE CEDING COMMISSION

The Company defers reinsurance ceding commission income, which is amortized over the effective period of the related insurance policies. For the three months ended March 31, 2024 and 2023, the Company allocated ceding commission income of \$9.3 million and \$12.9 million to policy acquisition costs, respectively, and \$3.0 million and \$4.3 million to general and administrative expense, respectively.

The table below depicts the activity regarding deferred reinsurance ceding commission during the three months ended March 31, 2024 and 2023.

|  | <i>Three Months Ended March 31,</i> |             |
|--|-------------------------------------|-------------|
|  | <i>2024</i>                         | <i>2023</i> |
|  | <i>(In thousands)</i>               |             |
| Beginning balance of deferred ceding commission income | \$ 33,627                           | \$ 42,757   |
| Ceding commission deferred                             | 10,302                              | 15,021      |
| Less: ceding commission earned                         | (12,380)                            | (17,089)    |
| Ending balance of deferred ceding commission income    | \$ 31,549                           | \$ 40,689   |

Deferred ceding commission income is classified in “Accounts payable and other liabilities” on the Company’s condensed consolidated balance sheet.

#### NOTE 10. DEFERRED POLICY ACQUISITION COSTS

The Company defers certain costs in connection with written policies, called deferred policy acquisition costs (“DPAC”), which are amortized over the effective period of the related insurance policies.

The Company anticipates that its DPAC will be fully recoverable in the near term. The table below depicts the activity regarding DPAC for the three months ended March 31, 2024 and 2023.

|                                   | <i>Three Months Ended March 31,</i> |             |
|-----------------------------------|-------------------------------------|-------------|
|                                   | <i>2024</i>                         | <i>2023</i> |
|                                   | <i>(In thousands)</i>               |             |
| Beginning Balance                 | \$ 102,884                          | \$ 99,617   |
| Policy acquisition costs deferred | 56,257                              | 53,180      |
| Amortization                      | (54,924)                            | (54,762)    |
| Ending Balance                    | \$ 104,217                          | \$ 98,035   |

#### NOTE 11. INCOME TAXES

For the three months ended March 31, 2024 and 2023, the Company recorded income tax provision of \$5.6 million and \$3.2 million, respectively. The reduction is driven primarily by a change in the effective tax rate. The effective tax rate was 28.4% compared to 18.6% in the prior year quarter. The effective tax rate for the prior year quarter includes the benefit from a downward reduction of \$1.7 million to the valuation allowance related to Osprey Re, which lowered the effective tax rate for that period. There was no benefit nor detriment associated with a valuation allowance in the current year quarter. The valuation allowance related to certain tax elections made by Osprey Re, the Company’s captive reinsurer domiciled in Bermuda. The Company calculates the provision for income taxes during interim reporting periods by applying an estimate of the effective tax rate for the full year.

Additionally, the effective tax rate can fluctuate throughout the year as estimates used in the quarterly tax provision are updated with additional information.

The table below summarizes the significant components of the Company's net deferred tax assets:

|                                      | <u>March 31, 2024</u> | <u>December 31, 2023</u> |
|--------------------------------------|-----------------------|--------------------------|
|                                      | <i>(in thousands)</i> |                          |
| <b>Deferred tax assets:</b>          |                       |                          |
| Unearned premiums                    | \$ 25,816             | \$ 18,507                |
| Unearned commission                  | 7,472                 | 7,964                    |
| Net operating loss                   | 1                     | 436                      |
| Tax-related discount on loss reserve | 4,530                 | 5,162                    |
| Stock-based compensation             | 478                   | 331                      |
| Accrued expenses                     | 579                   | 1,677                    |
| Leases                               | 941                   | 940                      |
| Unrealized losses                    | 11,722                | 11,655                   |
| Other                                | 257                   | 473                      |
| Total deferred tax asset             | <u>51,796</u>         | <u>47,145</u>            |
| <b>Deferred tax liabilities:</b>     |                       |                          |
| Deferred acquisition costs           | \$ 24,681             | \$ 24,366                |
| Prepaid expenses                     | 380                   | 189                      |
| Property and equipment               | 10                    | 359                      |
| Note discount                        | 112                   | 152                      |
| Basis in purchased investments       | 8                     | 8                        |
| Basis in purchased intangibles       | 8,993                 | 9,327                    |
| Other                                | 2,103                 | 1,633                    |
| Total deferred tax liabilities       | <u>36,287</u>         | <u>36,034</u>            |
| Net deferred tax assets              | <u>\$ 15,509</u>      | <u>\$ 11,111</u>         |

The statute of limitations related to the Company's federal and state income tax returns remains open from the Company's filings for 2020 through 2023. There are currently no tax years under examination.

At March 31, 2024 and December 31, 2023, the Company had no significant uncertain tax positions or unrecognized tax benefits that, if recognized, would impact the effective income tax rate.

## **NOTE 12. REINSURANCE**

### **Overview**

In order to limit the Company's potential exposure to individual risks and catastrophic events, the Company purchases significant reinsurance from third party reinsurers. Purchasing reinsurance is an important part of the Company's risk strategy, and premiums ceded to reinsurers is one of the Company's largest costs. The Company has strong relationships with reinsurers, which it attributes to its management's industry experience, disciplined underwriting, and claims management capabilities. For each of the twelve months beginning June 1, 2023 and 2022, the Company purchased reinsurance from the following sources: (i) the Florida Hurricane Catastrophe Fund, a state-mandated catastrophe fund ("FHCF") which provides reinsurance for Florida admitted policies only, (ii) private reinsurers, all of which were rated "A-" or higher by A.M. Best Company, Inc. ("A.M. Best") or Standard & Poor's Financial Services LLC ("S&P") or were fully collateralized, and (iii) the Company's wholly-owned reinsurance subsidiary, Osprey Re Ltd. ("Osprey"). The Company also sponsored catastrophe bonds in 2023 and 2022 through Citrus Re Ltd. For the 2023 hurricane season, the Company also obtained reinsurance from the Florida State Board of Administration's Reinsurance to assist Policyholders ("RAP") program which provided reinsurance for Florida admitted policies only. The RAP component of the Company's reinsurance program was provided at no cost to the Company and is a non-recurring reinsurance program. In addition to purchasing excess of loss catastrophe reinsurance, the Company also purchases quota share, property per risk and facultative reinsurance. The Company's quota share program limits its exposure on catastrophe and non-catastrophe losses and provides ceding commission income. The Company's per risk programs limit its net exposure in the event of a severe non-catastrophe loss impacting a single location or risk. The Company also utilizes facultative reinsurance to supplement its per risk reinsurance program where the Company capacity needs dictate.

Purchasing a sufficient amount of reinsurance to cover catastrophic losses from single or multiple events or significant non-catastrophe losses is an important part of the Company's risk strategy. Reinsurance involves transferring, or "ceding", a portion of the risk exposure on policies the Company writes to another insurer, known as a reinsurer. To the extent that the Company's reinsurers are unable to meet the obligations they assume under the Company's reinsurance agreements, the Company remains liable for the entire insured loss.

The Company's insurance regulators require all insurance companies, like us, to have a certain amount of capital and reinsurance coverage in order to cover losses and loss adjustment expenses upon the occurrence of a catastrophic event. The Company's reinsurance program provides reinsurance in excess of its state regulator requirements, which are based on the probable maximum loss that it would incur from an individual catastrophic event estimated to occur once in every 100 years based on its portfolio of insured risks. The nature, severity and location of the event giving rise to such a probable maximum loss differs for each insurer depending on the insurer's portfolio of insured risks, including, among other things, the geographic concentration of insured value within such portfolio. As a result, a particular catastrophic event could be a one-in-100-year loss event for one insurance company while having a greater or lesser probability of occurrence for another insurance company. The Company also purchases reinsurance coverage to protect against the potential for multiple catastrophic events occurring in the same year. The Company shares portions of its reinsurance program coverage among its insurance company affiliates.

For a detailed discussion of the Company's **2023-2024 Reinsurance Program** please Refer to Part II, Item 8, "Financial Statements and Supplementary Data" and "Note 12. Reinsurance" in the Company's 2023 Form 10-K.

### Effect of Reinsurance

The Company's reinsurance arrangements had the following effect on certain items in the condensed consolidated statement of income for the three months ended March 31, 2024 and 2023:

|                                   | <i>Three Months Ended March 31,</i> |                   |
|-----------------------------------|-------------------------------------|-------------------|
|                                   | <i>2024</i>                         | <i>2023</i>       |
| <i>(In thousands)</i>             |                                     |                   |
| Premium written:                  |                                     |                   |
| Direct                            | \$ 356,684                          | \$ 310,309        |
| Ceded                             | (44,468)                            | (32,776)          |
| Net                               | <u>\$ 312,216</u>                   | <u>\$ 277,533</u> |
| Premiums earned:                  |                                     |                   |
| Direct                            | \$ 341,389                          | \$ 317,022        |
| Ceded                             | (161,963)                           | (150,993)         |
| Net                               | <u>\$ 179,426</u>                   | <u>\$ 166,029</u> |
| Loss and Loss Adjustment Expenses |                                     |                   |
| Direct                            | \$ 291,362                          | \$ 162,817        |
| Ceded                             | (189,327)                           | (65,365)          |
| Net                               | <u>\$ 102,035</u>                   | <u>\$ 97,452</u>  |

### NOTE 13. RESERVE FOR UNPAID LOSSES

The Company determines the reserve for unpaid losses on an individual-case basis for all incidents reported. The liability also includes amounts which are commonly referred to as incurred but not reported, or "IBNR", claims as of the balance sheet date. The Company estimates its IBNR reserves by projecting its ultimate losses using industry accepted actuarial methods and then deducting actual loss payments and case reserves from the projected ultimate losses.

The table below summarizes the activity related to the Company's reserve for unpaid losses:

|  | <i>Three Months Ended March 31,</i> |                   |
|--|-------------------------------------|-------------------|
|  | <i>2024</i>                         | <i>2023</i>       |
| <i>(In thousands)</i>                          |                                     |                   |
| Balance, beginning of period                   | \$ 845,955                          | \$ 1,131,807      |
| Less: reinsurance recoverable on unpaid losses | 421,798                             | 759,682           |
| Net balance, beginning of period               | <u>424,157</u>                      | <u>372,125</u>    |
| Incurred related to:                           |                                     |                   |
| Current year                                   | 95,372                              | 98,914            |
| Prior years                                    | 6,663                               | (1,462)           |
| Total incurred                                 | <u>102,035</u>                      | <u>97,452</u>     |
| Paid related to:                               |                                     |                   |
| Current year                                   | 30,182                              | 30,374            |
| Prior years                                    | 130,199                             | 78,429            |
| Total paid                                     | <u>160,381</u>                      | <u>108,803</u>    |
| Net balance, end of period                     | 365,811                             | 360,774           |
| Plus: reinsurance recoverable on unpaid losses | 477,876                             | 620,218           |
| Balance, end of period                         | <u>\$ 843,687</u>                   | <u>\$ 980,992</u> |

The Company believes that the reserve for unpaid losses reasonably represents the amount necessary to pay all claims and related expenses which may arise from incidents that have occurred as of the balance sheet date.

As of March 31, 2024, the Company reported \$365.8 million in unpaid losses and loss adjustment expenses, net of reinsurance which included \$237.0 million attributable to IBNR net of reinsurance recoverable, or 64.8% of net reserves for unpaid losses and loss adjustment expenses.

Reinsurance recoverable on unpaid losses includes expected reinsurance recoveries associated with reinsurance contracts the Company has in place. The amount may include recoveries from catastrophe excess of loss reinsurance, net quota share reinsurance, per risk reinsurance, and facultative reinsurance contracts.

#### **NOTE 14. LONG-TERM DEBT**

##### **Convertible Senior Notes**

In August 2017 and September 2017, the Company issued in aggregate \$136.8 million of 5.875% Convertible Senior Notes (“Convertible Notes”) maturing on August 1, 2037, unless earlier repurchased, redeemed or converted. Interest is payable semi-annually in arrears, on February 1, and August 1 of each year. In January 2022, the Company reacquired and retired \$11.7 million of its outstanding Convertible Senior Notes. Payment was made in cash and the Convertible Notes were retired at the time of repurchase. In addition, the Company expensed \$242,700 which was the proportionate amount of the unamortized issuance and debt discount costs associated with this repurchase.

As of December 31, 2023 and at March 31, 2024, the Company had approximately \$885,000 of the Convertible Notes outstanding, net of \$21.1 million of Convertible Notes held by an insurance company subsidiary. For each of the three-month periods ended March 31, 2024 and 2023, the Company made interest payments, net of affiliated Convertible Notes, of approximately \$25,115, on the outstanding Convertible Notes.

##### **Senior Secured Credit Facility**

The Company is party to a credit agreement dated as of December 14, 2018 (as amended from time to time, the “Credit Agreement”) with a syndicate of lenders.

The Credit Agreement, as amended, provides for (1) a five-year senior secured term loan facility in an aggregate principal amount of \$100 million (the “Term Loan Facility”) and (2) a five-year senior secured revolving credit facility in an aggregate principal amount of \$50 million (inclusive of a sublimit for the issuance of letters of credit equal to the unused amount of the revolving credit facility and a sublimit for swingline loans equal to the lesser of \$25 million and the unused amount of the revolving credit facility) (the “Revolving Credit Facility” and together with the Term Loan Facility, the “Credit Facilities”).

**Term Loan Facility.** The principal amount of the Term Loan Facility amortizes in quarterly installments, which began with the close of the fiscal quarter ending March 31, 2019, in an amount equal to \$1.9 million per quarter, payable quarterly, decreasing to \$875,000 per quarter commencing with the quarter ending December 31, 2021, and increasing to \$2.4 million per quarter commencing with the quarter ending December 31, 2022, with the remaining balance payable at maturity. The Term Loan Facility matures on July 28, 2026. As of December 31, 2023 and March 31, 2024, there was \$79.6 million and \$77.3 million in aggregate principal outstanding under the Term Loan Facility, respectively, and after giving effect to the additional term loan advance that was used to refinance amounts outstanding under the Revolving Credit Facility and to pay fees, costs and expenses related thereto, there was \$10 million in aggregate principal outstanding under the Revolving Credit Facility.

For the three months ended March 31, 2024 and 2023, the Company made principal payments of approximately \$2.4 million and \$2.4 million and interest payments of \$1.7 million and \$1.7 million, respectively, on the Term Loan Facility.

**Revolving Credit Facility.** The Revolving Credit Facility allows for borrowings of up to \$50 million inclusive of a sublimit for the issuance of letters of credit equal to the unused amount of the Revolving Credit Facility and a sublimit for swingline loans equal to the lesser of \$25 million and the unused amount of the Revolving Credit Facility. At March 31, 2024 and December 31, 2023, the Company had \$10.0 million in borrowings under the Revolving Credit Facility. At March 31, 2024 and 2023, there were no outstanding letters of credit issued under the Revolving Credit Facility. For the three months ended March 31, 2023, the Company made interest payments in aggregate of approximately \$188,670 on the Revolving Credit Facility. For the three months ended March 31, 2024, the Company made interest payments in aggregate of approximately \$204,750 on the Revolving Credit Facility and \$33,674 relating to unused availability commitment fees.

At the Company's option, borrowings under the Credit Facilities bear interest at rates equal to either (1) a rate determined by reference to SOFR, plus an applicable margin and a credit adjustment spread equal to 0.10% or (2) a base rate determined by reference to the highest of (a) the “prime rate” of Regions Bank, (b) the federal funds rate plus 0.50%, and (c) the adjusted term SOFR in effect on such day for an interest period of one month plus 1.00%, plus an applicable margin.

At March 31, 2024, the effective interest rate for the Term Loan Facility and Revolving Credit Facility was 8.171% and 8.176%, respectively. The Company monitors the rates prior to the reset date which allows it to establish if the payment is monthly or quarterly payment based on the most beneficial rate used to calculate the interest payment.

### **Mortgage Loan**

In October 2017, the Company and its subsidiary, Skye Lane Properties LLC, jointly obtained a commercial real estate mortgage loan in the amount of \$12.7 million, bearing interest of 4.95% per annum and maturing on October 30, 2027. Pursuant to the terms of the mortgage loan, on October 30, 2022, the interest rate adjusted to an interest rate equal to the annualized interest rate of the United States 5-year Treasury Notes as reported by Federal Reserve on a weekly average basis plus 3.10%, which resulted in an increase of the rate from 4.95% to 7.42% per annum, paid monthly. For the three months ended March 31, 2024 and 2023, the Company made principal and interest payments of \$182,710 and \$223,212 on the mortgage loan, respectively.

### **FHLB Loan Agreements**

In December 2018, a subsidiary of the Company received a 3.094% fixed interest rate cash loan of \$19.2 million from the Federal Home Loan Bank (“FHLB”) Atlanta. On September 29, 2023, the Company restructured the December 2018 agreement to extend the maturity date to March 28, 2025, with a 5.109% fixed interest rate payable quarterly commencing on December 28, 2023. In connection with the initial loan agreement, the subsidiary became a member of the FHLB. Membership in the FHLB required an investment in FHLB’s common stock which was purchased in December 2018 and valued at \$1.4 million. Additionally, the transaction required the acquired FHLB common stock and certain other investments to be pledged as collateral. As of March 31, 2024, the fair value of the collateralized securities was \$23.6 million and the equity investment in FHLB common stock was \$1.5 million. For the three months ended March 31, 2024, and 2023, the Company made quarterly interest payments as per the terms of the loan agreement of approximately \$248,050 and \$148,500, respectively.

As of March 31, 2024 and at December 31, 2023, the Company also holds other common stock from FHLB Boston for a value of \$177,197, classified as equity securities and reported at fair value on the condensed consolidated financial statements.

In December 2018, our insurance subsidiary became a member of the FHLB-DM. Membership in the FHLB-DM required an investment in FHLB-DM’s common stock which was purchased in December 2018 and valued at \$133,200. In January 2024, the insurance subsidiary of the Company received a 4.23% fixed interest rate cash loan of \$5.5 million from the Federal Home Loan Bank (“FHLB-DM”) Des Moines. Additionally, the transaction required the acquired FHLB-DM common stock and certain other investments to be pledged as collateral. As of March 31, 2024, the fair value of the collateralized securities was \$19.8 million and the equity investment in FHLB common stock was \$295,500.

For the three months ended March 31, 2024, the Company made monthly interest payments as per the terms of the loan agreement of approximately \$58,294.

The following table summarizes the Company’s long-term debt and credit facilities as of March 31, 2024 and December 31, 2023:

|                           | <i>March 31, 2024</i> | <i>December 31, 2023</i> |
|---------------------------|-----------------------|--------------------------|
|                           | <i>(in thousands)</i> |                          |
| Convertible debt          | \$ 885                | \$ 885                   |
| Mortgage loan             | 10,955                | 11,019                   |
| Term loan facility        | 77,250                | 79,625                   |
| Revolving credit facility | 10,000                | 10,000                   |
| FHLB loan agreement       | 24,700                | 19,200                   |
| Total principal amount    | <u>\$ 123,790</u>     | <u>\$ 120,729</u>        |
| Deferred finance costs    | \$ 783                | \$ 997                   |
| Total long-term debt      | <u>\$ 123,007</u>     | <u>\$ 119,732</u>        |

As of the date of this report, the Company was in compliance with the applicable terms of all its covenants and other requirements under the Credit Agreement, Convertible Notes, cash borrowings and other loans. The Company’s ability to secure future debt financing depends, in part, on its ability to remain in such compliance. The covenants in the Credit Agreement may limit the Company’s flexibility in connection with future financing transactions and in the allocation of capital in the future, including the Company’s ability to pay dividends and make stock repurchases, and contribute capital to its insurance subsidiaries that are not parties to the Credit Agreement.

The schedule of principal payments on long-term debt as of March 31, 2024 is as follows:

| <i>Year</i>    | <i>Amount</i>         |
|----------------|-----------------------|
|                | <i>(In thousands)</i> |
| 2024 remaining | \$ 7,416              |
| 2025           | 29,074                |
| 2026           | 71,018                |
| 2027           | 9,897                 |
| 2028           | —                     |
| Thereafter     | 6,385                 |
| <b>Total</b>   | <b>\$ 123,790</b>     |

#### NOTE 15. ACCOUNTS PAYABLE AND OTHER LIABILITIES

Accounts payable and other liabilities consist of the following:

| <i>Description</i>                  | <i>March 31, 2024</i> | <i>December 31, 2023</i> |
|-------------------------------------|-----------------------|--------------------------|
|                                     | <i>(In thousands)</i> |                          |
| Deferred ceding commission          | \$ 31,549             | 33,627                   |
| Accounts payable and other payables | 16,141                | 16,185                   |
| Accrued dividends                   | —                     | 54                       |
| Accrued interest and issuance costs | 256                   | 325                      |
| Other liabilities                   | 213                   | 275                      |
| Premium tax                         | 1,507                 | 1,486                    |
| Commission payables                 | 16,534                | 17,714                   |
| Total other liabilities             | <u>\$ 66,200</u>      | <u>\$ 69,666</u>         |

#### NOTE 16. STATUTORY ACCOUNTING AND REGULATIONS

State laws and regulations, as well as national regulatory agency requirements, govern the operations of all insurers such as the Company's insurance subsidiaries. The various laws and regulations require that insurers maintain minimum amounts of statutory surplus and risk-based capital, restrict insurers' ability to pay dividends, restrict the allowable investment types and investment mixes, and subject the Company's insurers to assessments.

The Company's insurance subsidiaries Heritage Property & Casualty Insurance Company ("Heritage P&C"), Narragansett Bay Insurance Company ("NBIC"), Zephyr Insurance Company ("Zephyr"), and Pawtucket Insurance Company ("PIC") must maintain capital and surplus ratios or balances as determined by the regulatory authority of the states in which they are domiciled. Heritage P&C is required to maintain capital and surplus equal to the greater of \$15.0 million or 10% of its respective liabilities. Zephyr is required to maintain a deposit of \$750,000 in a federally insured financial institution. NBIC is required to maintain capital and surplus of \$3.0 million. The combined statutory surplus for Heritage P&C, Zephyr, and NBIC was \$254.3 million at March 31, 2024 and \$259.6 million at December 31, 2023. State law also requires the Company's insurance subsidiaries to adhere to prescribed premium-to-capital surplus ratios, and risk-based capital requirements with which the Company's insurance subsidiaries are in compliance. At March 31, 2024, the Company's insurance subsidiaries met the financial and regulatory requirements of each of the states in which they conduct business.

#### NOTE 17. COMMITMENTS AND CONTINGENCIES

The Company is involved in claims-related legal actions arising in the ordinary course of business. The Company accrues amounts resulting from claims-related legal actions in unpaid losses and loss adjustment expenses during the period that it determines an unfavorable outcome becomes probable and it can estimate the amounts. Management makes revisions to its estimates based on its analysis of subsequent information that the Company receives regarding various factors, including: (i) per claim information; (ii) company and industry historical loss experience; (iii) judicial decisions and legal developments in the awarding of damages; and (iv) trends in general economic conditions, including the effects of inflation.

#### NOTE 18. RELATED PARTY TRANSACTIONS

From time to time the Company has been party to various related party transactions involving certain of its officers, directors and significant stockholders, including as set forth below. The Company has entered into each of these arrangements without obligation to continue its effect in the future and the associated expense was immaterial to its results of operations or financial position as of March 31, 2024 and 2023.

- In July 2019, the Board of Directors appointed Mark Berset to the Board of Directors of the Company. Mr. Berset is also the Chief Executive Officer of Comegys Insurance Agency, Inc. ("Comegys"), an independent insurance agency that writes policies for the Company. The Company pays commission to Comegys based upon standard industry rates

consistent with those provided to the Company's other insurance agencies. There are no arrangements or understandings between Mr. Berset and any other persons with respect to his appointment as a director. For the three months ended March 31, 2024 and 2023, the Company paid agency commission to Comegys of approximately \$40,808 and \$36,625, respectively.

#### **NOTE 19. EMPLOYEE BENEFIT PLANS**

The Company provides a 401(k) plan for all qualifying employees. The Company provides a matching contribution of 100% on the first 3% of employees' contribution and 50% on the next 2% of the employees' contribution to the plan. The maximum match is 4%. For the three months ended March 31, 2024 and 2023, the contributions made to the plan on behalf of the participating employees were approximately \$453,200 and \$399,200, respectively.

The Company's offers employee's a flex healthcare plan which allows employees the choice of three medical plans with a range of coverage levels and costs. For the three months ended March 31, 2024 and 2023, the Company incurred medical premium costs including healthcare premiums of \$1.2 million and \$1.5 million, respectively.

#### **NOTE 20. EQUITY**

The total amount of authorized capital stock consists of 50,000,000 shares of common stock and 5,000,000 shares of preferred stock. As of March 31, 2024, the Company had 30,636,496 shares of common stock outstanding, 12,231,674 treasury shares of common stock and 1,579,369 unvested restricted common stock reflecting additional paid-in capital of \$361.0 million as of such date.

As more fully disclosed in the Company's audited consolidated financial statements for the year ended December 31, 2023, as of December 31, 2023, there were 30,218,938 shares of common stock outstanding, 12,231,674 treasury shares of common stock and 1,161,811 unvested shares of restricted common stock, representing \$360.3 million of additional paid-in capital.

#### **Common Stock**

Holders of common stock are entitled to one vote for each share held on all matters subject to a vote of stockholders, subject to the rights of holders of any outstanding preferred stock. Accordingly, holders of a majority of the shares of common stock entitled to vote in any election of directors may elect all of the directors standing for election, subject to the rights of holders of any outstanding preferred stock. Holders of common stock will be entitled to receive ratably any dividends that the board of directors may declare out of funds legally available therefor, subject to any preferential dividend rights of outstanding preferred stock. Upon the Company's liquidation, dissolution or winding up, the holders of common stock will be entitled to receive ratably its net assets available after the payment of all debts and other liabilities and subject to the prior rights of holders of any outstanding preferred stock. Holders of common stock have no preemptive, subscription, redemption or conversion rights. There is no redemption or sinking fund provisions applicable to the common stock. All outstanding shares of the Company's capital stock (excluding restricted stock) are fully paid and nonassessable.

#### **Stock Repurchase Program**

On December 15, 2022, the Board of Directors established a new share repurchase program plan to commence upon December 31, 2022, for the purpose of repurchasing up to an aggregate of \$10.0 million of common stock, through the open market or in such other manner as will comply with the terms of applicable federal and state securities laws and regulations, including without limitation, Rule 10b-18 under the Securities Act at any time or from time to time on or prior to December 31, 2023 (the "Prior Share Repurchase Plan"). There were no shares repurchased for the year ended December 31, 2023.

On March 11, 2024, the Board of Directors established a new share repurchase program plan which commenced upon the expiration of the Prior Share Repurchase Plan on December 31, 2023, for the purpose of repurchasing up to an aggregate of \$10.0 million of common stock, through the open market or in such other manner as will comply with the terms of applicable federal and state securities laws and regulations, including without limitation, Rule 10b-18 under the Securities Act at any time or from time to time on or prior to December 31, 2024 (the "New Share Repurchase Plan"). There were no shares repurchased for the quarter ended March 31, 2024.

#### **Dividends**

The declaration and payment of any future dividends will be subject to the discretion of the Board of Directors and will depend on a variety of factors including the Company's financial condition and results of operations.

The Board of Directors elected not to declare any dividends during the three months ended March 31, 2024 or for the 2023 calendar year.

## NOTE 21. STOCK-BASED COMPENSATION

### Restricted Stock

The Company has adopted the Heritage Insurance Holdings, Inc., 2023 Omnibus Incentive Plan (the “2023 Plan”), which became effective on June 7, 2023. The 2023 Plan authorized 2,125,000 shares of common stock for issuance under the Plan for future grants. Upon effectiveness of the 2023 Plan, no new awards may be granted under the prior Omnibus Incentive Plan, which will continue to govern the terms of awards previously made under such plan.

At March 31, 2024, there were 902,559 shares available for grant under the Plan. The Company recognizes compensation expense under ASC 718 for its stock-based payments based on the fair value of the awards.

On February 26, 2024, the Company awarded 163,640 time-based restricted stock and 253,918 performance-based restricted stock, with a fair value at the time of grant of \$7.02 per share under the Company’s 2023 Omnibus Incentive Plan to certain employees. The time-based restricted stock shall vest annually in three equal installments commencing on December 15, 2024. The performance based restricted stock has a three-year performance period beginning on January 1, 2024 and ending on December 31, 2026 and will vest following the end of the performance period but no later than March 30, 2027.

For the performance-based restricted stock, the number of shares that will be earned at the end of the performance period is subject to increase or decrease based on the results of the performance condition.

The Plan authorizes the Company to grant stock options at exercise prices equal to the fair market value of the Company’s stock on the dates the options are granted. The Company has not granted any stock options since 2015 and all unexercised stock options have since been forfeited.

Restricted stock activity for the three months ended March 31, 2024 is as follows:

|  | <i>Number of shares</i> |           | <i>Weighted-Average<br/>Grant-Date Fair<br/>Value per Share</i> |
|--|-------------------------|-----------|---|
| <b>Non-vested, at December 31, 2023</b>      | 1,161,811               | \$        | 4.25  |
| Granted - Performance-based restricted stock | 253,918                 | \$        | 7.02  |
| Granted - Time-based restricted stock        | 163,640                 | \$        | 7.02  |
| Vested                                       | —                       |           | —   |
| Canceled and surrendered                     | —                       |           | —   |
| <b>Non-vested, at March 31, 2024</b>         | <u>1,579,369</u>        | <u>\$</u> | <u>4.98</u>   |

Awards are being amortized to expense over the one to three-year vesting period. The Company recognized \$594,888 and \$394,624 of compensation expense for the three months ended March 31, 2024 and 2023, respectively. For the three months ended March 31, 2024 no shares vested or were cancelled. For the comparable period of 2023, 25,000 shares of restricted stock were vested and released. Of the shares released to employees 4,200 shares were withheld by the Company to cover withholding taxes of \$7,560.

At March 31, 2024, there was approximately \$2.0 million unrecognized expense related to time-based non-vested restricted stock and an additional \$3.7 million for performance-based restricted stock, net of expected forfeitures which is expected to be recognized over the remaining restriction periods as described in the table below. For the comparable period in 2023, there was in aggregate \$1.6 million of unrecognized expense.

Additional information regarding the Company’s outstanding non-vested time-based restricted stock and performance-based restricted stock at March 31, 2023 is as follows:

| Grant date        | Restricted shares unvested | Share Value at Grant Date Per Share | Remaining Restriction Period<br>(Years) |
|-------------------|----------------------------|-------------------------------------|---|
| March 16, 2022    | 37,947                     | 6.72                                | 0.9                                     |
| June 19, 2023     | 77,296                     | 4.14                                | 0.3                                     |
| July 11, 2023     | 1,046,568                  | 4.08                                | 1.6                                     |
| February 26, 2024 | 163,640                    | 7.02                                | 2.8                                     |
| February 26, 2024 | 253,918                    | 7.02                                | 2.8                                     |
|                   | <u>1,579,369</u>           |                                     |   |

**NOTE 22. SUBSEQUENT EVENTS**

The Company performed an evaluation of subsequent events through the date the condensed consolidated financial statements were issued and determined there were no recognized or unrecognized subsequent events that would require an adjustment or additional disclosure in the condensed consolidated financial statements as of March 31, 2024.

## Item 2. Management’s Discussion and Analysis of Financial Condition and Results of Operations

You should read the following discussion in conjunction with our condensed consolidated financial statements and related notes and other information included elsewhere in this Quarterly Report on Form 10-Q and in our Annual Report on Form 10-K for the year ended December 31, 2023 (“2023 Form 10-K”). Unless the context requires otherwise, as used in this Form 10-Q, the terms “we”, “us”, “our”, “the Company”, “our Company”, and similar references refer to Heritage Insurance Holdings, Inc., a Delaware corporation, and its subsidiaries.

### Overview

We are a super-regional property and casualty insurance holding company that primarily provides personal and commercial residential insurance products across our multi-state footprint. We provide personal residential insurance in Alabama, California, Connecticut, Delaware, Florida, Georgia, Hawaii, Maryland, Massachusetts, Mississippi, New Jersey, New York, North Carolina, Rhode Island, South Carolina, and Virginia and commercial residential insurance in Florida, New Jersey, and New York. We provide personal residential insurance in Florida and South Carolina on both an admitted and non-admitted basis and in California on a non-admitted basis. As a vertically integrated insurer, we control or manage substantially all aspects of risk management, underwriting, claims processing and adjusting, actuarial rate making and reserving, customer service, and distribution. Our financial strength ratings are important to us in establishing our competitive position and can impact our ability to write policies.

### Recent Developments

#### Economic and Market Factors

We continue to monitor the effects of general changes in economic and market conditions on our business. As a result of general inflationary pressures, we have experienced, and may continue to experience, increased cost of materials and labor needed for repairs and to otherwise remediate claims throughout all states in which we conduct business. We mitigate the impact of inflation by implementation of rate increases and the use of inflation guard, which ensures appropriate replacement cost values for our business to reflect the inflationary impact on costs to repair properties. Use of inflation guard impacts both premium and TIV. Rising reinsurance costs may be mitigated through exposure management as well as recouping the cost of reinsurance in future rate filings.

#### Supplemental Information

The Supplemental Information table below demonstrates progress on our initiatives by providing policy count, premiums-in-force, and TIV for Florida and all other states as of March 31, 2024 and comparing those metrics to March 31, 2023. One of our strategies had been to reduce personal lines exposure in Florida, given historical abusive claims practices. The actions of the Florida legislature aimed at curtailing assignment of benefits and litigated claims abuse appears to have had a positive impact. While we continue to closely monitor our Florida personal lines exposure, we do not anticipate continuing to reduce the policy count at the same levels as recent years.

| Policies-in-force:          | Q1 2024                   | Q1 2023                   | % Change        |
|-----------------------------|---------------------------|---------------------------|-----------------|
| Florida                     | 147,954                   | 172,425                   | (14.2) %        |
| Other States                | 289,001                   | 336,647                   | (14.2) %        |
| <b>Total</b>                | <b>436,955</b>            | <b>509,072</b>            | <b>(14.2) %</b> |
| <b>Premiums-in-force:</b>   |                           |                           |                 |
| Florida                     | \$ 716,867,957            | \$ 624,931,522            | 14.7 %          |
| Other States                | 670,195,000               | 681,407,015               | (1.6) %         |
| <b>Total</b>                | <b>\$ 1,387,062,957</b>   | <b>\$ 1,306,338,537</b>   | <b>6.2 %</b>    |
| <b>Total Insured Value:</b> |                           |                           |                 |
| Florida                     | \$ 103,796,187,233        | \$ 104,735,498,939        | (0.9) %         |
| Other States                | 284,663,195,759           | 302,701,975,889           | (6.0) %         |
| <b>Total</b>                | <b>\$ 388,459,382,992</b> | <b>\$ 407,437,474,828</b> | <b>(4.7) %</b>  |

Florida policies-in-force declined from the prior year quarter by 14.2% while premiums-in-force increased 14.7%, and TIV was down by 0.9%. The increase in Florida premiums-in-force was driven by organic growth of our commercial residential business which generates higher average premium, rate increases across the book of business and use of inflation guard, partly offset by a premium reduction associated with fewer Florida personal lines policies. The Florida TIV declined modestly as the reduction in personal lines policies was offset by the strategic growth of our commercial residential portfolio, as well as use of inflation guard across the book of business. Compared to the quarter ended March 31, 2023, the policy count for markets outside of Florida decreased 14.2% due to underwriting actions and intentional exposure management, resulting in a TIV decrease of 6.0% while premiums-in-force decreased only 1.6% due to rating actions.

## Strategic Profitability Initiatives

The following provides an update to our strategic initiatives that are expected to enable us to achieve consistent long-term quarterly earnings and drive shareholder value.

- **Generate underwriting profit through rate adequacy and more selective underwriting.**
  - o Significant rating actions across the book of business have had a favorable impact, resulting in an increase in average premium per policy.
  - o Gross premiums earned increased 7.7% over the prior year quarter, driven by rate actions taken in 2022 and 2023 across the book of business, as well as growth in commercial residential business, which helps drive the higher average premium.
  - o Premiums-in-force of \$1.4 billion are up 6.2% from the prior year quarter, driven primarily by growth in commercial residential business and rate increases throughout the book of business.
  - o Continued focus on timely rate actions, maintaining underwriting criteria, and managing new business written in over-concentrated markets or products.
- **Allocate capital to products and geographies that maximize long-term returns.**
  - o We selectively increased the commercial residential premium in force by 44.4% compared to the first quarter of 2023, while the TIV only increased by 11.8%. The commercial residential business, which tends to have a significantly lower attritional loss ratio, generates materially higher premiums. Commercial residential business accounts for 19.9% of the in-force premium, compared to 14.7% in the prior year period.
  - o As part of our exposure management strategy, we continue to grow our policy count in products and geographies which are profitable and reduce our policy count in unprofitable and over concentrated areas
  - o This disciplined underwriting approach resulted in a policy count reduction of just over 72,000 or 14.2% from first quarter 2023, while premium in force increased by \$80.7 million or 6.2%.
- **Maintain a balanced and diversified portfolio.**
  - o Selective diversification of the portfolio by product and state, which can change based on market conditions, serves to reduce performance volatility.
  - o No state represents over 26.7% of the Company's TIV.
- **Provide coverage suitable to the market and return targets.**
  - o Continuing to offer Excess & Surplus lines ("E&S") policies in California, Florida, and South Carolina. This product allows greater flexibility in product terms as well as speed to market. In-force premium for E&S business increased 182.5% quarter over quarter.
  - o Continuing to evaluate other states for E&S and other products.

## Trends

### *Inflation, Underwriting and Pricing*

We continue to address rising reinsurance and loss costs in the property insurance sector through continued implementation of increased rates and inflation guard factors resulting in an increase in the average premium per policy of 23.7% for the quarter ended March 31, 2024 as compared to the prior year quarter. The higher average premium is driven by rate changes, inclusion of inflation in premiums as described below, and by the mix of business written. We experienced intentional growth of our commercial residential business during 2023 and in the first quarter of 2024. This line of business generates significantly higher average premium per policy. New rates, which are subject to approval by our regulators, become effective when a policy is written or renewed, and the premium is earned pro rata over the policy period of one year. As a result of this timing, it can take up to twenty-four months for the complete impact of a rate change to be fully earned in our financial statements. For that reason, we account for inflation in our rate indications and filings with our regulators.

We invest in data analytics, using software and experienced personnel, to continuously evaluate our underwriting criteria and manage exposure to catastrophe and other losses. Our retention has remained steadily in the range of 90% despite the rate increases we have implemented, in large part due to a challenging property insurance market in many of the regions in which we operate. While we

believe our rates are generally competitive with private market insurers operating in our space, we are focused on managing exposure and achieving rate adequacy throughout our book of business.

We continue to experience rising inflation in the form of increased labor and material costs, which drive up claim costs throughout all states in which we conduct business. Our Florida personal lines market is also seeing claim costs impacted by litigated claims, which substantially increases loss costs thereby driving up rates for the insurance buying public. Our response to this phenomenon is a combination of raising rates and reducing exposure. Claims abuse has extended throughout much of Florida, generated from assignment of benefits, excessive roof claims, and unwarranted litigated claims which far exceeds levels experienced in other states. Correspondingly, our exposure reduction plan expanded to personal lines business throughout the state of Florida. Recent legislative changes have been made in Florida in each of the last three years, which we believe is making some progress toward reducing losses from abusive claim reporting practices. The special legislative session of December 2022 included a number of additional provisions aimed at driving down claims abuses and stabilizing the Florida property insurance market. The legislation appears to be having the intended impact but continues to be evaluated by management and exposure in Florida continues to be closely monitored.

Our industry experienced significantly higher reinsurance costs and more constrained availability for catastrophe excess of loss reinsurance in recent years. For the 2024 hurricane season, the supply of catastrophe excess of loss reinsurance for the Company was ample and pricing began to moderate. We are managing exposure by writing new business only in geographies for which rates are adequate, non-renewing unprofitable business in compliance with regulatory requirements, and maintaining our narrow underwriting requirements. We have improved the geographic distribution of our business, which is becoming more rate adequate.

## Overview of 2024 Financial Results

In the following section, we discuss our financial condition and results of operations for the three months ended March 31, 2024 compared to the three months ended March 31, 2023.

The discussion of our financial condition and results of operations that follows provides information that will assist the reader in understanding our consolidated financial statements, the changes in certain key items in those financial statements from quarter to quarter, including certain key performance indicators such as net combined ratio, ceded premium ratio, net expense ratio and net loss ratio, and the primary factors that accounted for those changes, as well as how certain accounting principles, policies and estimates affect our consolidated financial statements. This discussion should be read in conjunction with our consolidated financial statements and the related notes included under Item 1 of this Quarterly Report on Form 10-Q.

- First quarter 2024 net income was \$14.2 million or \$0.47 per diluted share, compared to net income of \$14.0 million or \$0.55 per diluted share in the prior year quarter, primarily driven by an increase in net premiums earned, and higher net investment income, which is partly offset by higher operating expenses. Additionally, the decrease in earnings per share was influenced by a higher weighted average number of shares outstanding than the prior year quarter due to equity issuance and stock grants, net of forfeitures. The improvement in net income is attributable to the positive impact of rate actions, underwriting actions, and exposure management taken during 2023 and 2022, which favorably impacted results during first quarter 2024. These actions resulted in growth of 8.1% in net premiums earned; however we experienced a 4.7% increase in net losses and LAE, as described below. A 53.2% increase in net investment income resulted from taking advantage of higher short-term interest rates. Policy acquisition costs increased 16.4%, which is attributable to costs that vary with gross premiums written as well as a reduction in ceding commission income on the net quota share reinsurance contract. General and administrative costs increased 3.0% driven primarily by costs associated with software, including a new claims system as described below.
- Gross premiums written of \$356.7 million were up 14.9% from \$310.3 million in the prior year quarter, reflecting a strategic and substantial organic increase in Florida commercial residential lines business and a higher average premium per policy throughout the book of business from rating actions and use of inflation guard, which ensures appropriate property values, mostly offset by targeted exposure management.
- Gross premiums earned was \$341.4 million, up 7.7% from \$317.0 million in the prior year quarter, reflecting higher gross premiums written over the last twelve months as described above.
- Net premiums earned was \$179.4 million, up 8.1% from \$166.0 million in the prior year quarter, reflecting higher gross premium earned outpacing the increase in ceded premiums for the current year quarter.
- Losses and loss adjustment expenses ("LAE") incurred was \$102.0 million, up 4.7% from \$97.5 million in the prior year quarter. The increase primarily stems from higher weather losses and adverse loss development, partly offset by lower attritional losses. Net weather losses for the current accident quarter were \$18.4 million, an increase from \$12.8 million in the prior year quarter. Catastrophe losses were \$15.9 million compared to \$5.0 million in the prior year quarter. Other weather losses totaled \$2.5 million, a reduction from the prior year quarter amount of \$7.8 million. Additionally, the net

loss ratio experienced an impact from net unfavorable loss development of \$6.7 million during the first quarter of 2024, compared to net favorable development of \$1.5 million in the first quarter of 2023.

- Ceded premium ratio was 47.4%, down 0.2 points from 47.6% in the prior year quarter driven by growth in gross premiums earned which offset higher catastrophe excess of loss reinsurance costs.
- Net loss and LAE ratio was 56.9%, 1.8 points lower than the prior year quarter of 58.7%, driven by growth in net earned premium outpacing the increase in net losses and LAE incurred as described above.
- Net expense ratio was 37.1%, a 1.3 point increase from the prior year quarter amount of 35.8%, primarily due to a reduction in ceding commission income which drove up policy acquisition costs.
- Net combined ratio was 94.0% improved 0.5 points from 94.5% in the prior year quarter, driven by a lower net loss ratio which was partly offset by a higher net expense ratio as described above.
- The effective tax rate was 28.4% compared to 18.6% in the prior year quarter. The effective tax rate for the prior year quarter includes the benefit from a downward adjustment of \$1.7 million to the valuation allowance related to Osprey Re which lowered the effective tax rate for that period. There was no benefit nor detriment associated with a valuation allowance in the current year quarter. The valuation allowance relates to certain tax elections made by Osprey Re, the Company's captive reinsurer domiciled in Bermuda. The effective tax rate can fluctuate throughout the year as estimates used in the quarterly tax provision are updated with additional information.

## Results of Operations

### Comparison of the Three Months Ended March 31, 2024 and 2023

#### Revenue

| (Unaudited)                       | For the Three Months Ended March 31, |                   |                  |             |
|-----------------------------------|--------------------------------------|-------------------|------------------|-------------|
|                                   | 2024                                 | 2023              | \$ Change        | % Change    |
|                                   | (in thousands)                       |                   |                  |             |
| <b>REVENUE:</b>                   |                                      |                   |                  |             |
| Gross premiums written            | \$ 356,684                           | \$ 310,309        | \$ 46,375        | 14.9%       |
| Change in gross unearned premiums | (15,295)                             | 6,713             | (22,008)         | (327.8)%    |
| Gross premiums earned             | 341,389                              | 317,022           | 24,367           | 7.7%        |
| Ceded premiums                    | (161,963)                            | (150,993)         | (10,970)         | 7.3%        |
| Net premiums earned               | 179,426                              | 166,029           | 13,397           | 8.1%        |
| Net investment income             | 8,551                                | 5,582             | 2,969            | 53.2%       |
| Net realized gains                | (1)                                  | 1,898             | (1,899)          | (100.0)%    |
| Other revenue                     | 3,326                                | 3,412             | (86)             | (2.5)%      |
| <b>Total revenue</b>              | <b>\$ 191,302</b>                    | <b>\$ 176,921</b> | <b>\$ 14,381</b> | <b>8.1%</b> |

#### Total revenue

Total revenue was \$191.3 million, up 8.1% compared to \$176.9 million in the prior year quarter. The increase primarily stems from higher net premiums earned and net investment income as described below.

#### Gross premiums written

Gross premiums written were \$356.7 million, up 14.9% from \$310.3 million in the prior year quarter, reflecting a strategic and substantial increase in Florida commercial residential lines business and a higher average premium per policy throughout all lines of business, partly offset by intentional targeted exposure management described above.

Premiums-in-force were \$1.4 billion as of first quarter 2024, an increase of 6.2% compared to \$1.3 billion as of first quarter 2023 due to continued proactive underwriting and rate actions as well as growth in commercial lines business, despite an intentional reduction of approximately 71,000 personal lines policies. Concurrently, TIV decreased by 4.7%.

#### Gross premiums earned

Gross premiums earned of \$341.4 million were up 7.7% from \$317.0 million in the prior year quarter, reflecting higher gross premiums written over the last twelve months driven by a higher average premium per policy throughout most of the book of business, use of inflation guard, and organic growth of our commercial residential business.

#### Ceded premiums

Ceded premiums were \$162.0 million in first quarter 2024, up 7.3% from \$151.0 million in the prior year quarter. The increase is attributable to an increase in the cost of our catastrophe excess of loss reinsurance program, which incepts June 1 each year, driven

by an increase in TIV and higher reinsurance costs partly offset by a lower cost for our net quota share reinsurance associated with cession and associated premium volume changes.

#### Net premiums earned

Net premiums earned were \$179.4 million in first quarter 2024, up 8.1% from \$166.0 million in the prior year quarter. The increase primarily stems from growth in gross premiums earned outpacing the increase in ceded premiums, as described above.

#### Net investment income

Net investment income was \$8.6 million in first quarter 2024, compared to \$5.6 million in the prior year quarter. The increase is primarily due to higher balances and higher yields from actions taken to align investments with the yield curve.

| (Unaudited)                         | For the Three Months Ended March 31, |                |               |             |
|-------------------------------------|--------------------------------------|----------------|---------------|-------------|
|                                     | 2024                                 | 2023           | \$ Change     | % Change    |
| <b>OPERATING EXPENSES:</b>          | <i>(in thousands)</i>                |                |               |             |
| Losses and loss adjustment expenses | 102,035                              | 97,452         | 4,583         | 4.7%        |
| Policy acquisition costs            | 46,929                               | 40,324         | 6,605         | 16.4%       |
| General and administrative expenses | 19,634                               | 19,054         | 580           | 3.0%        |
| <b>Total operating expenses</b>     | <b>168,598</b>                       | <b>156,830</b> | <b>11,768</b> | <b>7.5%</b> |

#### Total operating expenses

Total operating expenses were \$168.6 million in first quarter 2024, up 7.5% from \$156.8 million in the prior year quarter. As described below, we experienced higher losses and LAE primarily related to weather, higher policy acquisition costs mostly driven by business volume, and higher general and administrative expenses related to software and systems related costs.

#### Losses and loss adjustment expenses (LAE)

Losses and loss adjustment expenses incurred were \$102.0 million in first quarter 2024, up 4.7% from \$97.5 million in the prior year quarter. The increase primarily stems from higher weather losses and adverse loss development, partly offset by lower attritional losses. Net weather losses for the current accident quarter were \$18.4 million, an increase from \$12.8 million in the prior year quarter. Catastrophe losses were \$15.9 million compared to \$5.0 million in the prior year quarter. Other weather losses totaled \$2.5 million, a reduction from the prior year quarter amount of \$7.8 million. Additionally, the net loss ratio experienced an impact from net unfavorable loss development of \$6.7 million during the first quarter of 2024, compared to net favorable development of \$1.5 million in the prior year quarter.

#### Policy acquisition costs

Policy acquisition costs were \$46.9 million in first quarter 2024, up 16.4% from \$40.3 million in the prior year quarter. The increase is primarily attributable to growth in gross premiums written and lower ceding commission earned on the net quota share reinsurance contract, the income of which offsets, or reduces, other policy acquisition costs. The reduction in ceding commission income is due to less written premium associated with the net quota share reinsurance program coupled with lower ceding commission associated with contracts in runoff in the prior year period which earned ceding commission.

#### General and administrative expenses

General and administrative expenses were \$19.6 million in first quarter 2024, up 3.0% from \$19.1 million in the prior year quarter. The increase was driven largely by higher general and administrative costs related to software and associated costs with the implementation of a new claims system aimed at driving future efficiencies, which was partly offset by the reversal of an over accrual from the prior year end. The Company's implementation of enhanced and updated claims, policy, and billing systems is expected to achieve efficiencies and improve the timeliness and quality of data analytics used to drive underwriting income.

| (Unaudited)                | For the Three Months Ended March 31,            |                  |               |             |
|----------------------------|---|------------------|---------------|-------------|
|                            | 2024  | 2023             | \$ Change     | % Change    |
|                            | <i>(in thousands, except per share amounts)</i> |                  |               |             |
| <b>Operating income</b>    | 22,704  | 20,091           | 2,613         | 13.0%       |
| Interest expense, net      | 2,830   | 2,881            | (51)          | (1.8)%      |
| Income before income taxes | 19,874  | 17,210           | 2,664         | 15.4%       |
| Provision for income taxes | 5,649   | 3,202            | 2,447         | 76.4%       |
| <b>Net income</b>          | <b>\$ 14,225</b>                                | <b>\$ 14,008</b> | <b>\$ 217</b> | <b>1.5%</b> |
| Basic earnings per share   | \$ 0.47   | \$ 0.55          | \$ (0.08)     | (14.6)%     |
| Diluted earnings per share | \$ 0.47   | \$ 0.55          | \$ (0.08)     | (14.5)%     |

### Net income

First quarter 2024 net income was \$14.2 million or \$0.47 per diluted share, compared to net income of \$14.0 million or \$0.55 per diluted share in the prior year quarter, primarily driven by an increase in net premiums earned, and higher net investment income, which is partly offset by higher operating expenses. Additionally, the decrease in earnings per share was influenced by a higher weighted average number of shares outstanding than the prior year quarter due to equity issuance and stock grants, net of forfeitures. The improvement in net income is attributable to the positive impact of rate actions, underwriting actions, and exposure management taken during 2023 and 2022, which favorably impacted results during first quarter 2024. These actions resulted in growth of 8.1% in net premiums earned; however we experienced a 4.7% increase in net losses and LAE, as described below. A 53.2% increase in net investment income resulted from taking advantage of higher short-term interest rates. Policy acquisition costs increased 16.4%, which is attributable to costs that vary with gross premiums written as well as a reduction in ceding commission income on the net quota share reinsurance contract. General and administrative costs increased 3.0% driven primarily by costs associated with software, including a new claims system as described below.

### Interest expense, net

Interest expense, net was \$2.9 million in the first quarter of 2024, flat from the prior year quarter.

### Provision for income taxes

The provision for income taxes was \$5.6 million in first quarter 2024 compared to \$3.2 million in the prior year quarter. The reduction is driven primarily by a change in the effective tax rate. The effective tax rate was 28.4% compared to 18.6% in the prior year quarter. The effective tax rate for the prior year quarter includes the benefit from a downward adjustment of \$1.7 million to the valuation allowance related to Osprey Re, which lowered the effective tax rate for that period. There was no benefit nor detriment associated with a valuation allowance in the current year quarter. The valuation allowance relates to certain tax elections made by Osprey Re, the Company's captive reinsurer domiciled in Bermuda. We calculate the provision for income taxes during interim reporting periods by applying an estimate of the effective tax rate for the full year. Additionally, the effective tax rate can fluctuate throughout the year as estimates used in the quarterly tax provision are updated with additional information.

### Ratios

| (Unaudited)            | For the Three Months Ended March 31, |       |
|------------------------|--------------------------------------|-------|
|                        | 2024                                 | 2023  |
| Ceded premium ratio    | 47.4%                                | 47.6% |
| Net loss and LAE ratio | 56.9%                                | 58.7% |
| Net expense ratio      | 37.1%                                | 35.8% |
| Net combined ratio     | 94.0%                                | 94.5% |

### Net combined ratio

The net combined ratio was 94.0% in first quarter 2024, down 0.5 points from 94.5% in the prior year quarter. The decrease primarily stems from lower net loss and LAE and net expense ratios as described above.

### Ceded premium ratio

The ceded premium ratio was 47.4% in first quarter 2024, down 0.2 points from 47.6% in the prior year quarter driven by growth in gross premiums earned which offset higher catastrophe excess of loss reinsurance costs.

### Net loss and LAE ratio

The net loss and LAE ratio was 56.9% in first quarter 2024, down 1.8 points from 58.7% in the prior year quarter, reflecting higher net premiums earned which outpaced the increase in net losses and LAE as described above.

### Net expense ratio

The net expense ratio was 37.1%, a 1.3 point increase from the prior year quarter amount of 35.8%, primarily due to a reduction in ceding commission income, as described above, which drove up policy acquisition costs.

## Financial Condition – March 31, 2024 compared to December 31, 2023

### Cash and Cash Equivalents

At March 31, 2024, cash and cash equivalents decreased by \$77.5 million to \$386.1 million from \$463.6 million at December 31, 2023. The decrease was a result of replacing shorter term investments with longer duration fixed income securities to lock in interest rates.

### Fixed Maturity Securities

At March 31, 2024, fixed income securities increased by \$83.5 million to \$652.9 million from \$569.4 million at December 31, 2023. As discussed above, the increase was a result of investing in longer duration fixed income securities to lock in interest rates.

### Reinsurance Recoverable on Paid and Unpaid Claims

At March 31, 2024, reinsurance recoverable on paid and unpaid claims increased by \$83.3 million to \$565.7 million from \$482.4 million at December 31, 2023. The increase is primarily due to increasing our ultimate losses related to Hurricane Ian claims during the quarter which generated additional reinsurance recoverable on unpaid claims.

### Unpaid Losses and Loss Adjustment Expenses

At March 31, 2024, unpaid losses and loss adjustment expenses decreased by \$2.3 million to \$843.7 million from \$846.0 million at December 31, 2023. The decrease is primarily due to payment of Hurricane Irma and Ian claims during first quarter 2024 which was partly offset by higher weather losses incurred during the first quarter.

### Unearned Premiums

At March 31, 2024, unearned premiums increased by \$15.3 million to \$691.2 million from \$675.9 million at December 31, 2023, driven by higher gross premiums written during first quarter 2024 than during fourth quarter 2023.

### Total Shareholders' Equity

At March 31, 2024, total shareholders' equity increased by \$14.7 million to \$234.9 million from \$220.3 million at December 31, 2023. The increase is primarily due to net income for the quarter ended March 31, 2024.

## **Liquidity and Capital Resources**

Our principal sources of liquidity include cash flows generated from operations, existing cash and cash equivalents, our marketable securities balances and borrowings available under our Credit Facilities. As of March 31, 2024, we had \$386.1 million of cash and cash equivalents and \$652.9 million in investments, compared to \$463.6 million and \$569.4 million, respectively, as of December 31, 2023. As described above, the decrease in cash and cash equivalents was primarily due to strategic investment of funds into longer duration fixed income securities to lock in current interest rates.

We generally hold substantial cash balances to meet seasonal liquidity needs including amounts to pay quarterly reinsurance installments as well as meet the collateral requirements of Osprey Re, our captive reinsurance company, which is required to maintain a collateral trust account equal to the risk that it assumes from our insurance company affiliates.

We believe that our sources of liquidity are adequate to meet our cash requirements for at least the next twelve months.

We may increase capital expenditures consistent with our investment plans and anticipated business strategies. Cash and cash equivalents may not be sufficient to fund such expenditures. As such, in addition to the use of our existing Credit Facilities, we may need to utilize additional debt to secure funds for such purposes.

## **Cash Flows**

|  | <i>For the Three Months Ended March 31,</i> |             |               |
|--|---|-------------|---------------|
|  | <i>2024</i>                                 | <i>2023</i> | <i>Change</i> |
|  | <i>(in thousands)</i>                       |             |               |
| Net cash (used in) provided by:                      |   |             |               |
| Operating activities                                 | \$ 4,308                                    | \$ 14,946   | \$ (10,639)   |
| Investing activities                                 | (83,295)                                    | 36,525      | (119,821)     |
| Financing activities                                 | 3,113                                       | (2,379)     | 5,492         |
| Net (decrease) increase in cash and cash equivalents | \$ (75,875)                                 | \$ 49,092   | \$ (124,967)  |

## **Operating Activities**

Net cash provided by operating activities was \$4.3 million for the three months ended March 31, 2024 compared to net cash provided by operating activities of \$14.9 million for the comparable period in 2023. The increase in cash from operating activities

relates primarily to timing of cash flows associated with claim and reinsurance payments as well as reinsurance reimbursements during the first three months of 2024 compared to the first three months of 2023.

### **Investing Activities**

Net cash used in investing activities for the three months ended March 31, 2024 was \$83.3 million as compared to net cash provided by investing activities of \$36.5 million for the comparable period in 2023. The change in cash provided by investing activities relates primarily to the timing of investment maturities and use of proceeds and existing cash to invest in longer duration fixed income securities during the first quarter of 2024 to lock in current interest rates.

### **Financing Activities**

Net cash provided by financing activities for the three months ended March 31, 2024 was \$3.1 million, as compared to cash used in financing activities of \$2.4 million for the comparable period in 2023. The change in net cash from financing activities relates primarily to the proceeds from a January 2024 loan in the amount of \$5.5 million to an insurance company subsidiary from the FHLB-DM.

### **Credit Facilities**

The Company is party to a Credit Agreement by and among the Company, as borrower, certain subsidiaries of the Company from time to time party thereto as guarantors, the lenders from time to time party thereto (the "Lenders"), Regions Bank, as Administrative Agent and Collateral Agent, BMO Harris Bank N.A., as Syndication Agent, Hancock Whitney Bank and Canadian Imperial Bank of Commerce, as Co-Documentation Agents, and Regions Capital Markets and BMO Capital Markets Corp., as Joint Lead Arrangers and Joint Bookrunners (as amended from time to time, the "Credit Agreement").

The Credit Agreement, as amended, provides for (1) a five-year senior secured term loan facility in an aggregate principal amount of \$100 million (the "Term Loan Facility") and (2) a five-year senior secured revolving credit facility in an aggregate principal amount of \$50 million (inclusive of a sublimit for the issuance of letters of credit equal to the unused amount of the revolving credit facility and a sublimit for swingline loans equal to the lesser of \$25 million and the unused amount of the revolving credit facility) (the "Revolving Credit Facility" and together with the Term Loan Facility, the "Credit Facilities").

**Term Loan Facility.** The principal amount of the Term Loan Facility amortizes in quarterly installments, which began with the close of the fiscal quarter ending March 31, 2019, in an amount equal to \$1.9 million per quarter, payable quarterly, decreasing to \$875,000 per quarter commencing with the quarter ending December 31, 2021, and increasing to \$2.4 million per quarter commencing with the quarter ending December 31, 2022, with the remaining balance payable at maturity. The Term Loan Facility matures on July 28, 2026. As of March 31, 2024 and December 31, 2023, there was \$77.3 million and \$79.6 million, respectively, in aggregate principal outstanding under the Term Loan Facility.

**Revolving Credit Facility.** The Revolving Credit Facility allows for borrowings of up to \$50 million inclusive of a sublimit for the issuance of letters of credit equal to the unused amount of the Revolving Credit Facility and a sublimit for swingline loans equal to the lesser of \$25 million and the unused amount of the Revolving Credit Facility. At March 31, 2024 and December 31, 2023, the outstanding balance under the Revolving Credit facility was \$10.0 million. At March 31, 2024, the Company had no outstanding letter of credits issued from the Revolving Credit Facility.

At our option, borrowings under the Credit Facilities bear interest at rates equal to either (1) a rate determined by reference to SOFR, plus an applicable margin (described below) and a credit adjustment spread equal to 0.10% or (2) a base rate determined by reference to the highest of (a) the "prime rate" of Regions Bank, (b) the federal funds rate plus 0.50%, and (c) the adjusted term SOFR in effect on such day for an interest period of one month plus 1.00%, plus an applicable margin (described below).

The applicable margin for loans under the Credit Facilities varies from 2.75% per annum to 3.25% per annum (for SOFR loans) and 1.75% to 2.25% per annum (for base rate loans) based on our consolidated leverage ratio ranging from 1.25-to-1 to greater than 2.25-to-1. Interest payments with respect to the Credit Facilities are required either on a quarterly basis (for base rate loans) or at the end of each interest period (for SOFR loans) or, if the duration of the applicable interest period exceeds three months, then every three months. As of March 31, 2024, the borrowings under the Term Loan Facility and Revolving Credit Facility accruing interest at a rate of 8.171% and 8.176% per annum, respectively.

In addition to paying interest on outstanding borrowings under the Revolving Credit Facility, we are required to pay a quarterly commitment fee based on the unused portion of the Revolving Credit Facility, which is determined by our consolidated leverage ratio.

We may prepay the loans under the Credit Facilities, in whole or in part, at any time without premium or penalty, subject to certain conditions including minimum amounts and reimbursement of certain costs in the case of prepayments of SOFR loans. In addition, we are required to prepay the loan under the Term Loan Facility with the proceeds from certain financing transactions, involuntary dispositions or asset sales (subject, in the case of asset sales, to reinvestment rights).

All obligations under the Credit Facilities are or will be guaranteed by each existing and future direct and indirect wholly owned domestic subsidiary of the Company, other than all of the Company's current and future regulated insurance subsidiaries (collectively, the "Guarantors").

The Company and the Guarantors are party to a Pledge and Security Agreement, (as amended from time to time the "Security Agreement"), in favor of Regions Bank, as collateral agent. Pursuant to the Security Agreement, amounts borrowed under the Credit Facilities are secured on a first priority basis by a perfected security interest in substantially all of the present and future assets of the Company and each Guarantor (subject to certain exceptions), including all of the capital stock of the Company's domestic subsidiaries, other than its regulated insurance subsidiaries.

The Credit Agreement contains, among other things, covenants, representations and warranties and events of default customary for facilities of this type. The Company is required to maintain, as of each fiscal quarter (1) a maximum consolidated leverage ratio of 2.50 to 1.00, stepping down to 2.25 to 1.00 as of the second quarter of 2024 and 2.00 to 1.00 as of the second quarter of 2025, (2) a minimum consolidated fixed charge coverage ratio of 1.20 to 1.00 and (3) a minimum consolidated net worth for the Company and its subsidiaries, which is required to be not less than \$100 million plus 50% of positive quarterly net income (including its subsidiaries and regulated subsidiaries) plus the net cash proceeds of any equity transactions. Events of default include, among other events, (i) nonpayment of principal, interest, fees or other amounts; (ii) failure to perform or observe certain covenants set forth in the Credit Agreement; (iii) breach of any representation or warranty; (iv) cross-default to other indebtedness; (v) bankruptcy and insolvency defaults; (vi) monetary judgment defaults and material nonmonetary judgment defaults; (vii) customary ERISA defaults; (viii) a change of control of the Company; and (ix) failure to maintain specified catastrophe retentions in each of the Company's regulated insurance subsidiaries.

### **Convertible Notes**

On August 10, 2017 and September 6, 2017, the Company and Heritage MGA, LLC (the "Notes Guarantor") entered into a purchase agreement (the "Purchase Agreement") with Citigroup Global Markets Inc., as the initial purchaser (the "Initial Purchaser"), pursuant to which the Company agreed to issue and sell, and the Initial Purchaser agreed to purchase, \$136.8 million aggregate principal amount of the Company's 5.875% Convertible Senior Notes due 2037 (the "Convertible Notes") in a private placement transaction pursuant to Rule 144A under the Securities Act, as amended (the "Securities Act"). The Purchase Agreement contained customary representations, warranties and agreements of the Company and the Notes Guarantor and customary conditions to closing, indemnification rights and obligations of the parties and termination provisions. The net proceeds from the offering of the Convertible Notes, after deducting discounts and commissions and estimated offering expenses payable by the Company, were approximately \$120.5 million. The offering of the Convertible Notes was completed on August 16, 2017.

The Company issued the Convertible Notes under an Indenture (the "Convertible Note Indenture"), dated August 16, 2017, by and among the Company, as issuer, the Notes Guarantor, as guarantor, and Wilmington Trust, National Association, as trustee (the "Trustee").

The Convertible Notes bear interest at a rate of 5.875% per year. Interest is payable semi-annually in arrears, on February 1 and August 1 of each year. The Convertible Notes are senior unsecured obligations of the Company that rank senior in right of payment to the Company's future indebtedness that is expressly subordinated in right of payment to the Convertible Notes; equal in right of payment to the Company's unsecured indebtedness that is not so subordinated; effectively junior to any of the Company's secured indebtedness to the extent of the value of the assets securing such indebtedness; and structurally junior to all indebtedness or other liabilities incurred by the Company's subsidiaries other than the Notes Guarantor, which fully and unconditionally guarantee the Convertible Notes on a senior unsecured basis.

The Convertible Notes mature on August 1, 2037, unless earlier repurchased, redeemed or converted.

Holder may convert their Convertible Notes at any time prior to the close of business on the business day immediately preceding February 1, 2037, other than during the period from, and including, February 1, 2022 to the close of business on the second business day immediately preceding August 5, 2022, only under the following circumstances: (1) during any calendar quarter commencing after the calendar quarter ending on September 30, 2017, if the closing sale price of the Company's common stock, for at least 20 trading days (whether or not consecutive) in the period of 30 consecutive trading days ending on the last trading day of the calendar quarter immediately preceding the calendar quarter in which the conversion occurs, is more than 130% of the conversion price of the Convertible Notes in effect on each applicable trading day; (2) during the ten consecutive business-day period following any five consecutive trading-day period in which the trading price for the Convertible Notes for each such trading day was less than 98% of the closing sale price of the Company's common stock on such date multiplied by the then-current conversion rate; (3) if the Company calls any or all of the Convertible Notes for redemption, at any time prior to the close of business on the second business day immediately preceding the redemption date; or (4) upon the occurrence of specified corporate events.

During the period from and including February 1, 2022 to the close of business on the second business day immediately preceding August 5, 2022, and on or after February 1, 2037 until the close of business on the second business day immediately

preceding August 1, 2037, holders may surrender their Convertible Notes for conversion at any time, regardless of the foregoing circumstances.

Upon the occurrence of a fundamental change (as defined in the Convertible Note Indenture) (but not, at the Company's election, a public acquirer change of control (as defined in the Convertible Note Indenture)), holders of the Convertible Notes may require the Company to repurchase for cash all or a portion of their Convertible Notes at a fundamental change repurchase price equal to 100% of the principal amount of the Convertible Notes to be repurchased, plus accrued and unpaid interest to, but excluding, the fundamental change repurchase date.

At any time prior to February 1, 2037, the Company may redeem for cash all or any portion of the Convertible Notes, at the Company's option, at a redemption price equal to 100% of the principal amount of the Convertible Notes to be redeemed, plus accrued and unpaid interest to, but excluding, the redemption date. No sinking fund is provided for the Convertible Notes, which means that the Company is not required to redeem or retire the Convertible Notes periodically. Holders of the Convertible Notes are able to cause the Company to repurchase their Convertible Notes for cash on any of August 1, 2022, August 1, 2027 and August 1, 2032, in each case at 100% of their principal amount, plus accrued and unpaid interest to, but excluding, the relevant repurchase date.

The Convertible Note Indenture contains customary terms and covenants and events of default. If an Event of Default (as defined in the Convertible Note Indenture) occurs and is continuing, the Trustee by notice to the Company, or the holders of at least 25% in aggregate principal amount of the Convertible Notes then outstanding by notice to the Company and the Trustee, may declare 100% of the principal of, and accrued and unpaid interest, if any, on, all the Convertible Notes to be immediately due and payable. In the case of certain events of bankruptcy, insolvency or reorganization (as set forth in the Convertible Note Indenture) with respect to the Company, 100% of the principal of, and accrued and unpaid interest, if any, on, the Convertible Notes automatically become immediately due and payable.

As of March 31, 2024 and December 31, 2023, there was \$885,000 principal amount of outstanding Convertible Notes, net of \$21.1 million of Convertible Notes held by an insurance company subsidiary.

#### ***FHLB Loan Agreements***

In December 2018, a subsidiary of the Company received a 3.094% fixed interest rate cash loan of \$19.2 million from the Federal Home Loan Bank ("FHLB") Atlanta. On September 29, 2023, the Company restructured the December 2018 agreement to extend the maturity date to March 28, 2025, with a 5.109% fixed interest rate payable quarterly commencing on December 28, 2023. The subsidiary continues to be a member in the FHLB. Membership in the FHLB required an investment in FHLB's common stock which was purchased in December 2018 and valued at \$1.4 million. As of March 31, 2024, the common stock was valued at \$1.5 million. The subsidiary is permitted to withdraw any portion of the pledged collateral over the minimum collateral requirement at any time, other than in the event of a default by the subsidiary. The proceeds from the loan were used to prepay the Company's Senior Secured Notes due 2023 in 2018.

In December 2018, our insurance subsidiary became a member of the FHLB-DM. Membership in the FHLB-DM required an investment in FHLB-DM's common stock which was purchased in December 2018 and valued at \$133,200. In January 2024, the insurance subsidiary of the Company received a 4.23% fixed interest rate cash loan of \$5.5 million from the Federal Home Loan Bank ("FHLB-DM") Des Moines. Additionally, the transaction required the acquired FHLB-DM common stock and certain other investments to be pledged as collateral. As of March 31, 2024, the fair value of the collateralized securities was \$19.8 million and the equity investment in FHLB common stock was \$295,500.

#### **Critical Accounting Policies and Estimates**

When we prepare our condensed consolidated financial statements and accompanying notes in conformity with U.S. generally accepted accounting principles (GAAP), we must make estimates and assumptions about future events that affect the amounts we report. Certain of these estimates result from judgments that can be subjective and complex. As a result of that subjectivity and complexity, and because we continuously evaluate these estimates and assumptions based on a variety of factors, actual results could materially differ from our estimates and assumptions if changes in one or more factors require us to make accounting adjustments. We have made no material changes or additions with regard to those policies and estimates as disclosed in our Annual Report on Form 10-K for the year ended December 31, 2023.

#### **Recent Accounting Pronouncements**

The information set forth under Note 1 to the condensed consolidated financial statements under the caption "Basis of Presentation and Significant Accounting Policies" is incorporated herein by reference. We do not expect any recently issued accounting pronouncements to have a material effect on our condensed consolidated financial statements.

**Item 3. Quantitative and Qualitative Disclosures About Market Risk.**

The duration of the financial instruments held in our portfolio that are subject to interest rate risk was 3.032 years and 3.168 years at March 31, 2024 and 2023, and 2.67 years at December 31, 2023. As interest rates rise, the fair value of our fixed rate debt securities are subject to decline. Credit risk results from uncertainty in a counterparty's ability to meet its obligations. Credit risk is managed by maintaining a high credit quality fixed maturity securities portfolio. As of March 31, 2024, the estimated weighted-average credit quality rating of the fixed maturity securities portfolio was A, at fair value, consistent with the average rating at March 31, 2024.

We have not experienced a material impact when compared to the tabular presentations of our interest rate and market risk sensitive instruments in our Annual Report on Form 10-K for the year ended December 31, 2023.

**Item 4. Controls and Procedures.*****Evaluation of Disclosure Controls and Procedures***

We maintain disclosure controls and procedures (as defined in Exchange Act Rule 13a-15(e)) that are designed to assure that information required to be disclosed in our Exchange Act reports is recorded, processed, summarized and reported within the time periods specified in the SEC's rules and forms, and that such information is accumulated and communicated to management, including our Chief Executive Officer and Chief Financial Officer, as appropriate, to allow timely decisions regarding required disclosures.

As required by Exchange Act Rule 13a-15(b), as of the end of the period covered by this Quarterly Report, under the supervision and with the participation of our Chief Executive Officer and Chief Financial Officer, we evaluated the effectiveness of our disclosure controls and procedures. Based on this evaluation, our Chief Executive Officer and Chief Financial Officer concluded that our disclosure controls and procedures were effective as of March 31, 2024.

***Changes in Internal Control over Financial Reporting***

There has been no change in our internal controls over financial reporting during our most recent quarter that has materially affected, or is reasonably likely to materially affect, our internal control over financial reporting. There were no significant changes to our internal control over financial reporting for the period ending March 31, 2024.

## PART II. OTHER INFORMATION

### Item 1. Legal Proceedings

We are subject to routine legal proceedings in the ordinary course of business. We believe that the ultimate resolution of these matters will not have a material adverse effect on our business, financial condition or results of operations.

### Item 1A. Risk Factors

The Company documented its risk factors in Item 1A of Part I of its Annual Report on Form 10-K for the year ended December 31, 2023 filed on March 13, 2024. There have been no material changes to the Company's risk factors since the filing of that report.

### Item 2. Unregistered Sales of Equity Securities and Use of Proceeds

Not Applicable

### Item 5. Other Information

#### *Trading Arrangements*

During the three months ended April 30, 2024, no director or officer of the Company adopted or terminated a "Rule 10b5-1 trading arrangement" or "non-Rule 10b5-1 trading arrangement," as each term is defined in Item 408(a) of Regulation S-K.

### Item 6. Exhibits

The information required by this Item 6 is set forth in the Index to Exhibits accompanying this Quarterly Report on Form 10-Q.

#### Index to Exhibits

|         |   |
|---------|---|
| 3.1     | <a href="#">Certificate of Incorporation of Heritage Insurance Holdings, Inc. (incorporated by reference to Exhibit 3.1 to the Company's Quarterly Report on Form 10-Q filed on August 6, 2014)</a> |
| 3.2     | <a href="#">By-laws of Heritage Insurance Holdings, Inc. (incorporated by reference to Exhibit 3.2 to the Company's Quarterly Report on Form 10-Q filed on August 6, 2014)</a>                      |
| 4       | <a href="#">Form of Stock Certificate (incorporated by reference to Exhibit 4.1 to the Company's Registration Statement on Form S-1/A (File No. 333-195409) filed on May 13, 2014)</a>              |
| 31.1*   | <a href="#">Rule 13a-14(a)/15d-14(a) Certification of Principal Executive Officer as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002</a>  |
| 31.2*   | <a href="#">Rule 13a-14(a)/15d-14(a) Certification of Principal Financial Officer as adopted pursuant to Section 302 of the Sarbanes-Oxley Act of 2002</a>  |
| 32.1**  | <a href="#">Certification of Chief Executive Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002</a>                                   |
| 32.2**  | <a href="#">Certification of Chief Financial Officer pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002</a>                                   |
| 101.INS | Inline XBRL Instance Document – the instance document does not appear in the Interactive Data File because XBRL tags are embedded within the Inline XBRL document.                                  |
| 101.SCH | Inline XBRL Taxonomy Extension Schema With Embedded Linkbase Documents  |
| 104     | The cover page from the Company's Quarterly Report on Form 10-Q for the quarter ended March 31, 2024, formatted in Inline XBRL (included in Exhibit 101)  |

\* Filed herewith

\*\* Furnished herewith

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934 as amended, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

**HERITAGE INSURANCE HOLDINGS, INC.**

Date: May 8, 2024

By: /s/ ERNESTO GARATEIX  
Ernesto Garateix  
Chief Executive Officer  
(Principal Executive Officer and Duly Authorized Officer)

Date: May 8, 2024

By: /s/ KIRK LUSK  
Kirk Lusk  
Chief Financial Officer  
(Principal Financial Officer)

**CERTIFICATION OF THE CHIEF EXECUTIVE OFFICER PURSUANT TO SECTION 302 OF THE  
SARBANES-OXLEY ACT**

I, Ernesto Garateix, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Heritage Insurance Holdings, Inc.;
2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
4. The registrant's other certifying officers and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and we have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes, in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this quarterly report our conclusions about the effectiveness of the disclosure controls and procedures as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 8, 2024

By: /s/ ERNESTO GARATEIX

Ernesto Garateix

*Chief Executive Officer*

*(Principal Executive Officer and Duly Authorized Officer)*

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**CERTIFICATION OF THE CHIEF FINANCIAL OFFICER PURSUANT TO SECTION 302 OF THE  
SARBANES-OXLEY ACT**

I, Kirk Lusk, certify that:

1. I have reviewed this quarterly report on Form 10-Q of Heritage Insurance Holdings, Inc.;
2. Based on my knowledge, this quarterly report does not contain any untrue statement of a material fact or omit to state a material fact necessary to make the statements made, in light of the circumstances under which such statements were made, not misleading with respect to the period covered by this quarterly report;
3. Based on my knowledge, the financial statements, and other financial information included in this quarterly report, fairly present in all material respects the financial condition, results of operations and cash flows of the registrant as of, and for, the periods presented in this quarterly report;
4. The registrant's other certifying officers and I are responsible for establishing and maintaining disclosure controls and procedures (as defined in Exchange Act Rules 13a-15(e) and 15d-15(e)) and internal control over financial reporting (as defined in Exchange Act Rules 13a-15(f) and 15d-15(f)) for the registrant and we have:
  - a) Designed such disclosure controls and procedures, or caused such disclosure controls and procedures to be designed under our supervision, to ensure that material information relating to the registrant, including its consolidated subsidiaries, is made known to us by others within those entities, particularly during the period in which this quarterly report is being prepared;
  - b) Designed such internal control over financial reporting, or caused such internal control over financial reporting to be designed under our supervision, to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes, in accordance with generally accepted accounting principles;
  - c) Evaluated the effectiveness of the registrant's disclosure controls and procedures and presented in this quarterly report our conclusions about the effectiveness of the disclosure controls and procedures as of the end of the period covered by this report based on such evaluation; and
  - d) Disclosed in this report any change in the registrant's internal control over financial reporting that occurred during the registrant's most recent fiscal quarter that has materially affected, or is reasonably likely to materially affect, the registrant's internal control over financial reporting; and
5. The registrant's other certifying officer and I have disclosed, based on our most recent evaluation of internal control over financial reporting, to the registrant's auditors and the audit committee of the registrant's board of directors (or persons performing the equivalent functions):
  - a) All significant deficiencies and material weaknesses in the design or operation of internal control over financial reporting which are reasonably likely to adversely affect the registrant's ability to record, process, summarize and report financial information; and
  - b) Any fraud, whether or not material, that involves management or other employees who have a significant role in the registrant's internal control over financial reporting.

Date: May 8, 2024

By: /s/ KIRK LUSK

Kirk Lusk  
*Chief Financial Officer*  
*(Principal Financial Officer)*

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**CERTIFICATIONS PURSUANT TO  
18 U.S.C. SECTION 1350  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES–OXLEY ACT OF 2002**

In connection with the Quarterly Report on Form 10-Q of Heritage Insurance Holdings, Inc. (the “Company”) for the quarter ended March 31, 2024, as filed with the Securities and Exchange Commission (the “Report”), I, Ernesto Garateix, the Chief Executive Officer of the Company, hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, to the best of his knowledge, that:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: May 8, 2024

By: /s/ ERNESTO GARATEIX

Ernesto Garateix

*Chief Executive Officer (Principal Executive Officer and  
Duly Authorized Officer)*

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**CERTIFICATIONS PURSUANT TO  
18 U.S.C. SECTION 1350  
AS ADOPTED PURSUANT TO  
SECTION 906 OF THE SARBANES–OXLEY ACT OF 2002**

In connection the Quarterly Report on Form 10-Q of Heritage Insurance Holdings, Inc. (the “Company”) for the quarter ended March 31, 2024, as filed with the Securities and Exchange Commission (the “Report”), I, Kirk Lusk, the Chief Financial Officer of the Company, hereby certify, pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002, to the best of his knowledge, that:

1. The Report fully complies with the requirements of Section 13(a) or 15(d) of the Securities Exchange Act of 1934; and
2. The information contained in the Report fairly presents, in all material respects, the financial condition and results of operations of the Company.

Date: May 8, 2024

By: /s/ KIRK LUSK

Kirk Lusk

*Chief Financial Officer*

*(Principal Financial Officer)*

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