



As we evolve on our journey, together we can make a difference

An important milestone has been reached this year (2019) with the launch of our first global sustainability report. We are proud of this big step forward for our company, and we would like to acknowledge all the tremendous work that our people around the world are putting in to reduce our footprint and to improve our communities.

While we celebrate, we are humbled by the fact that we are only at the start of our global sustainability journey – there are things to improve and we need to develop a more organized and unified approach for the company.

Below we will present some of the highlights from our first report. The initiatives described, here and in the report, took place between May 2017 and March 2019.

Our Sustainability Focus Areas

We have established five focus areas that anchor our sustainability initiatives and align with the 17 United Nations (‘UN’) Sustainable Development Goals:



Customer Experience

Putting our customers’ needs first is at the heart of everything we do. Our focus is on elevating the customer journey and making it easier for people on-the-go to enjoy quality offers and great service.

Already, many of our stores around the world are exploring opportunities for a diverse array of fresh food and beverage offerings combined with low carbon fuels, electric vehicle charging stations and more environmentally friendly car washes. As we evolve our journey we will continue to embrace opportunities as they arise, share best practices to scale and provide access to sustainable options.

Key Initiatives:

-  Fresh Food and Beverages
-  Quality Car Wash Services
-  Sustainable Fuel and Energy Alternatives



Talent Development

Our worldwide community of people are at the heart of our business. It is their commitment, motivation and talent that have made us a successful convenience store operator.

We build the capabilities of our leaders to develop their teams, create a value-based culture and ensure a safe and respectful work environment. We also strive to be an inclusive and attractive employer to our people, providing them with a work environment in which they feel respected.

Through ongoing investments in programs and digital solutions, we want our employees to feel proud of what they do, who they work for and the difference they make.

Key Initiatives:



-  Talent Development
-  Diversity and Inclusion
-  Employee Engagement



Environmental Management

Environmental sustainability is an important priority for us. Our focus is to find innovative ways to use resources efficiently, reduce our carbon footprint, and minimize the waste generated by our products and services.



Key Initiatives:

-  Energy and Carbon Footprint
-  Reduce, Reuse and Recycle

Community Engagement

We are committed to being a good neighbour by contributing to safe, healthy, and vibrant communities. In addition to supporting local community causes, we also contribute through strategic investments and partnerships to support youth and prevent crime. Supporting these causes close to home is important to us and one of the best ways to meet local needs and also engage customers, community representatives and employees.

Key Initiatives:


-  Supporting our Youth and Children
-  Strengthening our Communities



Governance

Anchored by our core values, we strive to conduct our business to the highest standards of ethical conduct and integrity, engaging our partners and transparently reporting as part of our commitment to be open about our business activities. As we are committed to communicate more transparently and clearly on our sustainability efforts we have started to develop a 3-year sustainability strategy.

Key Initiatives:

-  Sustainability Leadership
-  Stakeholder Engagement



As we continue to grow our global brand, we are creating a common culture to unite our focus on becoming the world's preferred destination for convenience and fuel.

This document gives a brief overview of the great work done across our network. To read the full report go to www.acttoevolve.com