



Anil Bhatt

*Executive Vice President &
Chief Information and Digital
Officer*

- Leads company's digital transformation efforts
- Recognized in 2022 as a Forbes Top 100 CIO
- 2023 Super Global ORBIE award recipient

Anil Bhatt is EVP and Chief Information and Digital at Norfolk Southern Corporation. Since 1827, Norfolk Southern has safely moved the goods and materials that drive the U.S. economy. Today, it operates a customer-centric and operations-driven freight transportation network that serves a majority of the country's population and manufacturing base, with connections to more than 54 inland, lake, river, and sea ports. Committed to furthering sustainability, Norfolk Southern helps its customers avoid approximately 15 million tons of yearly carbon emissions by shipping via rail. The railroad's dedicated team members deliver more than 7 million carloads annually, from agriculture to consumer goods, operate the most extensive intermodal network in the eastern US, and originate more automotive traffic than any other Class I Railroad.

Appointed Chief Information and Digital Officer in 2024, Bhatt is focused on fortifying Norfolk Southern's technology infrastructure, with a commitment to enhancing security, resilience, and operational excellence. He will help drive the company's digital transformation efforts, embedding AI and advanced technologies to optimize customer and employee experiences while supporting the company's overall strategy of balanced service, productivity, and growth. Bhatt works closely across teams to ensure process discipline in technology decision-making and alignment with business priorities, advancing Norfolk Southern's competitive edge.

Before joining Norfolk Southern, Bhatt served as the Global Chief Information Officer at Elevance Health, a Fortune 25 healthcare company with over 100,000 employees and more than \$150 billion in annual revenue. At Elevance Health, Bhatt led significant technological advancements, including cloud migration and the integration of AI-powered platforms, driving enterprise growth and operational efficiencies. His experience includes

leadership roles at IAC Inc. and Procter & Gamble, where he gained deep expertise in technology innovation and transformation across multiple industries. In 2022, he was recognized as one of the Forbes Top 100 CIOs and, in 2023, he was a Super Global ORBIE award recipient.

Bhatt holds a degree in Computer Science and Engineering from BSF Institute of Technology & Science.