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2020 Environmental, Social and Governance Disclosure Report

This report provides an overview of our environmental, social and governance (ESG) initiatives and metrics, using the Sustainability Accounting Standards Board (SASB) Food & Beverage – Processed Foods and Non-Alcoholic Beverages industry standards. Throughout the document, we also highlight how our ESG efforts support select United Nations Sustainable Development Goals. The information in this report does not always reflect the impact of divestitures or acquisitions made during the reporting timeframe.

For more information about our sustainability efforts and impact, we encourage you to review our 2020 Corporate Impact Report or jmsmucker.com.

About Us
At The J.M. Smucker Co., it is our privilege to make food that appeals to each generation of people and pets with products found in nearly 90 percent of U.S. homes and countless restaurants. This includes a mix of iconic brands consumers have always loved such as Folgers®, Jif® and Milk-Bone® and new favorites like Café Bustelo®, Smucker’s® Uncrustables® and Rachael Ray® Nutrish®. Our 7,000 employees throughout North America are focused on continuing to grow our business and the positive impact we have on society.

About Our ESG Program
At The J.M. Smucker Co., we believe success is driving business growth while also helping those associated with our Company thrive. And, for more than 120 years we have done just that. This successful foundation allows us to positively impact the lives of the employees and business partners connected to our Company as well as the communities and planet we all share. This is the expectation we hold ourselves to every single day because we truly believe we only Thrive Together.
## Activity Metrics

<table>
<thead>
<tr>
<th>TOPIC</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Weight of products sold (metric tons)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SASB: FB-PF-000.A</td>
<td>2,386,326</td>
<td>2,258,218</td>
<td>2,300,078</td>
</tr>
<tr>
<td>Volume of products sold (millions of hectoliters)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SASB: FB-NB-000.A</td>
<td>212,437</td>
<td>230,532</td>
<td>247,486</td>
</tr>
<tr>
<td>Number of production facilities</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>SASB: FB-PF-000.B</td>
<td>23</td>
<td>22</td>
<td>24</td>
</tr>
<tr>
<td>SASB: FB-NB-000.B</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Revenue (Fiscal Year Ended April 30, in Millions USD)</td>
<td>$7,838.0 Million</td>
<td>$7,357.1 Million</td>
<td>$7,392.3 Million</td>
</tr>
<tr>
<td>Full-time equivalent employees</td>
<td>7,400</td>
<td>7,000</td>
<td>7,140</td>
</tr>
</tbody>
</table>
Environmental Policy

See Code of Business Conduct & Ethics, page 26; 6.1 Environmental Protection and Sustainability.

All of our facilities follow the Company’s environmental key elements, a system of detailed elements to manage environmental compliance, similar to an environmental management system.
ENVIRONMENTAL

Goals

PACKAGING MATERIALS SUSTAINABILITY
Strive for 100% recyclable, compostable or reusable packaging materials by 2025
Progress: on track

PACKAGING RECYCLABILITY
Make How2Recycle information available for all packaging by 2025
Progress: on track

FIBER-BASED PACKAGING
Ensure 100% of fiber-based packaging is from recycled and/or certified sources by 2025
Progress: on track

PLASTIC PACKAGING MATERIALS
Strive to use 30% post-consumer recycled or renewable resource materials in plastic packaging by 2030
Progress: on track

GHG EMISSIONS INTENSITY
10% reduction in GHG emissions intensity\(^1\) versus 2014 by 2020
Progress\(^2\): -12.9%

WATER USE INTENSITY
15% reduction in water use intensity\(^3\) versus 2014 by 2020
Progress\(^4\): -18.8%

LANDFILL DIVERSION
95% landfill diversion rate by 2020
Progress\(^5\): 96%

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\(^1\) Measured in tonnes CO\(_2\)e per M.SEU using the market-based accounting method,
\(^2\) Calendar year 2019 vs. calendar year 2014 baseline,
\(^3\) Measured by Gallon per SEU,
\(^4\) Calendar year 2019 vs. calendar year 2014 baseline,
\(^5\) Calendar year 2019

<table>
<thead>
<tr>
<th>TOPIC</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Scope 1 emissions (metric tons CO2e)</td>
<td>206,236</td>
<td>206,425</td>
<td>202,894</td>
</tr>
<tr>
<td>Scope 2 emissions (metric tons CO2e)</td>
<td>211,102</td>
<td>230,516</td>
<td>247,486</td>
</tr>
<tr>
<td>Scope 1 and 2 emissions (metric tons CO2e)</td>
<td>417,339</td>
<td>436,941</td>
<td>450,381</td>
</tr>
<tr>
<td>Scope 1 and 2 emissions intensity (metric tons CO2e/revenue)</td>
<td>0.83</td>
<td>0.85</td>
<td>0.87</td>
</tr>
<tr>
<td>Scope 3 emissions (metric tons CO2e)</td>
<td>6,361,627</td>
<td>Not Available</td>
<td>Not Available</td>
</tr>
<tr>
<td>Fleet fuel consumed (gallons)</td>
<td>15,177</td>
<td>17,062</td>
<td>16,619</td>
</tr>
</tbody>
</table>

(1) Total energy consumed (gigajoules)
(2) percentage grid electricity
(3) percentage renewable

<table>
<thead>
<tr>
<th>SASB: FB-PF-130a.1</th>
<th>5,946,547</th>
<th>5,905,649</th>
<th>5,851,140</th>
</tr>
</thead>
<tbody>
<tr>
<td>SASB: FB-NB-130a.1</td>
<td>99.46%</td>
<td>99.45%</td>
<td>99.55%</td>
</tr>
<tr>
<td>SASB: FB-NB-110a.1</td>
<td>0.54%</td>
<td>0.55%</td>
<td>0.45%</td>
</tr>
</tbody>
</table>

Our Santa Cruz Organics brand purchased 1,593 RECs for the 2019 calendar year, which are applied in our reported market-based Scope 2 values. That matched 0.33% of the Company’s total electricity use (1,593 MWh/484,049 MWh total electricity).

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**Efforts to reduce energy use and emissions**

With the understanding that fossil fuels have a limited lifetime, we are dedicated to a low carbon energy state. Nearly 97% of our greenhouse gas emissions result from electricity, natural gas, and steam sources. We continue to focus specifically on utility consumption reduction opportunities and responsible energy management.

We are evaluating our largest sites, which combined account for more than 80% of our GHG emissions, with a third-party to determine opportunities for improvement. Through this data-driven process, each facility will be able to identify opportunities to save energy thus decreasing energy, emissions and cost.

In addition to our operational efforts, we have entered into a virtual power purchase agreement (vPPA) to increase the amount of renewable energy we contribute to the nation’s electrical grid. Starting in 2020, the wind farm will annually produce enough renewable wind energy certificates to match 50 percent of our total electricity usage.

For additional information, see our 2020 Corporate Impact Report, pages 12-13.

**Climate change strategy, risks and opportunities**

To learn more about our climate change-related efforts, including a discussion of risks and opportunities, refer to our 2020 Task Force on Climate-Related Financial Disclosures (TCFD) Report, which will be issued in early 2021, and our 2020 CDP Climate Questionnaire.

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6 Market-based, 7 All categories except: Processing of Sold Products; Use of Sold Products; Downstream Leased Assets; Franchises; and Investments
Water Management

<table>
<thead>
<tr>
<th>Year</th>
<th>Total water use (Gal)</th>
<th>Water intensity (Gal/SEU)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>909,152,165</td>
<td>1.81</td>
</tr>
<tr>
<td>2018</td>
<td>939,711,201</td>
<td>1.84</td>
</tr>
<tr>
<td>2017</td>
<td>1,035,310,837</td>
<td>2.00</td>
</tr>
</tbody>
</table>

(1) Total water withdrawn (megaliter), (2) total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress

SASB: FB-PF-140a.1
SASB: FB-NB-140a.1

In 2019, we received a total of three fines or enforcement actions due to water-related regulatory violations. These impacted 6% of our manufacturing footprint, but the related financial impact was insignificant at $659.20 in fines.

The incidents resulting in violations were one-time minor occurrences related to pretreatment standards. No enforcement action beyond the issuing of the notice of violation and resulting corrective action was needed.

In 2018, we received a total of four fines or enforcement actions due to water-related regulatory violations. These impacted 14% of our manufacturing footprint, but the related financial impact was insignificant at $4,000 in fines.

In 2017, we received a total of four fines or enforcement actions due to water-related regulatory violations. These impacted 14% of our manufacturing footprint, but the related financial impact was insignificant at $8,236 in fines.

Number of incidents of non-compliance associated with water quantity and/or quality permits, standards, and regulations

SASB: FB-PF-140a.2
SASB: FB-NB-140a.2

These metrics are for water withdrawn only; water consumption data is not available at this time.

Description of water management risks and discussion of strategies and practices to mitigate those risks

SASB: FB-PF-140a.3
SASB: FB-NB-140a.3

As a food and beverage manufacturer, water is critical to our operations. We are committed to water management best practices that focus not only on water conservation, but also on how we use water internally and the quality of the water we discharge into the ecosystem. In order to be comprehensive, we recognize it is important to have a company-wide approach. For this reason, our water management plan is integrated into our overall sustainability goals and has resulted in the establishment of performance standards for our direct operations, covering all facilities we own and operate in the United States and Canada. To that end, we have established a target of realizing a 15% reduction in water usage by 2020, with a 2014 baseline, based on water intensity. This follows the achievement of a 23% water intensity reduction through 2014, against a 2009 baseline.

We discuss the specific water management risks in our 2020 CDP Water Security Questionnaire.
Solid Waste Management

<table>
<thead>
<tr>
<th>TOPIC</th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Solid waste generated (metric tons)(^8)</td>
<td>392,303</td>
<td>348,017</td>
<td>195,994</td>
</tr>
<tr>
<td>Solid waste landfilled (metric tons)</td>
<td>15,617</td>
<td>15,855</td>
<td>15,650</td>
</tr>
<tr>
<td>Solid waste diversion rate</td>
<td>96%</td>
<td>95%</td>
<td>92%</td>
</tr>
</tbody>
</table>

\(^8\)Tracking methodology changed in 2018 to include additional solid waste categories.

Efforts to manage and reduce solid waste

Thoughtfully managing the by-products from our operations is the first step in establishing a responsible process for reducing our waste. We have many waste management activities underway at each of our locations to help achieve this goal and continue to explore emerging technologies. The waste we do create is managed through robust reuse and recycling programs at all Smucker locations.

For additional information, see our 2020 Corporate Impact Report, page 13.

Packaging Lifecycle Management

(1) Total weight of packaging, (2) percentage made from recycled and/or renewable materials, (3) percentage that is recyclable, reusable, and/or compostable

SASB: FB-PF-410a.1
SASB: FB-NB-410a.1

Current efforts are underway to accurately collect, analyze and report our packaging footprint. This information will be disclosed in the future.

Discussion of strategies to reduce the environmental impact of packaging throughout its lifecycle

SASB: FB-PF-410a.2
SASB: FB-NB-410a.2

In 2020, we introduced packaging sustainability goals that aim to reduce the environmental impact of our packaging. Our packaging goals are based on the following three principles: Support Recycling, Source Sustainably and Optimize Design.

Packaging must meet the requirements of Compliance, Performance and Consumer Preference.

- Compliance refers to applicable food safety criteria and regulations;
- Performance requires meeting standards for suitability, durability, freshness and technical feasibility; and
- Consumer Preference requires packaging to delight consumers, meet value expectations and communicate end of life treatment.

Action plans target data collection, portfolio review, packaging supplier engagement and industry collaboration.

We will report on our efforts and progress to meet our packaging goals in future reports.
Employee Engagement, Development, Wellness and Retention

Employee engagement efforts
We annually review workforce engagement through surveys, focus groups and informal measures, and integrate feedback into our planning to help ensure employee satisfaction. In our 2020 engagement survey, 4,720 employees participated (approximately a 64% response rate).

Talent development programs
We offer developmental programming for leadership and employees to support our culture of continuous learning. Our developmental programming is reflected in annual reviews so managers and employees can partner to determine specific opportunities for growth and specific courses to support these needs.

In 2019, more than 3,400 employees participated in our training program.

Employee health, safety and wellness
Our Smucker Quality Management system establishes a culture of safety that is supported by regular education and encouragement that allowed us to achieve a total recordable incident rate that is three times below the national average in 2018 and 2019.

Employee benefits programs
Our Total Rewards benefits program addresses the holistic needs of employees through:

• Supporting the physical well-being of employees and their families,

• Providing tools and resources to help employees actively take responsibility, share in the cost, and make the best decisions regarding their personal well-being,

• Providing programs and resources that respond to the changing needs of our employees throughout their careers, including access to our child development center, flexible work schedules, tuition assistance, pet insurance and expanded parental leave.

Further detail on our employee engagement, development, wellness and retention can be found on our careers website and 2020 Corporate Impact Report, page 16.
Diversity and Inclusion

Percentage of gender and racial/ethnic group representation for (1) management and (2) all other employees

<table>
<thead>
<tr>
<th>GROUP REPRESENTATION</th>
<th>MALE</th>
<th>FEMALE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exec./Sr. Manager*</td>
<td>54%</td>
<td>46%</td>
</tr>
<tr>
<td>All Other Employees</td>
<td>70%</td>
<td>30%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>GROUP REPRESENTATION</th>
<th>WHITE</th>
<th>BLACK</th>
<th>HISPANIC</th>
<th>ASIAN</th>
<th>NOT DISCLOSED</th>
<th>OTHER**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Exec./Sr. Manager*</td>
<td>93%</td>
<td>-</td>
<td>-</td>
<td>4%</td>
<td>3%</td>
<td>-</td>
</tr>
<tr>
<td>All Other Employees</td>
<td>79%</td>
<td>9%</td>
<td>7%</td>
<td>2%</td>
<td>1%</td>
<td>2%</td>
</tr>
</tbody>
</table>

*We define Exec/Sr. Manager by the group of roles that includes the CEO and the subsequent two levels of direct reports.

**1% identify with multiple ethnicities, 0.5% identify as American Indian or Alaska Native, and 0.5% identify as Native American or Pacific Islander.

Diversity and inclusion efforts

While we recognize we have work to do to ensure we are a more inclusive and diverse organization, we have made significant strides in the last 12 months. Our President and CEO and Chief People and Administrative Officer have executive responsibility for our inclusion, diversity and equity initiatives. As a result of their leadership, we have publicly committed to accelerating our efforts in this space by signing the CEO Action Pledge for Diversity & Inclusion. That kickstarted multiple initiatives including rolling out mandatory unconscious bias training for employees, updating our marketing guidelines, making Juneteenth a Company-paid holiday starting in 2021 and pledging $500,000 to support organizations advocating for those facing discrimination.

Additionally, the two experienced and talented directors we recently elected to our Board of Directors strengthen the Board’s gender and racial diversity, further enriching our Company’s perspective. More than 40% of our Board is female and 25% identify as an ethnic minority.

For additional information see our 2020 Corporate Impact Report, page 16, A Workplace for All webpage, and our President and CEO’s Charting Our Path to Supporting an End to Racial Injustice letter.
Environmental & Social Impacts of Ingredient Supply Chain

Percentage of food ingredients sourced that are certified to third-party environmental and/or social standards, and percentages by standard

SASB: FB-PF-430a.1

At this time, we are not able to report on this metric.

As a leader in the coffee category, we are a major buyer of green coffee and have always been committed to supporting the smallholder farmers across the globe who deliver the commodity and ensure the sustainability of the supply chain. Smucker currently supports certification programs by maintaining our commitment to purchase 10% of our coffee from certified green coffee sources—UTZ Certified and Rainforest Alliance.

We maintain 100% Roundtable on Sustainable Palm Oil (RSPO) certified designation for our direct palm oil and palm-derived ingredients, contributing to the production of certified sustainable palm oil.

For additional information, see our 2020 Corporate Impact Report, pages 17-19 and Supporting Growers and Producers webpage.

Suppliers’ social and environmental responsibility audit (1) non-conformance rate and (2) associated corrective action rate for (a) major and (b) minor non-conformances

SASB: FB-PF-430a.2
SASB: FB-NB-430a.1

Supplier facilities are expected to complete a social audit of one of the audit schemes accepted by our Responsible Sourcing Program, including the SEDEX Member Ethical Trade Audit, the Business Social Compliance Initiative, the Social Accountability International SA8000, any Ethical Trade Initiative (ETI)-based audit program, and any scheme recognized by the Consumer Goods Forum’s Sustainable Supply Chain Initiative. For any non-conformances resulting from the audits, third party auditors establish corrective actions in alignment with the standards of the respective audit scheme. Third-party auditors also verify the completion of corrective actions as agreed upon with management of the audited facility.
Ingredients Sourcing

Percentage of food/beverage ingredients sourced from regions with High or Extremely High Baseline Water Stress

SASB: FB-PF-440a.1
SASB: FB-NB-440a.1

At this time, we are not able to report on this metric. We are performing an Agriculture Risk Assessment that will include a water risk assessment and will be based on global standards and data, such as that set by the World Resource Institute. This will inform which supply chains we engage, where the focus of the engagement will be based on overlapping areas of risk (water quantity, soil erosion, etc.) where multiple areas of supply chain risk can be mitigated.

List of priority food/beverage ingredients and discussion of sourcing risks due to environmental and social considerations

SASB: FB-PF-440a.2
SASB: FB-NB-440a.2

We prioritize supply chains by both volume and value. This then defines what supply chains we engage in, and how and what engagement looks like.

Our Responsible Sourcing Program employs various mechanisms to assess business partner adherence to our social, environmental and business ethics standards, including on-site audits.

Production facilities sourcing goods to Smucker—either directly or through a first-tier supplier—are required to complete a third-party audit in schemes discussed on page 14. Business partners must provide Smucker with a copy of the respective audit report.

Any findings identified during a social audit must be addressed with a corrective action plan in alignment with the respective audit scheme. Smucker will monitor the status of corrective actions and remediation plans.

To reduce audit fatigue among our business partners, Smucker’s Responsible Sourcing Program has
Food Safety

Global Food Safety Initiative (GFSI) audit (1) non-conformance rate and (2) associated corrective action rate for (a) major and (b) minor non-conformances

SASB: FB-PF-250a.1

All Smucker-owned manufacturing facilities are GFSI-certified and have been rated either A or AA since 2018 through annual audits. Any recommended corrective actions have been completed or are in the process of being completed.

Percentage of ingredients sourced from Tier 1 supplier facilities certified to a Global Food Safety Initiative (GFSI) recognized food safety certification program

SASB: FB-PF-250a.2

Each prospective supplier is asked to complete a thorough questionnaire about their practices and is then audited in-person by a member of our Quality Assurance team. This screening process not only gathers information about the supplier we are directly partnering with but often their suppliers as well. After we formalize an agreement with a supplier this process is repeated regularly to ensure they are maintaining their commitment to deliver ingredients and supplies that meet our expectations.

(1) Total number of notices of food safety violation received, (2) percentage corrected

SASB: FB-PF-250a.3

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>2</td>
<td>1</td>
<td>0</td>
</tr>
</tbody>
</table>

All notices received from 2017 through 2019 have been resolved/corrected.

(1) Number of recalls issued and (2) total amount of food product recalled

SASB: FB-PF-250a.4

<table>
<thead>
<tr>
<th></th>
<th>2019</th>
<th>2018</th>
<th>2017</th>
</tr>
</thead>
<tbody>
<tr>
<td>2019</td>
<td>2</td>
<td>3</td>
<td>2</td>
</tr>
</tbody>
</table>

2019

Smucker voluntarily recalled specific lots of Robin Hood® All Purpose Flour due to possible E. coli contamination. Corrective actions were pursued with the miller.

Smucker voluntarily recalled specific lots of Special Kitty® wet, canned cat food due to health concerns potentially associated with elevated levels of choline chloride. Corrective actions were taken internally.

2018

Smucker voluntarily recalled specific shipments of Gravy Train®, Kibbles ‘N Bits®, Ol’ Roy®, and Skippy® canned/wet dog food due to the presence of extremely low levels of pentobarbital. Corrective actions were pursued with the supplier and taken internally.

Smucker voluntarily recalled specific lots of two varieties of Milo’s Kitchen® dog treats because the products potentially contained elevated levels of beef thyroid hormone. Corrective actions were pursued with the supplier and taken internally.

Smucker voluntarily recalled specific lots of 9Lives® Protein Plus® wet, canned cat food due to possible low levels of thiamine (Vitamin B1). Subsequent testing confirmed the product was not low on thiamine.

2017

Smucker voluntarily recalled bags of Robin Hood® and Golden Temple® flour due to possible E. coli contamination. Corrective actions were pursued with the miller.

Smucker voluntarily recalled specific lots of 9Lives®, EverPet® and Special Kitty® canned cat food due to possible low levels of thiamine (Vitamin B1). Corrective actions were taken internally.
Food Safety

Efforts to ensure food safety
Producing safe, quality food is important to every food manufacturer, but at The J.M. Smucker Co. it has an elevated level of importance because Quality is one of our five Basic Beliefs.

That emphasis on quality is led by our experienced Quality Assurance team in partnership with our Operations, Supply Chain, Procurement, Commodities and Contract Manufacturing teams. This means we formally dedicate hundreds of trained employees to producing high-quality, safe products. The efforts of these employees are rooted in the expectation that our quality standards meet and exceed that of our consumers and customers.

The process of delivering on that expectation starts well before we even receive our ingredients. Prospective suppliers are asked to complete a thorough questionnaire about their practices and are then audited in-person by a member of our Quality Assurance team. This screening process not only gathers information about the supplier we are directly partnering with but often their suppliers as well. After we formalize an agreement with a supplier this process is repeated regularly to ensure they are maintaining their commitment to deliver ingredients and supplies that meet our expectations.

From there, our Quality Assurance team has outlined 19 key elements of manufacturing that ensure we, and our partners, manufacture foods that not only meet federal regulations but also our quality standards. These key elements include detailed procedures related to practices such as Receiving Ingredients, Integrated Pest Management, Process Controls, Regulatory Compliance, Traceability and Analytical Testing. These key elements are well-respected by federal and state regulatory organizations as well as independent food safety experts.

In addition to having a wealth of professional experience, team members involved in guaranteeing the quality of our products are constantly learning and exploring new methodologies through relationships with peers, industry associations and third-party quality assurance organizations.

Additionally, in the infrequent case that a customer or consumer has a poor experience with one of our products, our Quality Assurance team reviews this feedback to look for improvement opportunities. The knowledge they acquire is then shared across all our product lines in the spirit of continuous improvement.

For additional information, see our 2020 Corporate Impact Report, page 20.
Health and Nutrition

Revenue from products labeled and/or marketed to promote health and nutrition attributes
SASB: FB-PF-260a.1

We will evaluate disclosing this information in the future when we feel we have a more complete data set.

Revenue from (1) zero- and low-calorie, (2) no-added-sugar, and (3) artificially sweetened beverages
SASB: FB-NB-260a.1

We will evaluate disclosing this information in the future when we feel we have a more complete data set.

Discussion of the process to identify and manage products and ingredients related to nutritional and health concerns among consumers
SASB: FB-PF-260a.2
SASB: FB-NB-260a.2

Our diverse consumer base enjoys a variety of products. We know that variety encompasses not only flavor but also nutritional contents, dietary options and availability in different markets. We meet these expectations through a dedicated innovation model that is built upon the simple premise of recognizing consumer needs, developing unique solutions to address needs, safely manufacturing products and delivering them to consumers in an engaging manner.

For additional information, see our 2020 Corporate Impact Report, pages 20-21

Product Labeling and Marketing

Percentage of advertising impressions (1) made on children and (2) made on children promoting products that meet dietary guidelines
SASB: FB-PF-270a.1
SASB: FB-NB-270a.1

At this time, we are not able to report on this metric. See our Responsible Marketing Commitments for our efforts around this topic.

Revenue from products labeled as (1) containing genetically modified organisms (GMO) and (2) non-GMO
SASB: FB-PF-270a.2
SASB: FB-NB-270a.2

At this time, we are not able to report on this metric. However, we understand the importance of knowing what is in your food—including GMOs—so consumer communication has always been, and continues to be, of great importance to our Company. We provide information in a variety of ways including direct communications with consumers via our Consumer Relations team, detailed product information on our websites, interactions with consumers through social media, and by providing consistent information on our product labels.

By January 1, 2022, when the National Bioengineered Food Disclosure Standard goes into effect, products that meet the Standard’s definition must have information on the label indicating they are made with bioengineered ingredients, and Smucker is committed to complying with all applicable requirements in this regard. This information will likely also be communicated on the specific product’s website and when purchased online. Details of the Standard can be found on the U.S. Department of Agriculture’s website.

Number of incidents of non-compliance with industry or regulatory labeling and/or marketing codes
SASB: FB-PF-270a.3
SASB: FB-NB-270a.3

We did not have any material incidents of non-compliance during 2017, 2018, or 2019 calendar years.

For additional information about our responsible marketing and labeling efforts, see our 2020 Corporate Impact Report, page 21.

Total amount of monetary losses as a result of legal proceedings associated with labeling and/or marketing practices
SASB: FB-PF-270a.4
SASB: FB-NB-270a.4

Please see the Legal Proceedings section of our most recent Annual Report on Form 10-K for our fiscal year ended April 30, 2020, which was filed with the Securities and Exchange Commission on June 19, 2020, and our Quarterly Reports on Form 10-Q for fiscal year 2021.
COMMUNITY IMPACT
HIGHLIGHTS
From the Past Year

Donated more than 32 MILLION meals to people and pets

Committed $1 MILLION to support the launch of the I PROMISE School Hometown Hall, which will provide a safe environment for students to learn and play and a space for the school’s families to gather, connect and share meals

Committed $500,000 over a five-year agreement to support Akron Children’s Hospital’s participation in the national Reach Out and Read™ program. This builds upon our decades-long commitment to creating educational opportunities through the Heartland Education Community initiative – a unique program that improves education throughout communities.

Denounced racism and intolerance while taking meaningful steps to enhance the role we can play in combatting these issues, including committing $500,000 to non-profit organizations combatting discrimination

Increased our support of the Akron-Canton Regional Food Bank by committing $1 MILLION to aid their efforts to close the meal gap in Northeast Ohio

Presented more than $1 MILLION to the United Way and Red Cross to support their national relief efforts
GOVERNANCE & ETHICS
Policies

**Whistleblower policy**
Code of Business Conduct and Ethics, pages 3-5

**Anti-bribery and corruption policy**
Code of Business Conduct and Ethics, page 13

**Political participation policy and disclosure**
Code of Business Conduct and Ethics, page 27
2019 Annual Report of Lobbying and Advocacy Expenditures

Data Security and Customer Privacy
Privacy Policy

Oversight and Management of ESG

**Board**
The Nominating, Governance, and Corporate Responsibility Committee assists the Board of Directors in fulfilling its oversight responsibilities with respect to corporate governance, including monitoring corporate governance issues and overseeing the Company’s corporate responsibility and sustainability programs (including ESG matters).

**Management**
Our Chief Legal and Compliance Officer has the highest level of direct responsibility for governance, ethics, compliance and enterprise risk management within the Company, and our Chief Financial Officer and Chief Strategy Officer provide additional leadership and guidance for enterprise risk management. Over the past several years, we have taken a more formal approach to managing these important areas and have expanded such functions to bring additional focus and visibility to Company leadership. Our Chief Legal and Compliance Officer, along with members of her team, report on such activities to our executive leadership team, the Nominating, Governance, and Corporate Responsibility Committee and the Board of Directors, which in turn provide further direction on the prioritization of resources.

Our Vice President, Government Relations and Corporate Sustainability (VP-GR&CS) has the highest level of direct responsibility for corporate responsibility and sustainability within the Company and is the executive sponsor of the Sustainability Steering Committee. The Committee, which is chaired by our Director of Sustainability and is comprised of key leaders from various functional areas, leads our sustainability goal-setting efforts and monitoring of activities. The Committee meets on a regular basis to prioritize such risks and opportunities and report progress on the various sustainability efforts throughout the Company. The VP-GR&CS and the Director of Sustainability report on such activities to our executive leadership team and to the Nominating, Governance, and Corporate Responsibility Committee of the Board of Directors, which in turn provide further direction on the prioritization of resources.
Corporate Governance and Board Overview

**Best Practices**

- Overboarding limits
- Stock ownership guidelines for officers and directors
- Continuing education for directors and orientation for new directors
- Strategic, business, financial and compliance reviews provided at every Board meeting and enterprise risks reviewed at least two times per year
- Shareholder engagement program
- No hedging and no pledging stock policies

**Independence**

- Separate Chairman and Chief Executive Officer roles
- Lead Independent Director
- All standing board committee members are independent
- Executive sessions of independent directors are scheduled at the end of each regular board and committee meeting
- Independent compensation consultant

**Accountability**

- Annual election of all directors
- Majority voting standard
- No cumulative voting for election of directors
- Annual evaluation of Chief Executive Officer by independent directors
- Annual board and committee self-assessment evaluations
- Clawback policy
- Resignation policy

**Shareholder Rights**

- Proxy access
- Shareholder ability to call a special meeting
- No poison pill
- One-share, one-vote (10 votes on specific matters for anyone who holds shares for 4 years or more)
- Shareholder ability to amend articles of incorporation and regulations
- Annual advisory vote on executive compensation
Forward Looking Statements

This Report includes certain forward-looking statements about our business and our future business plans, initiatives and objectives. These forward-looking statements are based on our current expectations, estimates, assumptions and beliefs concerning future events, conditions, plans and strategies that are not historical fact. Any statement that is not historical in nature is a forward-looking statement and may be identified by the use of words and phrases such as “expect,” “anticipate,” “believe,” “intend,” “will,” “plan” and similar phrases. Federal securities laws provide a safe harbor for forward-looking statements to encourage companies to provide prospective information. We are providing this cautionary statement in connection with the safe harbor provisions. Readers are cautioned not to place undue reliance on any forward-looking statements, which speak only as of the date made, when evaluating the information presented in this Report, as such statements are by nature subject to risks, uncertainties and other factors, many of which are outside of our control and could cause actual results to differ materially from such statements and from our historical results and experience. These risks and uncertainties include, but are not limited to, those described under “Risk Factors” in reports and statements filed by the Company with the U.S. Securities and Exchange Commission. We do not undertake any obligation to update or revise these forward-looking statements to reflect new events or circumstances.

The J. M. Smucker Company is the owner of all trademarks referenced herein, except for the following, which is used under license: Rachael Ray® is a trademark of Ray Marks II LLC.